

Lower Fraser Valley Cerebral Palsy Association operated as

South Fraser Child Development Centre



2003 - 2004
Annual Report

I. EXECUTIVE SUMMARY:

The Lower Fraser Valley Cerebral Palsy Association achieved the following key results during the period from April 2003 to March 2004 (please see the related sections of the report for more information on each topic):

1. **Organizational Governance & Mission and Policy Priorities:** The Board of Directors continued to update and refine its Governance Policies for the Association with improved processes for the recruitment, orientation and development of Board members. Accreditation Reviewers from the Council on Accreditation of Rehabilitation Facilities (CARF) praised the Board for its sound Governance Policies during their 2004 site visit.
2. **Programs and Services:**

The following major service improvements and changes were made:

 - ❖ *Accreditation:* This year represented a major milestone in the Association's pursuit of continuous quality improvement with the "end of the beginning" of the accreditation process being ably stewarded by Associate Executive Director, Margaret Duncan. Our first site visit from the Commission on Accreditation of Rehabilitation Facilities (CARF) occurred 24-25 June 2004 with results due out by September 2004. Please see the Accreditation section of this report for a complete listing of all the newly updated accreditation related policies and procedures that have been implemented.
3. **Human Resource Management Structures & Processes:**
 - ❖ *Personnel Policies and Procedures:* Further to the drive to Accreditation, Personnel Policies and Procedures were thoroughly updated in 2003/2004.
 - ❖ *Occupational Health & Safety:* Overall safety was strengthened and enhanced for persons served, visitors and staff further to Occupational Health and Safety reviews and drills.
4. **Management of Funds & Revenue Development:**
 - ❖ *Revenues:* We increased our revenues by 6% from \$6.2M in 2002/2003 to \$6.6M in 2003/2004.
 - ❖ *"In the Black":* For the fifth consecutive year we finished the fiscal year period with an Excess of Revenues Over Expenses. This year's amount is \$60,000 which the Board has placed in financial reserves.
 - ❖ *Increased Costs:* The above financial accomplishments were all the more remarkable as they were achieved despite ongoing mandatory wage increases of approximately \$250,000/yr being imposed from April 2003 *without* matching increases in funding.



David G. Morris
President, Board of Directors



Gerard Bremault, MSW, RSW
Executive Director



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II. INTRODUCTION:

The purpose of this Annual Report is to provide members of the association, funders, donors and the public with an account of the Lower Fraser Valley Cerebral Palsy Association's performance for the period from April 1, 2003 to March 31, 2004.

As the Broadbent Report points out, "voluntary organizations are self-governing agencies which hold a public trust related to a particular mission and they generally use donated funds to accomplish this mission. As a result, these organizations are responsible for what they choose to do and how well they do it. This means they are, at minimum, accountable for:

- Establishing an appropriate mission and/or policy priorities and ensuring their relevance;
- Sound management of funds received from donors and governments and of expenditures;
- Effective organizational governance (including structures and processes for managing human resources); and
- The outcomes, quality and range of their programs and services."¹

Given the above accountabilities, this report is organized accordingly.

1. AGENCY OVERVIEW:

Founded as a registered non-profit, charitable society in 1954, the Lower Fraser Valley Cerebral Palsy Association is governed by a volunteer Board of Directors. It operates within an annual budget in the range of approximately \$6.6M and provides its services through approximately 150 professional health sector staff operating from 3 sites: South Fraser Child Development Centre in Surrey and in Langley, and Lookout Preschool.

Lookout Preschool is part of our Preschool and Supported Child Care Department. Lookout Preschool serves children from 30 months to 6 years of age in North Delta, including children with disabilities.

South Fraser Child Development Centre in Surrey, is our primary and largest site at 40,000 square feet. It is a regional children's neurological facility offering therapeutic services to children with disabilities and support to families residing throughout the South Fraser Region in Surrey, Delta, Langley and White Rock. The Centre serves children from birth to 19 years of age with a variety of neurological, orthopaedic, development and learning difficulties including cerebral palsy, spina bifida, muscular dystrophy, down syndrome, autism, attention deficit hyperactivity disorder, brain injuries & infections, seizure disorders and other developmental disabilities.

South Fraser Child Development Centre in Langley, is our newest site and opened in October 2001 extending the above therapies on-site at 5844 Glover Road in Langley.

South Fraser Child Development Centre:

- **is the only facility in the South Fraser region providing comprehensive services for children with special needs and their families through Communication Therapy, Developmental Medicine, Family Services, Occupational Therapy, Physiotherapy (incl. Technical Services), Preschool Programs, Psychology, Recreation Services and Supported ChildCare.**
- has an equipment team providing full evaluation for seating, mobility, home care equipment, environmental and home design, complemented by an extensive equipment and toy loan program

¹ Ed Broadbent, Panel on Accountability and Governance in the Voluntary Sector, Final Report, "Building on Strength: Improving Governance and Accountability in Canada's Voluntary Sector" (February 1999), p. 17



- has specialists in assistive technology for communication to prescribe and adapt state of the art computer and communication technology for children of pre-school age and to help caregivers include those children who use assistive technology in community programs.
- has staff across a wide variety of service areas trained in adult education who provide parent classes and training programs for early childhood educators
- has an “eating skills team” of specialists who work with children who have disabilities and eating difficulties
- provides on-site casting and splinting services
- provides on-site equipment manufacturing and adaptation
- has recreation therapy with an indoor hydrotherapy pool with a water temperature of 92 degrees

Lower Fraser Valley Cerebral Palsy Association professionals include psychologists, occupational therapists, speech-language pathologists, physiotherapists, social workers, early childhood educators, supported child care consultants, recreation specialists and technicians and a developmental paediatrician.

2. ENDS STATEMENT:

The purpose of the Lower Fraser Valley Cerebral Palsy Association is to be a place where children & youth with developmental disabilities and their families can get their questions answered and their needs met in a caring environment².

3. VALUES STATEMENT:

The provision of services to children and youth with developmental disabilities and their families shall be based on the following beliefs:

- All children and youth with developmental disabilities have the right to high quality programs and services, which facilitate their physical, social, emotional, and intellectual development.
- Programs and services should be community-based, foster integration of children with disabilities into the community, readily accessible, and developed to meet the individual needs of the child and youth.
- Effective programs and services focus on the child and youth using a family-centered care approach.
- Programs and services will be provided through a collaborative team effort that includes children and youth, parents and professionals working in an atmosphere of equality and mutual respect.

² This revised “Mission” statement was adopted December 18, 2002 by the Board of Directors. The use of the term “Ends” statement reflects the Board’s formal adoption of a Carver model of governance and an associated set of board governance policies from that same date forward.



4. PERSONS SERVED AND OUTCOME AREAS:

The following persons served³ and outcome areas are central to our business:

Children and youth with disabilities (0 – 19 years of age)

Outcome Areas:

- a) Ability/Skill/Knowledge: increasing a broad range of personal skills and abilities to overcome, offset or reduce the effect of their disability
- b) Physical Well-being: reducing trauma, stress, pain, deterioration; increasing comfort, strength, mobility, health
- c) Emotional Well-being: reducing trauma, stress, pain, anger, frustration; increasing self-confidence, sense of success, happiness and hope
- d) Independence: reducing helplessness/dependence; increasing ability to function independently
- e) Social Acceptance/Integration: decreasing isolation; increasing peer acceptance, support, normal relations, participation

Their families and caregivers.

Outcome Areas:

- a) Ability/Skill/Knowledge: increasing ability to assist and enable child/youth who has a disability
- b) Emotional Well-being: reducing trauma, stress, grief, loss, pain, anger, frustration; helping to cope with the challenges of raising a child/youth with a disability & increase self-confidence, sense of success, happiness & hope
- c) Independence: reducing helplessness; increasing ability to function independently
- d) Social Acceptance/Integration: decreasing isolation; increasing mutual support amongst caregivers who have children with disabilities and support from caregivers who have typical children

Other service providers to the persons we serve

Outcome Areas:

- a) Ability/Skill/Knowledge: increasing their ability to assist and enable children in their care who have a disability
- b) Social Acceptance/Integration: increasing social acceptance/integration within these individual sites and the broader community through strategic partnerships & teamwork; creating advocates on behalf of children with disabilities.

³ The use of the term “Persons served” reflects the Association’s adoption of CARF Medical Rehabilitation standards. See the section on Accreditation for further information.



5. SPECIAL 50TH ANNIVERSARY INSERT:

Surrey / North Delta Leader, Sunday, June 20, 2004

A21

JOIN US AS  WE CELEBRATE

Gerard Bremault
Executive Director
South Fraser Child Development Centre



Every Child Deserves Growth and Support

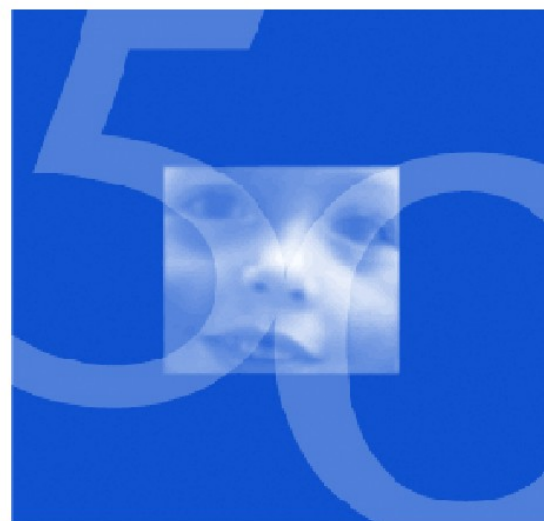
For 50 years the South Fraser Child Development Centre has provided supportive services to families who are raising children with developmental disabilities. The Centre has based its principles on the philosophy that the best way to meet the needs of children is to support and build on the strength of their families. Families have the capacity to raise a child with a disability, especially when they receive support from friends, neighbors, human service professionals and other community members. Executive Director, Gerard Bremault explains, "Our services are provided through a collaborative team effort that includes children and their families as well as our professionals to ensure we address the goals and values of each family." Parents are viewed as the best allies in all activity that serves the child. The child and parents are considered to be in the best position to know the needs, to aid in finding solutions, and to choose the kinds of supports that will help them to care for their child with a disability. "Instead of a top down service, we appreciate the significance of each family's input."

South Fraser Child Development Centre provides care to children from birth to age 19. The Centre offers a number of services including communication therapy, family services, medical referrals and assessments, occupational therapy, physiotherapy, supported child care, integrated preschools, psychology services, recreation therapy and specialty services. Bremault details, "Our approach is to offer ongoing therapy and the acceptance, love, nurturing, security, and recognition of each child's unique gifts."

...continued on page 22

CELEBRATING 50 YEARS

of continuous service



South Fraser Child Development Centre

Operated by Lower Fraser Valley Cerebral Palsy Association



Serving children with special needs and their families 1954-2004.
A United Way Member Agency

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CELEBRATING 50 YEARS SOUTH FRASER CHILD DEVELOPMENT CENTRE


“Proud supporters of the South Fraser Child Development Centre for 6 years!”

We are looking forward to working together for the years to come.



HAPPY 50th ANNIVERSARY

Delta Cable congratulates the **South Fraser Child Development Centre** on their 50th Anniversary and for all the wonderful services they provide to children of British Columbia with special needs. We're proud to have been a small part of your success through fund-raising and community awareness programs.



A proud supporter of the South Fraser Child Development Centre since 1998.

Every Child Deserves Growth and Support
continued from front page...

Each year, South Fraser Child Development Centre serves over 1800 children with developmental delays or disabilities from Delta, Surrey, White Rock and Langley. The health care professionals provide therapeutic programs to children with special needs and offer support services to their families. Bremault describes, "Our care is given in an open, supportive environment. We offer an integrated team approach to treating each child's needs. Our staffing complement includes pediatricians, pediatric nurse practitioners, family counselors, and social workers. It is flexible, individualized, and recognizes that families and individuals are diverse, and therefore have separate and unique needs."

The Centre's mission dates back to 1953 when the Lower Fraser Valley Cerebral Palsy Association (LFVCPA) was formed by a group of parents whose children had Cerebral Palsy. They initially tried to collaborate to provide transportation for their children to attend the G.F. Strong Centre in Vancouver. As the population in the Lower Fraser Valley grew, the Association realized that a Child Development Centre was needed in their own community.

While all of the original clients of the Centre were planned for their needs, it was quickly realized that other children with physical disabilities would benefit from these services in their own community. Support grew and so did the needs of the facility as more and more students sought guidance. The Centre then opened its mandate to include children with many other developmental disabilities and special needs.

"The most outstanding thing is that parents, who gathered in a living room 50 years ago, started this organization to help their own children. We are now a large vibrant organization with a staff of over 140, providing medical rehab and therapy at three locations. The Centre has pioneered many breakthroughs for individuals with special needs. It is incredible it all grew from the seed of concerned families half a decade ago."

All children with disabilities deserve the services and supports that they need to live a happy and enriched life that supports the needs of the child and their families. At South Fraser Child Development Centre, children can find the help they need to communicate with the world around them. It is a place where every program is designed to meet the child's needs.




Common Exchange
Offering Collateral Loans Secured by Personal Estate Items

Congratulations

South Fraser Child Development Centre

Common Exchange Ltd. is proud to be an ongoing supporter of the annual GALA of HOPE. We look forward to our continued involvement in this very worthwhile fundraising event.



Common Exchange is a new age pawnbroker providing small short term loans to customers who are usually not able to obtain small credit through regular financial institutions. All our loans are secured by personal estate items. Common Exchange Pawnbrokers has 8 locations in the Lower Mainland.

In Surrey at:

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CONGRATULATIONS TO THE SOUTH FRASER CHILD DEVELOPMENT CENTRE ON YOUR 50th ANNIVERSARY

Thank you for all that you do.



CELEBRATING 50 YEARS

SOUTH FRASER CHILD DEVELOPMENT CENTRE

Jessica Dyck – Age 19

Since she was little, Jessica Dyck's father always made sure she understood that she could talk to him about anything, he has always been there for her, and continues to be her biggest cheerleader to this day. "I don't know what I'd do without my Dad, he has always helped me, he has always been there for me," Jessica enthuses. "My dad has always made me feel I could do anything, and he has always pushed me to work my hardest, he has helped me to become independent."

Jessica's father has taught her in order to achieve her dreams; she needs to believe that she can accomplish them. That even the slightest bit of self-doubt can throw her goals off track, so she has kept her head high and believed she can do anything that she sets her mind to. This fall, Jessica will begin a new dream. She has been accepted at Douglas College and will start a four year program to become a social worker. "I want to help disabled kids," she explains. "Just like the therapists and counselors at South Fraser Child Development Centre helped me."

Jessica started therapy at the centre when she was just age two and continued right up until this year. As a young child she received occupational therapy for her mobility, and then had physical therapy twice a week until she was age twelve. Despite her mild cerebral palsy, she has never used a wheelchair. She started with a walker, and eventually switched to use of two canes, and now gets by on just one cane. "My dad walks with me each night, and I am trying to walk around the block without a cane, I am doing okay, but I am a bit dangerous, because I can't stop without a cane!" she describes laughing. "Judith, My therapist at the centre, has managed to get a scooter donated for me to use when I start school this fall. I need it because I can't carry the weight of the books, so it will make things so much easier."

Along with her father and therapists at the centre, Jessica has been lucky to be surrounded by a nurturing mother, older sister, and a twin brother, who does not have Cerebral Palsy. "I feel so lucky to have the family that I have and such great friends. A new friend, Gary, is encouraging and kind and has helped me learn how to use mind

over matter in the most difficult situations." Jessica is bubbly, positive, and up beat, but admits she gets down about her disability on occasion, "It's only normal to be depressed once in a while; but I have a great friend Marco, who I met through the centre when I was in pre-school. He also has Cerebral Palsy; I can always talk with him whenever something is frustrating me."

The support and love that Jessica gives and gets from her family, friends, and the centre is evident in the person she is today. "I try never to look at my disability as a disadvantage. It is who I am, and I am proud of that. People do not need to feel bad for me, just accept me for being me!" The warmth and sincerity in which she speaks these words lets you know that those who are close to Jessica are fortunate to have such a vibrant and extraordinary young woman in their lives.



Jaskaran Bola – Age 17

Jaskaran Bola doesn't view her Cerebral Palsy as a setback. "I have always had it," she articulates. "It's given me more opportunities. It's made me a more independent and outgoing individual, if I want to succeed, I need be this way."

Jaskaran has definitely shown she can be a success in whatever she chooses to do. At 17, she will complete her high school education, graduating from Princess Margaret Secondary this month. She plans to attend Kwantlen

College this September, and work towards an eventual career in either law or psychology. "I think more services are needed for people in tough situations, and that there should be better resources. I have been lucky with my care at South Fraser Child Development Centre, and I want to help other people with what they need."

From the time she was a toddler of 1, the centre has been part of her life. Jaskaran has had therapy from this early age and continues with her physiotherapy to this day. "The therapists have always been great and supportive. They have helped me learn new things and get interested in new activities. Frannie Cruise is the Recreational Therapist and she has been really helpful. She got me interested in wheelchair tennis, I have been doing it for two years now and I really like it!" Jaskaran has also benefited from swimming lessons and weight training at the centre and has taken part in the annual Run, Walk and Roll for our Kids.

At high school, Jaskaran is active with her group of friends and enjoys her Community Leadership class. One of the projects that she completed in the class was compiling memory books for children in Foster Care. Jaskaran was responsible for putting together all the important documents, photographs and letters for foster children. "It really was fun to do, and I felt good knowing I was helping a child who might not have a lot of backing in his life." At school, Jaskaran says that sometimes when she meets new people they are worried that they might offend her or think

that she cannot participate in "regular" activities. "I can do anything, all sports and activities can somehow be modified. People don't need to worry about insulting me, they won't. I will always answer any respectful questions people have about my disability."

All youth, regardless of their abilities, need and deserve the opportunity to be involved in activities to help them uncover their own special skills and interests. Jaskaran has clearly shown that her talents and capabilities are never-ending.



FACTS
1954
Lower Fraser Valley Cerebral Palsy Association becomes a charter member of the United Good Neighbour organization better known as "United Way"

1960
Marjorie Hardy hired as Executive Director

FACTS
1961
On property belonging to Surrey Memorial Hospital the foundation was laid for the treatment centre with labour provided by Van Zor Grotto

1961
21 ladies form an Auxiliary to the Lower Fraser Valley Cerebral Palsy Association

Congratulations on your 50th Anniversary!

We are both pleased and proud to have served this facility for the past two decades.

We most certainly wish them every success in continuing their important work.

Modern Systems Management Ltd.

#104 - 9547 - 152nd STREET, SURREY, B.C.
PHONE 604-588-1030 • FAX: 604-588-1012



Congratulations on your 50th Anniversary!

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Congratulations on your **50th Anniversary**

Proud to support the South Fraser Child Development Centre for 4 years!




Surrey Firefighters Charitable Society
8767 - 132 Street, Surrey
Ph: 604-574-5785



CELEBRATING 50 YEARS SOUTH FRASER CHILD DEVELOPMENT CENTRE

COME TO OUR REUNION

South Fraser Child Development Centre is celebrating 50 years of continuous service for children with special needs and their families in the South Fraser Region. Our 50th Anniversary will be celebrated with a special evening to give clients, parents, care-givers, staff, volunteers, board members and donors a chance to re-kindle friendships and share their meaningful experiences with clients, parents and care-givers, staff and donors both past and present on Friday, October 15th, 2004 at 9460-140th Street, Surrey.

Please help us get the word out to everyone who has been associated with the centre over the past 50 years and have them RSVP their attendance and forward a current email address or mailing address to Judy at 604-587-4279 or by email at judy@sfdc.bc.ca. so we can forward all of the details of the event. We would like to ask guests to write something special for the South Fraser Child Development Centre 50th Anniversary Reunion, your recollections, memorabilia special photos and tributes will be placed in a time capsule in our 50th Anniversary Project our "Garden of Giving".



FACTS

1971
Marks the beginning of a long relationship between Lower Fraser Valley Cerebral Palsy Association and Tent 47 of the Variety Club.

1978
25 years of service, this year saw a record number of 100 new referrals

SOUTH FRASER CHILD DEVELOPMENT CENTRE PROVIDES:

- the only "one-stop-shop" for children with special needs and their families in the South Fraser Region providing specialized pediatric psychologists, social workers, early childhood educators, supported child care consultants, recreation specialists and technicians, a dietitian and a Doctor specializing in developmental paediatrics
- the only community based "eating skills team" of specialists in the Lower Mainland who work with children who have disabilities and eating difficulties
- specialists in assistive technology for communication to prescribe an adapt state of the art computer and communication technology for children of pre-school age
- an equipment team providing full evaluation for seating and mobility
- on-site equipment manufacturing and adaptation
- on-site casting and splinting services
- an extensive equipment & toy loan program
- parent classes and training programs for early childhood educators
- recreation therapy with an indoor hydrotherapy pool with a water temperature of 92 degrees
- an orthopaedic clinic and dietitian services in association with Surrey Memorial Hospital
- convenient access to staff of the Ministry of Children & Family Development located on our second floor
- interpreter services



FACTS

1979
Lookout Preschool opens in Delta

1982
Endowment Fund- Association's first foray into Investment Funding

1983
Inflation Continues to Outpace Funding

1989
New Faces, A New Building, A New Mission, A New Logo

1990
After 29 years on the Board Steve Piskorik steps down

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South Fraser Child Development Centre in Langley, is our newest location and opened in October 2001 extending the above therapies on-site at 5844 Glover Road in Langley. Lookout Preschool serves children from 30 months to 6 years of age in North Delta, including children with disabilities.



Yes, I'd like to make a difference that matters.



Give from the Heart



South Fraser Child Development Centre
Operated by Lower Fraser Valley Cerebral Palsy Association

The children of South Fraser Child Development Centre need your help! Your tax deductible gift provides hope to children with special needs and their families. The centre receives 70 percent of its operating budget from government contracts. It must raise the remaining 30 percent from charitable donations.

YOUR DOLLARS MAKE A DIFFERENCE

Enclosed is my tax deductible donation payable to South Fraser Child Development Centre.

\$20 \$50 \$100 \$200 \$500

I prefer to donate _____

Name _____

Address _____

City _____ Postal Code _____

Phone Number _____

I would prefer to make my donation on my:

Visa Mastercard American Express

Expiry Date _____

Card Number _____

Signature _____

Donations of \$20 or more will receive a tax deductible receipt. Donations of \$50.00 or more will receive a copy of our 50th Anniversary Celebration Book which tells the story of South Fraser Child Development Centre and ensures that all those people whose faith, labour, determination and love who built this facility will not be forgotten, but it also shows that when a community works together toward a common goal, anything is possible.

THANK YOU FOR YOUR GENEROSITY

Charitable Registration Number 10764 6408 RR0001

Please consider us in your gift and estate planning.

Planned gifts provide funding for essential services for special needs children and their families.

smiles for you...

CELEBRATING 50 YEARS

SOUTH FRASER CHILD DEVELOPMENT CENTRE

Paul Scholefield – Age 12

As Alison Scholefield speaks of her 12 year old son Paul, and Paul's two sisters, she sounds like any other Mom; she expresses her love and frustrations, she wants to make her children feel secure, and she hopes to build their self esteem. She talks openly about the need for change as your child grows. Alison and her husband have three very different children, who, like all children, each have their own interests and activities. Although Paul has left hemiplegia cerebral palsy; (hemi meaning half and affecting one side of body, either right or left), he is as involved and active of any of his family members. All of her children are not the same -- but Alison ensures they have the same opportunities.

Because of a concern with his arm at birth, the Scholefield family had regular contact with a pediatrician during the first few months of his birth. By 12 months, the family was aware Paul was not developing properly and began seeing a specialist. Interestingly, it was a family friend who taught special needs children who first diagnosed Paul with having Cerebral Palsy. This led to more doctors, and finally a referral to South Fraser Child Development Centre. "Although my husband and I knew something was medically wrong, the diagnosis was overwhelming, there was so much to take in, so much to learn," Alison recalls.

"The services at the centre helped everything fall into place, and helped us get back to a life of normalcy," recollects Alison. The centre's programs are family-centered in which professionals and families work together with the child in specific activities. Educators, physical and occupational therapists, social workers, speech-language pathologists, psychologists and physicians can assist families by providing information and education.

Paul spent his first two years of pre-school at Lookout Preschool which is part of the South Fraser Child Development Centre umbrella

and followed his pre-school activities with therapy each afternoon. After another year of pre-school at Sunshine Hills, Paul started attending a Catholic elementary school where his older sister was enrolled.

At his school, Paul has been fortunate to have consistency with his Teaching Assistant, who has been supportive and an advocate for Paul. His mother details; "Paul is happy at school. Despite the fact his left hand is not useful, he has adapted to everything using one hand. He enjoys playing sports with the other boys at recess, and he loves to talk hockey. He will tackle any math problem if we relate it to the Canucks!"

Paul is also active outside his school-work; he attends a boys group at the centre monthly, is a whiz on the computer, and is now following the European Soccer finals. Earlier this year he played the drum one handed in his school band and even performed an awe-inspiring solo. Last year he ran the entire 4k of the annual Run/Walk/Roll for our kids to raise funds for the centre. "We chased after him with his wheelchair, but he never used it," laughs Alison. This year Paul was determined to do it again, when he took part in the run. "He amazes us with what he can accomplish. When I look at him and see the concentration in his face, and then his wide smile, it just makes everything okay, everything we do is worthwhile."



**The Kaweski Kids
Damien 11, Alexa 5, Natasha 9, Samantha 7**

Much of how parents raise a child with a disability will depend on the family's personal beliefs about childrearing, and the nature of his or her disability. For Corinna and Andrew Kaweski, parents of four active children, including two with a chronic genetic disorder, life continues as usual. "We are just a normal family with normal ups and downs like any other family." An important point to remember is that most of the regular child-raising issues that apply when raising any child, apply to children with disabilities. They may not go through stages at the same age, at the same rate, but they are children and kids are kids.

The Kaweski's two oldest children; Damien and Natasha, were diagnosed with their disorder early in life and referred to the South Fraser Child Development Centre. The children's disability limits their mobility and growth, and both Damien and Natasha use electric wheelchairs. The centre has assisted the Kaweski family with referrals, surgeries and on-going therapies. Both children also took part in a fit and fun program at the centre and Damien enjoys participating in a boys group at the centre each month.

The Kaweski children attend public school in North Delta and enjoy the friendship and camaraderie of several com-

panions. Damien is crazy about the Canucks, and regularly plays hockey and basketball with his buddies at school. Natasha is interested in crafts and sewing and loves to read. "They are extremely supportive of one another," conveys Corinna. "They are in tune to one another's needs and can help each other out through a rough patch." Corinna remembers a time when Natasha was feeling particularly down about her short stature, when Damien

quipped, "It's not all that bad, we'll get McDonalds meals for life," he said referring to his sisters and his small size. His comments brought a tearful sister to giggles.

The siblings are also supportive of their younger sisters, "they play with them, read to them, and have fun with them," articulates Corinna, "of course they also squabble and fight with them. I think the best times we have is when everyone is content, when we are enjoying a family activity like visiting the aquarium or the park, or just talking about our day at the dinner table." The Kaweski's are truly a remarkable, yet a regular family.



Ambassadors of the year

**Benjamin Dooley
Age 7-1/2**

When Terry and Pauline Dooley's baby was a week overdue, they went for a routine sonogram to check the positioning of the child they were anxiously awaiting for. What they found out instead astounded them, as they learned their first born child would be born with Spina Bifida.

Spina Bifida is a neural tube defect caused by the failure of the fetus's spine to close properly during the first month of pregnancy. Infants born with Spina Bifida sometimes have an open lesion on their spine where significant damage to the nerves and spinal cord has occurred. Although the spinal opening can be surgically repaired shortly after birth, the nerve damage is permanent, resulting in varying degrees of paralysis of the lower limbs.

Right after their son Benjamin was born, the doctors at Children's Hospital referred the Dooley family to South Fraser Child

Development Centre. When Benjamin was two years old he



started his treatment at the centre-including occupational, speech, and physiotherapies. Benjamin has excelled with all of his programs at the centre. He is now an outgoing and academically strong grade two student attending Bear

Creek Elementary School in Surrey. "He is a great kid; he is very bright and does well at school," describes his father Terry. Benjamin has acted as a youth leader and the ambassador of South Fraser Child Development Centre for the last four years. In this role he has attended functions and fund raisers on behalf of the centre. "It has made him famous among his friends and schoolmates," jokes his Dad. Benjamin also has interests in a broad range of activities, he is a beaver in the boy scouts program, and will become a cub this fall. He is also active with horseback riding, wheelchair basketball, and swimming and he LOVES hockey. "He loves the Canucks, he thinks he'll play goalie for them one day!" chuckles Terry.

The Dooley family has progressed leaps and bounds on their family journey since their initial shock almost 8 years ago. "Our life would not be the same without Benjamin. He is a pure joy," says his father happily.

FACTS

- 1991 Treatment Centre Implements Family Centred Care
- 1994-1995 Norm Sherritt resigns after 40 Years on the Board
- 2000/2 Dr. Alison Laswick joins our team as the new Developmental Paediatrician

Accreditation Process Begins

Emily Anderson – Age 11

Emily Anderson was born with Spina Bifida. Incredibly, her mother Gerry Morris had a background working with children with special needs. Although it made her an informed and knowledgeable parent, the diagnosis was still startling for the family.

Emily has been involved with the South Fraser Child Development Centre since she was a toddler and has attended regular therapy and sports programs there. "We have been very fortunate with our experiences with South Fraser," comments Gerry. "It makes it so easy to have everything that Emily needs under one roof." Emily is now a bright and active grade 5 student at Old Yale Elementary School. "The centre has helped her settle into her school routine and have facilitated getting us whatever adaptive measures Emily needs for her education," remarks Gerry.

Outside of school, Emily is involved in a long list of diverse activities. She takes part in wheelchair sports camps, loves swimming, basketball, and horseback riding and

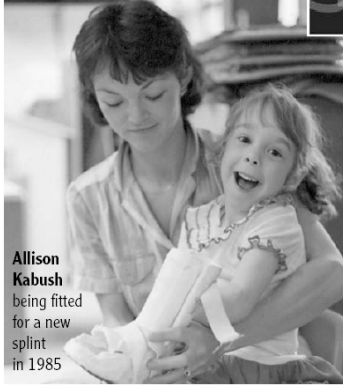




CELEBRATING 50 YEARS SOUTH FRASER CHILD DEVELOPMENT CENTRE



Daryl Hendrickson poses for the camera in 1977



Allison Kabush being fitted for a new splint in 1985

Lillian McGuire – Age 6

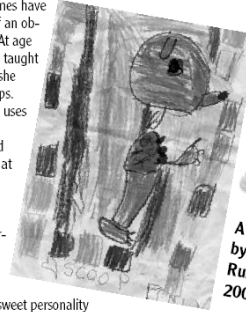
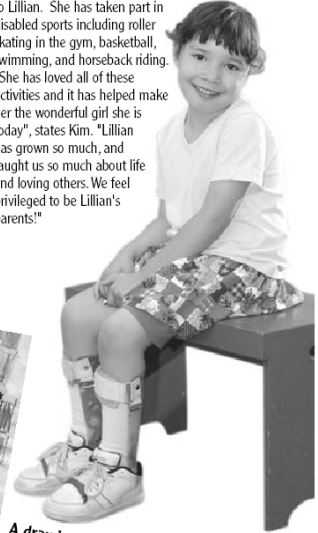
The key to raising a child with developmental disabilities is respect: respect for their uniqueness, respect for their opinions and ideas and respect for their dreams. Lillian and James McGuire are fortunate to have Kim and James McNeill as their guardians. Kim and James are responsive and flexible parents who will go to bat for their children if needed, and continually celebrate their children as the greatest joy in their lives.

The McNeills feel extremely fortunate to have found themselves at the South Fraser Child Development Centre after receiving custody of the children four years ago. "I honestly do not know where I would be without the South Fraser Child Development Centre" Kim explains, "It has been a complete world of information, resources, and communication opportunities for both of us and the children. The centre has helped us with everything from specific diagnoses, funding connections, adaptive products and recreational activities."

Lillian was diagnosed with mild spastic Cerebral Palsy when she was just over two years old. Children with spastic Cerebral Palsy often have stiff and jerky movements. They often have a hard time moving from one position to another, and often times have difficulty letting go of an object with their hand. At age two, Lillian had to be taught to crawl; now at six, she can take unaided steps. She also occasionally uses a walker, she has no speech problems, and she is mainstreamed at Kennedy Trail Elementary School. Kim enthuses "Lillian is a little social butterfly. She is outgoing, vivacious, and bubbly. People are just drawn to her by her sweet personality

and beautiful smile. She has a way of making the gloomiest day bearable. She loves school and the children there love her and treat her as just one of the kids!"

Physiotherapists and Occupational therapists at the centre have brought recreation and meaningful activities to Lillian. She has taken part in disabled sports including roller skating in the gym, basketball, swimming, and horseback riding. "She has loved all of these activities and it has helped make her the wonderful girl she is today", states Kim. "Lillian has grown so much, and taught us so much about life and loving others. We feel privileged to be Lillian's parents!"



A drawing of Scoop The News Hound by Lillian McGuire at the Run, Walk & Roll for our kids 2004 Event.

HAMILTON DUNCAN ARMSTRONG & STEWART
BUSINESS LAWYERS

Congratulations

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Tel: 604-581-4677 Fax: 604-581-5947

White Rock Office: #404 - 1688 152nd Street White Rock, B.C. V4A 4N2
Tel: 604-536-1076 Fax: 604-542-5722

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G&F Financial Group and United Savings Credit Union have now merged!

WE CONTINUE TO BE A PROUD SUPPORTER OF

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Here's to 50 years of success!!!

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CELEBRATING 50 YEARS

SOUTH FRASER CHILD DEVELOPMENT CENTRE

Marie Cusson - Age 4

Marie Cusson came into the world 8 weeks before her due date, but since her very first day she has always been a strong and determined child! When Marie was just 2 days old she developed a staph skin infection. Unfortunately the staph bacteria entered Marie's bloodstream through a break in her skin, and because of her very weak immune system this eventually led to abnormal development of Marie's hip; Hip Dysplasia.

Very early in her life, the Cusson's family physician, Dr. Michael Bassett, referred Marie to South Fraser Child Development Centre. At 18 months Marie started physiotherapy while she went through a series of casts and braces to improve her condition. Melanie asserts "I honestly am so grateful for the centre. Everyone there is just awesome; I can't imagine where we'd be without them. 95% of our

doctors were telling us Marie would never walk; I only wish they could see her now!"

Marie is an outgoing and enthusiastic child with a zest for life. She walks without a walker or cane, but because her right leg is 3 cm shorter than her left, she wears special shoes with a lift to even out the height difference. "Marie can do anything! She loves the climbing wall at the centre, she adores bike riding, and is a great runner!"

enthusias Melanie. "The physiotherapy she does at the centre incorporates the activities like climbing and swimming that she loves, so she is always excited to go! We seriously could not manage without their help the medical and physiotherapy costs alone would wipe us out."

Melanie and Dave are proud of the passionate and outgoing child that Marie has continued to be since her birth 4 years ago. "Nothing stops her, she is a strong girl leading a successful and normal life, we couldn't be prouder."



FACTS
2001-2002
New Langley Satellite
Office opens to
provide therapy to
children and families
in Langley
2003-2004
The South Fraser
Child Development
Centre Reaches Fifty
Year Milestone



We are proud to help support the South Fraser Child Development Centre in their fundraising efforts as they strive to provide a variety of services to special needs children in the South Fraser Region.

Congratulations on your 50th Anniversary!

99
NURSERY & FLORIST

9376 King George Hwy., Surrey
604-584-6555

STOP ...not our kids!

Congratulations to the South Fraser Child Development Centre on 50 years of serving children and families in our communities.

DELTA SHOPPERS MALL

82ND AND SCOTT ROAD

The TD Commercial Banking Centre

in Surrey
Congratulates

South Fraser Child Development Centre

for 50 years of Outstanding Service to Children with Special Needs and their Families

TD Commercial Banking

Fraser Valley Commercial Banking Group
10435 King George Highway, Surrey, BC V3T 2W7

CELEBRATING 50 YEARS SOUTH FRASER CHILD DEVELOPMENT CENTRE

Partners for 50 years



Partners in caring: The Leader and South Fraser Child Development Centre

A lot gets written about the importance of partnerships. Like most things, there are "partnerships" and then there are "partnerships". South Fraser Child Development Centre has had the good fortune to have a genuine partner in the Leader for many years. As far as I can tell they've been with us for all of our 50 years - kind of like a 75 year old brother. I've been Executive Director of the Centre for almost five years and they have always been there for us. And they were there for our children and families well before I arrived on the scene.

And when I say been there, I truly mean they have pulled out the stops to support the children and families we serve. They don't just provide a fantastic means of communicating about South Fraser Child Development Centre to this community. They roll up their sleeves and lead by example. Bruce ran puffing to the finish line of our 2004 Run Walk and Roll Event for our kids at Bear Creek Park just as his wife Shelley passed him while our young ambassador Benjamin rolled by in his wheelchair. Karla worked feverishly with the organizing committee and volunteers to pull all the sponsors and teams together to produce the event in the first place. Then we all came together for the second annual Leader Awards night that Judy from our Centre had worked with the Leader and many other community organizations to help organize and select the worthy award

recipients. And then it was off to plan for our fall Gala and our fiftieth anniversary celebrations and for this insert and...well you get the picture. We work together - a lot. There are hundreds of hours that Bruce, Karla and their teams put in above and beyond their already deadline crazed work schedules to help us.

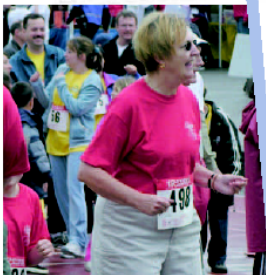
Why? It's apparent to me that these individuals and their team of people who make up the Leader genuinely care about this community, about the children with developmental disabilities and their families that we have the honour of serving on behalf of the Region communities of the South Fraser. There is an old saying that actions speak louder than words. Ironically, for an organization whose business it is to craft words and present them to you, the Leader has a knack for its actions speaking even louder than its words. Their moniker isn't just lip service - they are "The Leader"!

On behalf of the Board of Directors, Staff, Children and Families of the South Fraser Child Development Centre we'd like to thank our genuine partners for all their dedicated support. We couldn't have done this for 50 years without them, or without you - THANK YOU!

Gerard Bremault, MSW, RSW
Executive Director
South Fraser Child Development Centre

JOIN US AT OUR UPCOMING EVENTS

- Win a 1973 Corvette! Appraised market value \$20,000.00. Tickets \$10.00 each or 3 for \$25.00. Call 604-584-1361 to charge by phone or visit our website at www.sfdc.bc.ca. Draw Date September 18, 2004.
- 9th Annual Prospera Golf Tournament-Hazelmere Golf & Country Club-Thursday, July 15th, 2004. For more information etoews@prosperacreditunion.ca, or call Erin at 604-864-6543.
- The Rotary Clubs of Surrey and Guildford Autumn Interlude Wine Festival-Saturday, October 2nd, 2004 at Guildford Town Centre, for tickets 604-597-4844.
- 50th Anniversary Reunion Friday, October 15th, 2004 at South Fraser Child Development Centre.
- 5th Annual 50th Anniversary "Gala of Hope" at Northview Golf & Country Club, November 6th, 2004. For tickets call Chris at 604-584-1361, local 2280.



The Leader



III. ORGANIZATIONAL GOVERNANCE & MISSION AND POLICY PRIORITIES

1. BOARD OF DIRECTORS

David G. Morris, President
James Stewart, Vice President
Roy Foster, Treasurer
Joanna Whalley, Co-Secretary
Bill King, Co-Secretary
Pat Greig, Member
Colleen Kelly, Member

(Ex-Officio: Margaret Duncan, Associate Executive Director; Gerard Bremault, Executive Director)

Please note that due to the implementation of new Board Governance Policies & updated By-Laws reducing the number of Board members in order to enhance the effectiveness and efficiency of the Board, the previous Executive and Finance Committees of the Board have been eliminated as unnecessary. The Board as a whole now addresses the matters previously dealt with by these past committees. Working groups are established on a finite, as needed basis. The Board has significantly improved its efficiency and effectiveness due to the clarity of its new governance model.

2. BOARD OF DIRECTORS' GOVERNANCE POLICIES

On December 18, 2002 the Board of Directors adopted an extensive set of governance policies derived from John Carver and titled "Board of Directors Governance Policies, Lower Fraser Valley Cerebral Palsy Association". Key features of the Governance Policies are as follows:

- A Focus on whole of Board Governance authority and responsibility
- Board Governance exercised through Policy
- Clear Board and Board Officer Roles
- Board Governance is clearly distinguished from Executive Management
- The Chief Executive Role and its relationship to the Board is clearly defined

Since then the Board has made ongoing updates and refinements to its Governance Policies including the following:

- Enhanced Board role descriptions
- "Executive Recruitment" style Board recruitment, selection and nomination procedures
- Clarification of fundraising roles and responsibilities

3. ACCREDITATION

This year represented a major milestone in the Association's pursuit of **continuous quality improvement** with the "end of the beginning" of the accreditation process being ably stewarded by Associate Executive Director, Margaret Duncan with much thanks for support and advice to our Accreditation Consultant, Mavis Holm. Our first site visit from the Commission on Accreditation of Rehabilitation Facilities (CARF) occurred 24-25 June 2004 with results scheduled for September 2004. We aim to be successfully accredited as an "Outpatient Medical Rehabilitation" facility. For more information about CARF, please visit: www.carfcanada.ca



As of June 2004, the following quality improvement policies and procedures had been developed, refined and significantly implemented:

- **Board Governance Policies Manual**

The Board of Directors adopted a Carver model from December 2002 and regularly refines its Governance Policies Manual.

- **Family Orientation & Service Handbook**

Description of each program offered to families and all associated services as well as family rights, case file access, complaint processes, and the agency's commitment and processes regarding family centred service planning and integrated case management.

- **AGENCY WIDE Clinical/Professional/Service Practice Policies**

Incorporates Board Ends and Outcomes statements and covers all practice requirements from intake to client satisfaction, service outcomes, discharge and follow up.

- **DEPARTMENTAL Clinical/Professional Program Manual and Outcome goals for Each Program**

In addition to the AGENCY WIDE Clinical/Professional/Service Practice Policies which apply to all agency services and programs, the following departmental clinical/professional/program manuals have also been developed and implemented:

- Communication Therapy Manual
- Occupational Therapy Manual
- Physiotherapy Manual
- Psychology & Parent Support Policies and Procedures Manual
- Family Services Manual
- Supported Child Care Policies and Procedures
- Eating Skills Team Manual

- **Quality Improvement Committee**

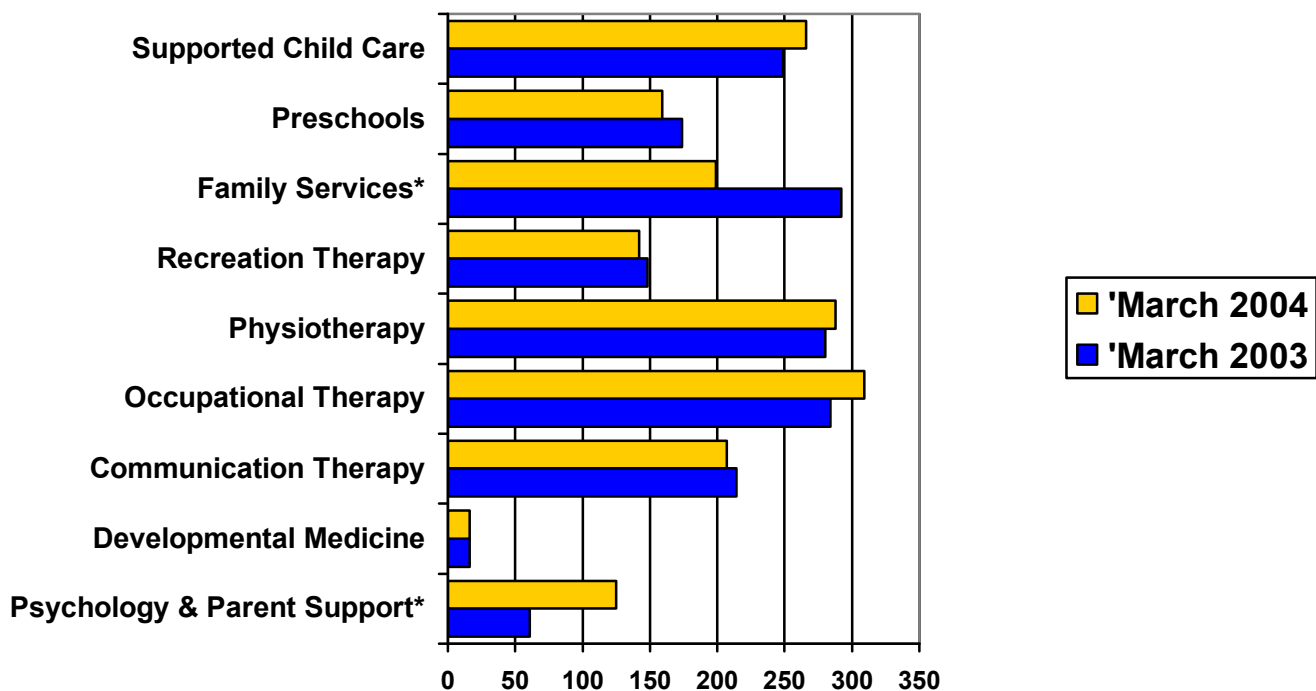
Chaired by Associate Executive Director and operating with departmental staff representation as determined by Associate E.D.. A major role is clinical file reviews.

- **Accessibility Plan**
- **Maintenance and Cleaning manuals and schedules**
- **Personnel Manual**
- **Volunteer Manual**
- **Occupational Health & Safety Manual**
- **Occupational Health & Safety Emergency Services Plan**
- **Finance Policies and Procedures**
- **Revenue Development Policy**
- **Administration Policies and Procedures**

IV. PROGRAMS AND SERVICES

1. SERVICE STATISTICS:

**Clients Served per month
(March 04 vs March 03)**



The financial challenges of 2003/2004 combined with our drive to accreditation made it a challenging year in which to increase the number of persons served. In several areas, the numbers of persons served were slightly reduced or essentially unchanged. *Please note that what appears to be a decrease in Family Services and an increase in Psychology & Parent Support simply reflects a reorganization between these two areas. Nonetheless, there were a few service increases when comparing children served during the month of March 2004 versus March 2003:

- **Occupational Therapy:** 8.4% increase
- **Supported Child Care:** 6.8% increase
- **Physiotherapy:** 2.8% increase

For more information about service QUALITY enhancements made during 2003/2004 with the development and implementation of a wide range of improvements in service standards, please see "Accreditation".



2. COMMUNICATION THERAPY

People Served

The Communication Therapy Department served 207 clients during the month of March 2004, representing a modest 3% reduction in children served compared to March 2003. The 9 speech-language pathologists in the Department are commended for effectively blending the dual tasks of continuing high levels of service delivery while simultaneously participating in the year long march toward international accreditation.

Of the 207 children served, 90% were children with multiple needs that were seen by a team of service providers from this and other agencies. Service frequency ranged from 1 to 7 service meetings/episodes per month and each service episode ranged from 30 minutes to three hours.

Of the clients served, 61% resided in Surrey/White Rock, 31% resided in Langley and 8% resided in Delta. This represents a 2% decline in Langley and a 3% decline in Delta along with an increase of 5% in Surrey/White Rock over last year. This increase in request for service from Surrey/White Rock resulted in a doubling of the referral rate over that of 2002. Service was delivered approximately 50% of the time at one of our three sites in Langley, Surrey or Lookout Preschool in Delta and 50 % of the time in homes, preschools, or daycare centers.

Programs & Services Provided

- Assessment of children's communication skills
- Direct intervention with individual children
- Information on learning and using alternative communication methods with children, such as picture boards or speech output devices
- Manufacture of custom visual language supports for communication
- Communication equipment loan (single message voice output switches, multi-message communication aids)
- Individual sessions to teach parents, baby-sitters, siblings, etc. how to help children develop communication
- Service Planning meetings and communication with other team members
- Courses for parents to learn skills for helping their child, including the Hanen Parent Program
- Group sessions for parents and their children, including Songs and Rhymes Program
- Courses on learning and using sign language with children
- Eating Skills Team assessment and consultation to parents
- Parent loan library (children's books, parenting books, videos, brochures)

Key Achievements

- *Accreditation:* Department processes were refined or developed and implemented to address the standards required for accreditation by C.A.R.F. A new Clinical Services Satisfaction Survey was designed and distributed in June 2004 to 10% of families served. Results to August 1, 2004 from 15 families indicated:
 - 93% Agreed that their child has learned new skills through services received
 - 100% Agreed that they have learned how to support their child's communication development
 - 100% were Satisfied or Very Satisfied overall with services received and with written reports received
 - There were two written concerns regarding the long waiting time to receive treatment and inadequate amount of therapy time available.
- *Waiting List Management:* Initiated a Departmentally held waiting list for Surrey/White Rock where referrals have doubled compared to 2002 and redirected clinical time of Director to completing Initial Consultations and participating in Initial FSP's for these children and their families.
- *Support for Non-English Speaking Children and Their Families:* With a grant from MCFD, two successful workshops were presented, with translation and interpretation available, on making and reading books with children for parents and caregivers for whom English is an additional language. Grant monies also allowed the acquisition of 24 new bilingual children's books for use in therapy and for loan to families in Punjabi, Vietnamese, and Korean.



- *Autism Assessment & Treatment:* Capacity was expanded to continue to meet the needs of children on the Autism Spectrum with the acquisition of state of the art assessment tools on loan from Fraser Health Authority along with staff training to use the tools for inter-disciplinary diagnosis of Autism Spectrum Disorders. All staff in the Department attended a two-day workshop with Dr. Barry Prizant on the SCERTS Intervention Model – Social Communication, Emotional Regulation, Transactional Supports.
- *Support for Future Clinicians:* Director and five staff members hold the rank of Clinical Instructor at UBC and two Second-Year students were hosted for an 8 week practicum.
- *Provincial Professional Association:* Director participated as early intervention speech-language pathology representative of the B.C. Association of Speech-Language Pathologists and Audiologists to the Working Group for the proposed College of Speech and Hearing Professionals in B.C.

3. DEVELOPMENTAL MEDICINE

People Served

The developmental paediatrician sees children and youth 0 to 19 years of age who have been referred by their family physician and or paediatrician and who are clients of the centre.

Programs & Services Provided

The Developmental Pediatrician plays a key role in the multi-disciplinary assessment, management and advocacy of children with a wide range of developmental disabilities. This service includes comprehensive medical and developmental consultation in collaboration with other professionals within and outside the Centre.

- Eating Skills Team – consists of the Developmental Pediatrician, Speech Language Pathologist, Occupational Therapist and Psychologist.
 - serves children with developmental concerns whose oral- motor difficulties or aversion contribute to compromised safety and/or nutritional intake.
 - for children who require referral to Sunny Hill Health Centre for Children for videofluoroscopy, the Developmental Pediatrician provides ongoing management and follow through during this assessment.
- Developmental Pediatric Assessments.
- Joint Pediatric and Psychology Assessments, i.e.
 - Global Developmental Delay
 - Autism
 - Intellectual Disability
 - Speech and Language Delay/Disorders
- Liason with community physicians and other professionals.
- Referrals to other service providers within and outside the Centre.

Key Achievements

- *Increased Medical Collaboration:* Facilitated increased collaboration and communication with community Family Physicians, Pediatricians and other sub specialists; Collaboration and joint assessments with Surrey Memorial Hospital, Child Evaluation Clinic and with Sunny Hill Health Centre for Children; Collaboration with B.C.'s Children's Hospital.
- *Multi-disciplinary assessment:* Working towards the development of a multi-disciplinary SF CDC team assessment of children with complex developmental disabilities.
- *New Dietitian Services:* Instrumental in attaining Pediatric Dietician services for South Fraser Child Development Centre to compliment the Eating Skills Team.
- *Autism Diagnosis:* Provided consultation to the Fraser Health Authority regarding service delivery design for Autism diagnosis for children ages 0-6 in the Fraser Health Region.

- *Vision Consults:* Instrumental in attaining Dr. Carey Matsuba, Developmental Pediatrician, Visually Impaired Program, BC Children's Hospital, to provide consultative services at South Fraser Child Development Centre for children with visual impairment
- *Neurological Assessments:* Negotiating with a Pediatric Neurologist to provide consultative services at South Fraser CDC to children already seen by the Developmental Pediatrician who require further neurological assessment.

4. FAMILY SERVICES

People Served

Family Services staff received and processed 1,422 requests for services provided by the Centre from April 2003 to March 2004. 199 families and their children were served by Family Services staff during the month of March 2004 and a similar number in each of the preceding months. Of these 135 children and families were served by integrated case management screening and intake services, 50 families received one on one short term family service (advocacy, short term counseling, linking with financial resources, etc), 25 families participated in support groups, and 153 families received family resource information. Each person served received 1 - 10 service meetings or contacts per month and each service meeting or contact ranged from 15 minutes to two hours, depending on need.



Programs & Services Provided

- Integrated case management services in cooperation with other service providers to eliminate duplication of effort and streamline rehabilitation processes and services for children and families.
- Information and referral services to families and community agencies who refer, or are referred for services. Includes information and referrals to appropriate resources at the Centre, linkages with services in the community and professional social work support to families as appropriate.
- Short term counseling and support for family members of children with special needs.
- Facilitation of parent, caregiver support groups for mothers, South Asian mothers, and fathers (through December 2003).
- Family resources - resource and education information including the summer information fair. Resource information includes housing, respite, parenting workshops, parent library, family links, family fundraising information guide for equipment or renovations, information on recreation and summer camp opportunities, advocacy, support and self help groups and more.
- Advocacy and support - helping families negotiate and work toward solutions to receive the services they require and connecting them with self help support and advocacy groups. This may involve staff writing letters of support for specialized equipment funds, etc.

Key Achievements

- *Integrated Case Management:* Reviewed overall coordination of clinical services, developed and began to implement a system of integrated case management to improve service delivery for children and families receiving services from Infant Development Programs, Supported Child Care Programs and other external service providers. This is resulting



in less time spent by families in unnecessarily repetitive meetings and better utilization of limited resources among and between service providers in our community. Staff attended Integrated Case Management training provided by a Professor of Social Work from the University of Victoria.

- *Self-Help Supports:* Began development of self help support to be hosted at the Centre to expand our capacity to link families with families, children and youth with other children and youth for mutual support.
- *Screening/Intake:* Expanded to include processing referrals for all services in the organization. Staff trained in use of excel program and developed spreadsheet for tracking referrals.
- *Family Support:* Continued to work with families through professional family support, counselling, advocacy and parent education programs. Facilitated parent support and connections through the running of groups for mothers and fathers of children with a range of disabilities from the region. Provided families with information and resources through lobby table displays, bulletin boards, specific resources requests and hosted the annual Summer Fair which brings together community agencies and parents to plan specialized recreational activities for their children over the summer.
- *Culturally Responsive Services:* Hired a part time Family Services Worker who speaks Punjabi, Urdu and Hindi to better serve the large South Asian population in our community. Position increased to full time in the spring of 2004. Development of this position improves provision of service to South Asian children and families while at the same time improving our utilization of available service dollars by greatly reducing the need to access contracted interpretation services. Continued contract with the Fraser Health Region for interpretation services. Service evaluations indicate a very high level of satisfaction and effectiveness.
- *Key involvement in producing the Clinical and Family Services Manuals and procedures for preparation for international accreditation .*
- *Consistent record keeping methods adopted.*
- *Family Services Workers trained in self help principles and techniques.*
- *Staff participated in key interagency activities including quality improvement, coordination of family service planning.*

5. OCCUPATIONAL THERAPY

People Served

The occupational therapy department received 280 referrals for individuals between April 2003 – March 2004. Occupational Therapy served 309 children with disabilities during the month of March 2004. The number of children served per month ranged from 163 in August 2003 to 329 in January 2004 with an average of 248/mo. Each child received 1 – 8 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. Children received direct and indirect services - e.g., report writing, preparation of materials, orthotics, devices. We also provided training or support to family members or caregivers during these service meetings/episodes. Our services were delivered approximately 50 percent of the time at the centre and 50 percent of the time at the child's home or school.

The Occupational Therapy staff also actively support the training of future Occupational Therapists through supervision of clinical practica for 3rd and 4th year students from affiliated universities in Canada and abroad.

Programs & Services Provided

- Early Intervention Program (services for children from birth to school entry)
- In-school Support Program (services for children who have entered public schools in Surrey, Delta and Langley)
- Dedicated consultation time to Infant Development Programs in Surrey and Langley
- Dedicated consultation time to Supported Childcare Programs in Surrey, Langley and North Delta
- Fine Motor Assessment program for late referrals – prior to school entry
- Autism assessment/support program
- Specialty Teams: Equipment Team, Eating Skills Team, Casting and Splinting Team, Assistive Technology
- Services: Assessments, Home Programs, Consultation, Individual therapy blocks, Group therapy blocks, Provision of resources, Education and workshops, Partnerships program, Transition planning, technology training, consultation for accessible home renovation and design.



Key Achievements

- Served 8.4% more children in March 2004 than in March 2003
- *Maintained Service Levels:* Continued to meet the occupational therapy needs of children and families served by the centre within the financial constrictions of the past year.
- *Continuation of alternate models of service delivery:* Power mobility camp
- *New Service Models:* Co-direction of groups between OT/PT to include fine and gross motor development opportunities
- *Delivered Seminars:* OT staff developed and presented seminars to staff and community groups. Topics included: Developmental Optometry; upper extremity splinting at provincial workshop
- *Staff education-external:* Staff attended the Kim Bartel Summer Institute and Floortime seminar; the International Seating Symposium; and are beginning the process of re-certification in Sensory Integration.
- *Interdisciplinary Programming:* Involvement in development of Teen Transition Group Collaboration between OT/PT to produce a family focused newsletter of practical tips, activities and articles of interest.
- *Clinical education opportunities* for 1 Occupational Therapy student for 7 week practica
- *CARF preparation:* reviewed and completed revision of all reporting formats, policy and procedure manuals

6. PHYSIOTHERAPY

People Served

The physiotherapy department received 354 referrals for service between April 2003 and March 31, 2004. Physiotherapy served 288 children with disabilities during the month of March 2004. The number of clients served per month ranged from 170 in August 2003 to 314 in June 2003 with an average of 248 per month. Each child received 1 – 8 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. Our clients received both direct and indirect services e.g., report writing, preparation of materials, orthotics, devices. We also provided training or support to family members or caregivers during these service meetings or episodes. Our services were delivered approximately 50 percent of the time at the centre and 50 percent of the time at our client's home or school.

Service/training to like agencies is also provided on request in areas such as lifting and transfers for respite workers and volunteers; general education on the needs of children with neurological and developmental disabilities and how physiotherapy supports development; Professional mentorship is also available in areas of specialty for the department such as casting and splinting.

The Physiotherapy staff also actively support the training of future Physiotherapists through supervision of clinical practica for fourth year students from affiliated universities in Canada and abroad.

Programs & Services Provided

- Early Intervention Program - physical therapies for children from birth to nineteen years old
- In-School Support Program - consultation services to children of school age in the Surrey, Delta, Langley school districts
- Dedicated consultation time to Infant Development Programs in Surrey and Langley
- Dedicated consultation time to Supported Childcare Programs in Surrey, Langley and North Delta
- Acute Post Surgery Program - increased frequency of physical therapy, to school-aged children, to maintain and maximize benefits of surgery
- Specialty Programs - Equipment Team; Casting and Splinting Team; Therapeutic Groups – strength training, fitness and endurance, play group; hippotherapy (therapeutic horseback riding)
- Services - developmental assessment, consultation to families and other care providers, individual therapy, developmental groups, workshops and seminars, equipment selection and loan, orthopaedic clinics, referral to other services, transition planning, individualized therapy plans.



Key Achievements

- An increase in services provided by 2.8% during a period of ongoing staff shortages and the drive to accreditation
- *Group Programs:* Continued success of all group programs offered by the Physiotherapy department to maximize opportunities and experiences for children and manage caseload and waitlist.
- *Interdisciplinary Programming:* Involvement in development of Teen Transitions Group Collaboration between OT/PT to produce a family focused newsletter of practical tips, activities and articles. Jointly delivered program Physiotherapy and Communication therapy on practical case management and Family Service planning meetings
- *Community Integration:* continuing success of the transition of the weight training program and collaboration with private practitioners. Successful transition of the Therapeutic Play group to the YMCA facility and continuing collaboration with Delta Gymnastics Club for clients in the South Delta region.
- *Casting & Splinting:* program served 101 individual clients on an allotted time of 0.1 FTE PT/OT time and 0.4 PT Aid time. The program produced 126 lower extremity splints, 26 upper extremity splints, performed 10 serial castings (6 weeks each) and provided 37 individual fittings/consultations.
- *Education Initiatives* - maintained strong ties to UBC – department head holds the rank of Clinical Associate Professor. Westcoast College of Health Care and Okanagan University College continue to request practica for their students. The department provided clinical experiences for a total of 37 UBC students for two - one day clinical education sessions.
- *Delivered Seminars:* Trained community volunteers in safe lifting and transferring of children and adolescents with special needs. Provided Musculoskeletal Injury Prevention seminar for all Preschool and Supported Childcare staff.
- *Staff Education-external:* Staff attended the Rehabilitation Assistants Conference in Kelowna and the International Seating symposium.
- *National and Professional Association:* Department Head chairs the BC Pediatric Physiotherapy Supervisors group and was a founding member of the BC Pediatric Physiotherapy Council (advisory body to government on Pediatric Physiotherapy in BC). Staff therapist serves as a regional representative to the PT council.
- *CARF preparation:* reviewed and completed revision of all reporting formats, policy and procedure manuals.

7. TECHNICAL SERVICES

The Technical Services Department is an integral part of the support services available to children and families. The two technicians work closely with the physiotherapy and occupational therapy staff to adapt and create equipment that will meet the individual needs of children. Services may be provided in the client's home or in the center. The technicians also provide support services to the maintenance staff and the Occupational Health and Safety Committee. In the period April 2003 to March 31, 2004 the following work was completed: 100 client orders filled; 35 agency work orders and 3 orders from other agencies. Client orders will typically generate a minimum of two visits, one to assess and measure the client for the equipment and a second to fit and adjust the finished piece. More complex clients may receive 10 or 12 visits in the process of designing to their needs. Technical Services staff also provide monthly off-site assistance to both satellite sites - Lookout Preschool and the Langley office.

Programs & Services Provided

- modification of commercially purchased equipment to better meet the needs of the child designing and building specialized equipment that is not available commercially
- modification of battery operated toys for switch access
- assisting therapists to solve mounting and access issues for power mobility, augmentative communication and technology use.
- maintenance of equipment in the loan program to ensure safety and functionality
- assist the agency to provide and maintain a safe, efficient work environment
- support to the OH&S program or emergency procedures



Key Achievements

- *Postural Support*: meeting the very specific individual needs of a child in the areas of postural support and promotion of physical development as well as providing equipment, which eases the burden of care for families and other caregivers (bath lounges, potty chairs, add on mobility base for commercial commode, bath benches with postural support)
- *Enabling access* to all of the child's environments through the use of equipment (standing frames, floor seats, postural support inserts for high chairs and strollers, adjustable height tables,)
- *Participation* in physical activities that were previously impossible, such as riding a bike (foot supports to full postural support systems)
- *Adaptation of equipment* including toys and computer access to support the fine motor, cognitive and communication development of children who have significant difficulty using their hands for play (mounting of switches for communication devices, key guards for computers, adapting batter operated toys for interface with large touch switches); scaling down adult designs that are not available in pediatric sizes
- *Research and Development of equipment* to meet the unique and complex needs of individual children. This time and the expenditure of materials is never charged to the family. For a child with complex postural needs and functional limitations it is not unusual for the technicians to spend 20 or more hours working on prototype ideas before a final design that works for the child is achieved.
- *Occupational Health and Safety*: provided earthquake restraints on all open shelving throughout the agency, assessed and restocked all earthquake kits; addressed signage and pedestrian safety issues in the parking areas.

8. PRESCHOOL PROGRAM

People Served

The centre's preschool in Surrey served 84 children monthly, 22 children with disabilities and 62 children without disabilities during the month of March 2004 and a similar number of children in each of the preceding months. Lookout Preschool located in Delta served 75 children monthly, 20 children with disabilities and 55 without disabilities during the month of March 2004 and a similar number of children in each of the preceding months.

Programs & Services Provided

- The preschool programs are integrated community based programs serving children from 30 months to five years of age in Surrey, White Rock, and North Delta areas.
- Fostering social emotional, intellectual and physical growth of each child by promoting and encouraging awareness and acceptance of each other.
- Partnerships with parents, caregivers and professionals in our community.

Key Achievements

- *Preschool*: Maintained high quality delivery of integrated community-based preschool programs serving the Surrey, White Rock and Delta areas.
- *Student Placements*: Provided educational practicum placements for students.
- *Seminars*: Hosted and delivered educational seminars with Supported Child Care.
- *Cultural Diversity*: SFCDC and Lookout Preschool celebrated Chinese New Year.



9. PSYCHOLOGY & PARENT SUPPORT

People Served

Psychology and Parent Support received 176 new requests for service for children for disabilities in the period April, 2003 through March, 2004. Of these 125 children received 1 – 8 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. We also provided training or support to family members or caregivers during these service meetings or episodes. Our services were delivered approximately 50 percent of the time at the Centre and 50 percent of the time at the child's home or school.

This very small department (fewer than 3 full time equivalent staff people) dealt successfully with a number of challenges this year including preparing for first time international accreditation and continuing to deliver high quality services to children and families while leave of absence and resignation resulted in staffing shortages. Surrey Memorial Hospital very generously provided the time of a psychologist for secondment to the Centre to perform assessments and behavioural consultation for part of the time we were short staffed.

Programs & Services Provided

Psychologists and Parent Support Workers at South Fraser Child Development Centre provide the following services to children and youth with special needs, and their families:

- assessment of cognitive, developmental, emotional, social and behavioural functioning
- counselling and therapy to the child or youth, parent or family including designing and implementing behaviour management programs
- consultation to families as well as the other professionals involved in the child or youth's care
- in-home program adaptation and support to families and children for dealing with bedtime, toileting and other specific behavioural issues
- summer respite program.

As well, this program provides two specific services for caregivers and parents:

- Community Outreach Program - for caregivers with clients 0 to 13 years of age who have serious mental health problems and one or more other challenges. A wide range of needs are addressed in this program. Families receiving this service must reside in Surrey, White Rock. The program provides case consultation, program consultation and in-service to community programs, preschools and daycare providers.
- Parent Outreach Program -for parents of children and youth 0 to 13 years of age who are multi-handicapped, including having a mental health need and behavioural challenges. Families receiving this service must reside in Surrey, White Rock. It is a home-based outreach program that emphasizes the development of behaviour management skills for families and other caregivers.

Key Achievements

- *High Quality Services.* Provided professional psychology and parent support services to a large number of families within the challenge of very limited staff resources, generally increasing demand for services while preparing for international accreditation – evaluations show generally good to excellent satisfaction and effectiveness for all services with wait times for services noted as an increasing challenge.
- *Small Groups:* Provided a support group for boys – evaluations showed very high satisfaction with the group
- *Workshops:* Provided general education workshops (e.g. regarding behaviour plans)
- *Program Development:* Provided Program Development Consultation for child care staff
- *Consultation:* Consulted to child care centres on individual case situations



- *Collaboration:* Collaborated with supported child care consultants, teacher, community speech language pathologists and paediatricians regarding topics ranging from service delivery model options to Individual Education Plan preparation.
- *Eating Skills:* Continued to participate on the eating skills team, though on a reduced schedule.
- *Assessments:* Provided psycho-educational assessments for educational placement planning for children with special needs entering Kindergarten.
- *Summer Respite:* Another successful summer of providing respite services to families with children having disabilities was completed – evaluations indicate a high degree of satisfaction with this service
- *Psychology and Parent Support Manual complete and implemented.*
- *Consistent record keeping methods adopted.*
- *Psychologists trained in autism assessment and diagnosis.*
- *Staff participated in key interagency activities including quality improvement, general occupational health and safety, and emergency procedures development and practice.*

10. RECREATION SERVICES

People Served

Recreation Services department served a total of 301 clients during the year (186 children with disabilities and 115 adults with disabilities). Each client received 1 – 12 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to 75 minutes. Total number of service episodes or meetings for the year was 4,438.

Programs & Services Provided

- Adapted Aquatics - one to one - individual weekly adapted aquatic sessions booked for three to four months at a time to work on therapeutic recreational, physiological, psychological and/or social goals.
- School Swim Program - for special needs students in the Surrey and Langley school districts
- Community Drop-In - open to anyone in the community who requires warm water and/or our level of accessibility two mornings per week. Typically used by adults with physical disabilities.
- Adult Aquafitness - an adapted aquafitness program offered three times per week on a drop-in basis for individuals who have hip/knee replacements, osteo-arthritis, osteoporosis, rheumatoid arthritis, severe back injuries, stroke and/or heart programs and require the benefit of the warm water - must receive a recommendation from their physiotherapist and/or doctor for the program
- Parent and Tot - for young centre clients and their parents who would like an introduction to adapted aquatics. Staff provide suggestions for handling, independent movement and floatation aids and help parents in designing a program specific to their child.
- Swim Team - an introduction to competitive swimming for clients with physical disabilities who have learned to swim through our adapted aquatics program – Oct-July in preparation for BC Disability Games competition.
- Track and Field - for clients aged 10+. Each spring in preparation for BC Disability Games competition.

Key Achievements

- Twenty athletes from the centre's swim, track and field and race runner teams competed in the BC Disability Games in Kelowna in July of 2003.
- Maintained a quality level of service throughout the department even though a reduction in staffing.
- Continued involvement and staff support to running of many of the Physiotherapy group programs offered in house and in the community.
- Operated a community information and referral system for referring clients to a variety of community programs such as tennis lessons, skiing, weight training, powersoccer, powerhockey, wheelchair basketball and community-based adapted swimming and adapted gym programs.



11. SUPPORTED CHILD CARE PROGRAM

People Served

The supported child care programs served 211 children in Surrey/White Rock and 55 in North Delta *during the month of March 2004*. For the full year period from *April, 2003 to March 31, 2004* we served 318 children in Surrey/White Rock and 128 in North Delta.

The supported child care program provided extra support staffing services to 128 children in the community of Surrey and White Rock. We were able to serve 50 more children requiring extra support this year with extra authorization dollars from the Ministry for Children and Family Development.

We provide specialist support, training and service to 81 community child care centres and their staff in Surrey/White Rock and 19 centres and their staff in North Delta.

Programs & Services Provided

Supported child care for children 0 - 12 years of age who need extra supports or may be at risk due to delays in difficulties in social skills, speech and language, motor skills, cognitive, intellectual skills or require support due to a visual impairment, hearing impairment, or physical challenges. Equipment and toy-loan library for the child care community.

Services:

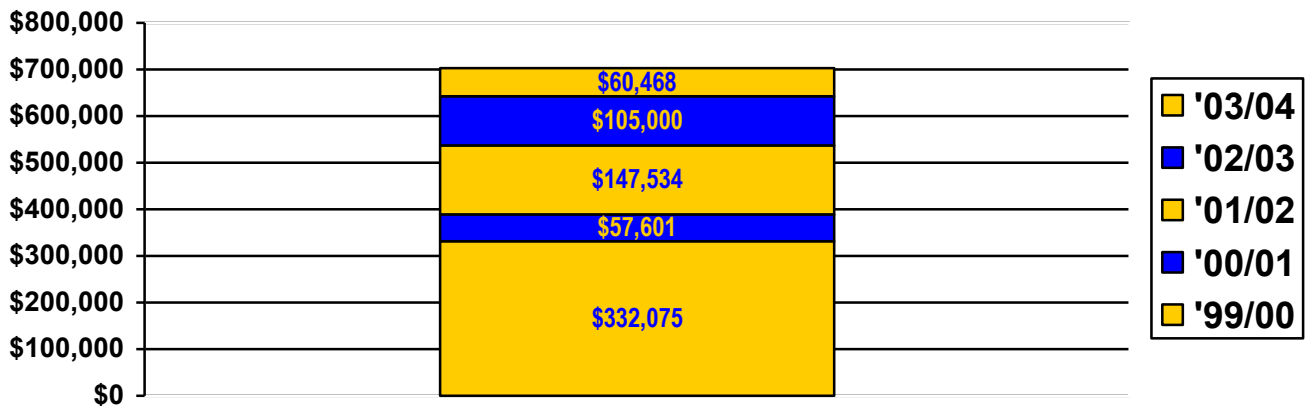
- Partnership with parents and caregivers to determine level of extra support staff
- Individual Program Plans developed yearly
- Specialist training for child care providers
- Promote effective strategies for inclusion for all children in a program

V. MANAGEMENT OF FUNDS

Key Achievements

- Produced a **Fifth Consecutive Annual Excess of Revenues Over Expenses**. The amount for 2003/2004 is \$60,468 as is indicated by the top bar shown in Chart 1 below.

CHART 1: LFVCPA ANNUAL EXCESS (DEFICIT) OF REVENUES VS EXPENSES



As can be seen from Chart 2 below, the impact of the above mentioned five consecutive *annual* excesses of revenue has been to eliminate the *cumulative* deficiency in unrestricted net assets that peaked in 1999. These financial achievements are particularly noteworthy as the periods covered by both Charts 1 & 2 coincide with challenging financial times for British Columbia.

CHART 2: LFVCPA CUMULATIVE DEFICIENCY IN UNRESTRICTED NET ASSETS

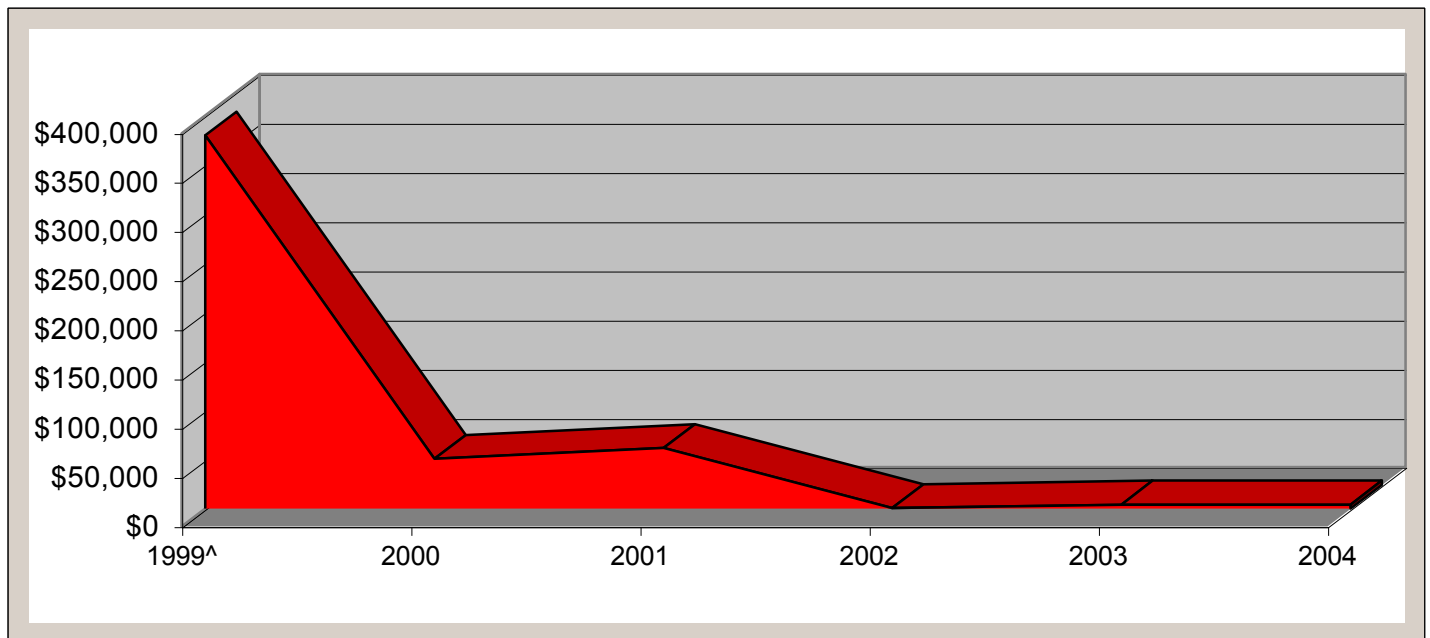
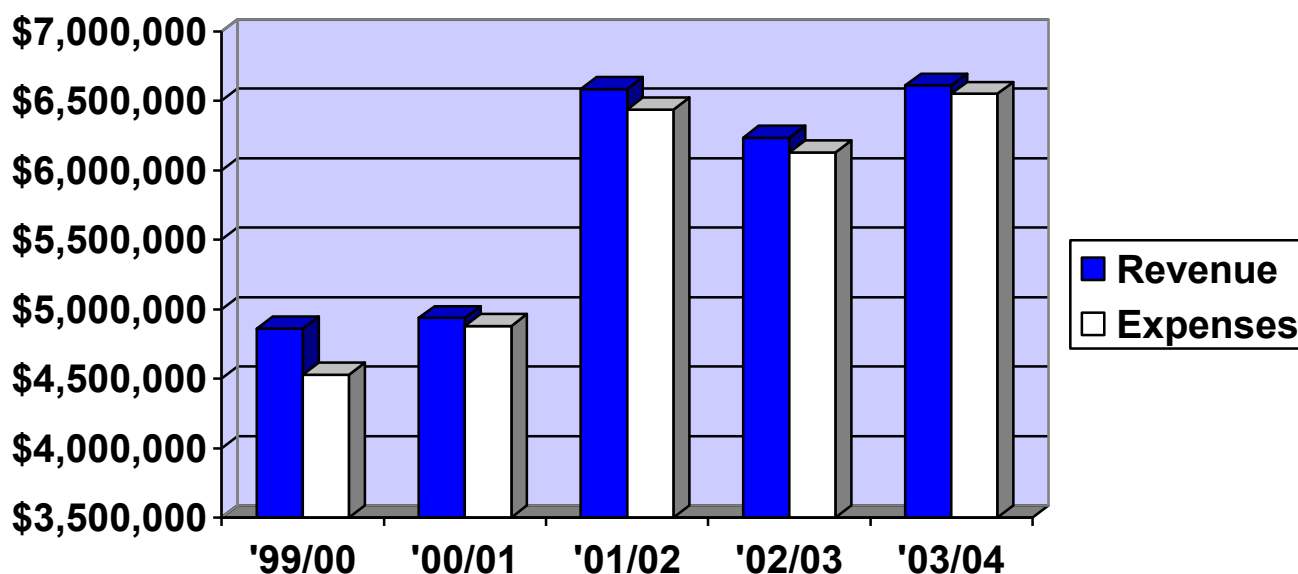


Chart 3 below shows the “tight tracking” of Revenues vs Expenditures during the past several years, while also showing the general rise in the budget during this period. In comparing ‘02/03 to ‘03/04, overall revenues (and expenses) can be seen to have increased modestly. Revenues increased by approximately 6% in ‘03/04 to \$6.61M as compared to \$6.23M in 2002/2003.

CHART 3: LFVCPA REVENUES VS EXPENSES



The decline in revenues and expenditures from ‘01/02 to ‘02/03 is largely due to the transfer of adult residential services to other agencies. Chart 4 below presents the agency’s revenues minus Residential Services.

CHART 4: LFVCPA REVENUES (EX Residential Services)

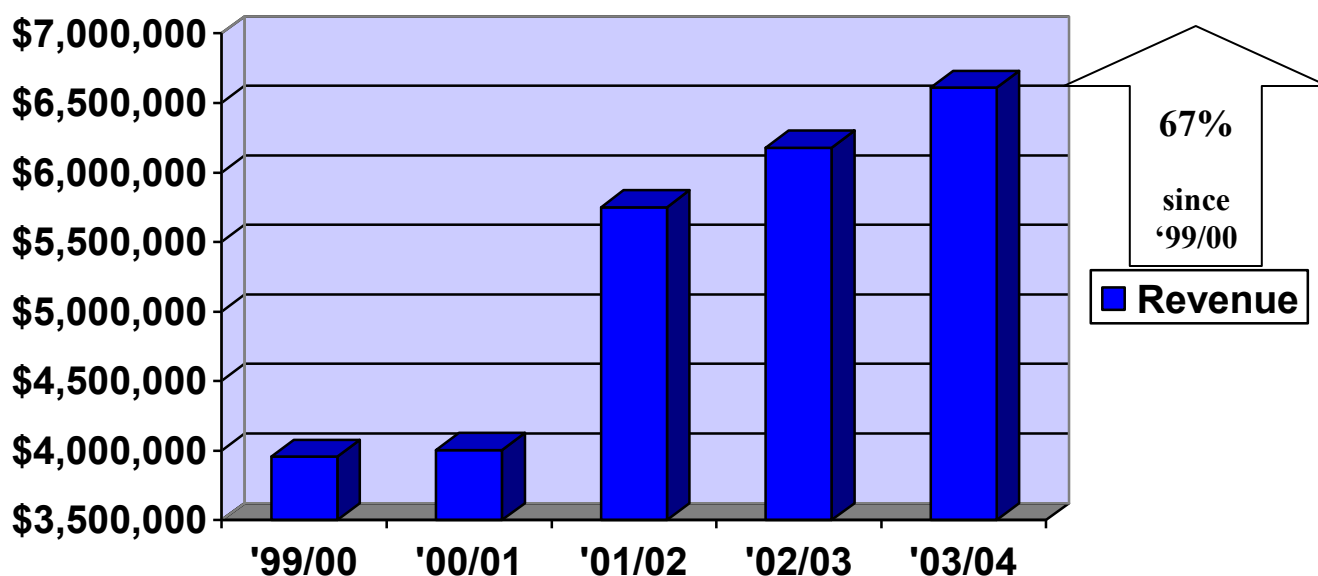




Chart 4 allows for a more direct comparison in the growth in revenues for all the “Child & Youth Services” that are currently provided by the Association. On this basis, revenues have increased by 67% (sixty-seven percent) since 1999/2000 from \$3.96M to \$6.61M.

Audited Financial Statements (March 31, 2004)

To obtain a copy of the Audited Financial Statements in full, please contact Gerard Bremault, Executive Director.

Financial & Administrative Services

The Finance & Administration Department played a key role in supporting the delivery of services to children and families through their coordinating efforts to reduce agency operating expenditures. In addition, they delivered essential corporate services including the management of clinical records, financial records and communication systems including computer systems, technical support and training.

VI. REVENUE DEVELOPMENT

Major events and support during the 2003/2004 fiscal year are featured on the pages that follow and include:

- *Gala of Hope*
- *Prospera Charity Golf Tournament*
- *Surrey Fire Fighters Casting and Splinting Room Sponsorship*
- *Run, Walk and Roll*
- *Corvette Raffle*
- *Transcontinental Clothing Banks*
- *Willowbrook Shopping Centre Charity Gift Wrap*
- *Rotary Clubs of Surrey and Guildford Wine Festival (Autumn Interlude) at Guildford Town Centre*

Additionally, the following activities and events were also held which supported the South Fraser Child Development Centre and/or our community:

- *Golf Tournaments:* The Delta Scottsdale Lions hosted a tournament on our behalf.
- *Santa Breakfast:* The 2nd Annual “Santa Breakfast” at Guildford Town Centre helped raise the centre’s profile and \$1,200 for the centre.
- *Family Christmas Party:* Many thanks to Sharon and Dwayne for the 2nd successful Family Christmas Party at The Roadhouse Eatery in White Rock. Families from South Fraser Child Development Centre were treated to a turkey dinner with all the trimmings. Children had a visit with Santa and received a wonderful gift thanks to Santa and the Peace Arch Rotary Club. Thank you to Handi-Dart and our many volunteers.
- *Involvement in Awards & Professional Development:* Judy assisted with the 2nd Annual LEADER Awards, is on the Surrey Business Excellence Awards Committee and is the Chair for the Fraser Valley Chapter of the Association for Fundraising Professionals.
- *It’s a Wrap at Scottsdale Centre:* Celebrity Christmas Gift wrapping.
- *99 Nursery Poinsetta Sale:* Raise \$1,021 for our kids.



Gala of Hope

Gala Committee Membership:

- Chair- Dorothy McLeod- TD Commercial Banking
- Karla Pearson- The LEADER
- Pauline Dooley- Parent
- Yvonne Cartier- Supported Childcare
- Brenda Jensen- Guildford Town Centre
- Linda LaPierre- Guildford Town Centre
- Ron Gipps- Royal Bank
- Harki Dhaliwal- Royal Bank
- Bob Sheridan- Royal Bank
- Emily Wilson- CIBC
- James Stewart- Hamilton, Duncan, Armstrong and Stewart

Staff Support:

Judy Krawchuk, Director of Revenue Development, Chris Burt-McEvoy & Robin Mathews, Accounting.



\$50,000 Raised



South Fraser Child Development Centre

Operated by Lower Fraser Valley Cerebral Palsy Association
 9460-140th Street, Surrey, BC V3V 5Z4
 Telephone: 604-584-1361
 Fax: 604-583-5113
 Email: sfcdcfr@yahoo.com
 www.sfcdc.bc.ca

Gala of Hope

Good friends, good food and a good cause made for a wonderful event! The 4th Annual South Fraser Child Development Centre "Gala of Hope" at Northview Golf & Country Club on Saturday, November 8th was a dazzling success raising \$50,000.00 for the many programs and services we provide children with special needs and their families!

The evening started with a champagne reception with music by Glenda Rae's Acoustic Groove, followed by a great dinner. Our Master of Ceremonies, Michael Levy encouraged guests to bid high and bid often on the many silent auction items.

The Honourable Minister Gordon Hogg, Minister for Children and Family Development spoke briefly, followed by our guest speaker Michael Bortolotto "A Positive Rebel in Action".

Heartfelt Thanks to everyone who supported the "Gala of Hope", we could not have done this without all of you!

Thank you to the Gala of Hope Committee members who worked so tirelessly to make the 2003 Gala of Hope such a resounding success!

Gala Committee Chair
Dorothy MacLeod

Gala Committee Members
 Chris Burt-McEvoy
 Yvonne Cartier
 Harki Dhaliwal
 Pauline Dooley
 Karla Pearson
 Bob Sheridan
 James Stewart
 Dudley Willson
 Emily Wilson

Thank you to all our sponsors who so generously made cash and/or in kind contributions to our Gala:

- | | |
|--|---|
| CIBC | Silver Sponsor |
| Pacific Customs Brokers Ltd. | Bronze Sponsor |
| Coast Capital Savings and Breco Industries | Friends of the Centre |
| The LEADER | Media Sponsor |
| 99 Nursery & Florist | Floral Arrangements |
| TD Canada Trust | Wireless point of sale terminals |
| Daniel Le Chocolat Belge | Chocolate Hedgehogs |
| Northview Golf & Country Club | Refreshments for Volunteers |
| Tim Horton's - Port Kells and Aldergrove | Coupons |
| Canada Washworld and Birdies and Buckets | Coupons |
| New York Fries and Quizno's | Coupons |
| Dairyland Fluid Division | Milk |
| Notti Biscotti | Biscotti |
| Ministry of Forests | Small Saplings |
| Havthorne Mountain Vineyards | Champagne |
| Michael Dickinson-City Scapes Photography | Photography |
| Sheraton Guildford Hotel | Keynote Speaker Accommodation |
| CKNW/98 Radio | Advertising Support |
| Lazy Wizard Design and Diane Bell | Décor |
| Benjamin Dooley | Centre Ambassador |
| Ken Passmore | Auctioneer |
| Michael Levy | Master of Ceremonies |
| David Morris | President of the Board-South Fraser Child Development Centre |
| James Stewart | Vice-President of the Board-South Fraser Child Development Centre |
| Gerard Bremault, M.S.W., R.S.W. | Executive Director, South Fraser Child Development Centre |

Thank you to all our donors of silent auction items

- | | | | | |
|---|--------------------------------------|---|---|---|
| Surrey Eagles Hockey Club | Burnaby Lake Greenhouses Ltd. | Fraser RV Centre Ltd. | New Westminster Quay | Rona Home Centres |
| Orca Bay Sports & Entertainment | Crescent Wines | Judy Krawchuk | Vancouver Aquarium | Dennis Callison |
| Whistler Creek Furniture Company | Gallery 24 | South Fraser Child Development Centre Accounting Department | Capilano Suspension Bridge | Knock On Wood Furniture Gallery |
| Common Exchange | Bouring | Mr. & Mrs. Ken Mui | Vancouver Art Gallery | The Now Newspaper |
| Scotia Pacific Ventures (Mountain bike) & Atax Sportswear (Accessories) | In Style Home Furnishings | South Fraser Child Development Centre Supported Child Care | Greater Vancouver Zoo | Jack FM |
| Delta Vancouver Suites & Ballet | Daniadown Quilts | Emily Wilson | Harbour Cruises Ltd. | The LEADER |
| British Columbia | Knaz & Co. | Marketplace IGA | Metrotown Centre | All - Span Engineering & Construction Ltd / Dete & Joh Anna |
| Helijet International | Pat & Joe Reilander | Nutri-Lawn | Island Tan (Newton) | Mordhorn |
| Guru Investment & Just Imagine Vacations | Blue Concepts | Vancort Investments Ltd / Art Knapp | Home Again Home Again | Scottsdale Centre |
| 99 Nursery & Florists | Fleece Blanket | Concord Security | The Scissors | Oakridge Shopping Centre |
| Children of South Fraser Child Development Centre Preschool | Peace Arch Toyota | Reshwell Mattress Company | Sears - Guildford | Westcoast Duty Free Shop |
| Ivanhoe Cambridge, Baja Limousine Services | Toscana Home & Garden Decor | David Hunter Garden Centres | Peterbilt Pacific Inc. | Greater Vancouver Zoo |
| Surrey Firefighters | Wayne Ell | Rona Home Centres | Silver City Galvanizing Inc. & CKNW Radio | Lara Nastasa |
| Barry Strelloff | Gerry's Victorian Carols | Fibba's Jewellers | Delta Cable Communications Ltd. | Vandusen Botanical Gardens |
| K & D Furniture | Fitness World | BC Hot House Foods Inc. | The Dooleys | Cedar Wood Art |
| Brian & Dianne Witts | Nutrition House | Hamilton, Duncan, Armstrong & Stewart | Hyak Wilderness Adventures | Finest Goldsmith |
| The LEADER & Peace Arch News | Guildford Town Centre | Dip Dip Mobile Doggie Wash Inc. | West Vancouver Parks & Community Services | Shibui Skin Care |
| Mr. Lube & Canada Washworld | Melange Restaurant | Sliman, Stander & Company | Surrey Sport & Leisure Complex | Luna Loka |
| Springman's Saturn | Pelagos Greek Restaurant | TD Commercial Banking | Atax Sportswear | Big Ridge Brewing Company |
| Domino's Pizza Inc. | Other Studio & Mr. Harold Alfred | Coast Capital Savings | Cultura Lake Golf Club | Safeflight Consulting |
| Purdy's Chocolates | The Sutton Place Hotel | Dana Michaels | Larry & Angie Plume | Kimberley Jewellers |
| Soup N San | Hazelmere Golf Club | Regla Wong | AI El | Abbey Land Florists |
| Dairy Queen | Rogers Video #724 | Birdies & Buckets Family Golf Centre | Atax Sportswear | Reflex Active Sportswear |
| Panago Pizza Inc. | Brenda Jensen | Electronic Arts Canada Inc. | Laura Nastasa | Jose & Co. Jewellers |
| Ron Joyce Photography | Mario's Black Forest Restaurant Ltd. | Dr. Zoltan J. Keresztes | Lazy Wizard Design | Bread Garden |
| Anna Lyons | Ramada Limited Surrey/Langley | Richmond Centre | Rogers Video - White Rock | Guildford Recreation Centre |
| The Dooleys | Shaw Cable Communications | Paddlewheel Riverboat Tours @ | Deep Cove Canoe & Kayak Centre | Dairyland Fluid Division |
| | Sheraton Guildford Hotel | | | Notti Biscotti |



The evening was a huge success raising over \$50,000, in support of our programs.



Thank you to each and everyone who helped in the preparation of the event, to those who supported us in the busy final days and to the many volunteers who volunteered the evening of the Gala!

- Heather & Dan Basham
- Yvonne Cartier
- Chris Burt-McEvoy
- Jessica Coey
- Diane Cox
- Frannie Cruix
- Sukhi Dhillon
- Lee Edwards
- Courtney Ell
- Amy Ell
- Tala Fayer
- Elaine Harder
- Percy Hayes
- Kirstin & Stephen Hurst
- Jessie Jackson
- Brenda & Al Jensen
- Janine Johnson
- Tina Kaplanis
- Shelley Kennedy
- Holli Krawchuk
- Linda & Ray LaPierre
- Robyn Lewendon
- Anna Lyons

- Dorothy MacLeod & Ken Mui
- Robin Matthews
- Linda O'Donovan
- Nicole Stevenson
- Pat Tocher
- Dudley Willson
- Brent Hanover
- Eraj Lyange
- Constable Derek Evenson- RCMP Surrey Detachment
- Constable Craig Vanherk-RCMP Surrey Detachment

The Leader



Prospera Charity Golf Tournament for South Fraser Child Development Centre

Prospera Charity Golf Committee Membership:

- Chair- Erin Toews
- Pauline Havelock
- Daryl Verbeek
- Ann McLean
- Kathy O'Flaherty
- Jayne Taylor
- Clive Ellis
- Orlando Bush

Staff Support:

Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Accounting and Volunteers.

thank you



Prospera wishes to thank all participants, donors and sponsors of its 8th Annual Charity Golf Tournament supporting the South Fraser Child Development Centre. **Your support raised \$28,000!**

Platinum Sponsors \$ 2,500 Plus

Prospera Credit Union & Insurance Agencies
Peace Arch News/Abbotsford News

Gold Sponsors \$ 1,000 Plus

Credential Asset Management
Credit Union Central of BC
United Savings Credit Union
V-1500 Holding

Silver Sponsors \$ 500 Plus

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CUETS
CUMIS
FAAM Construction Ltd.
First Canadian Title
Intria Items Inc.
Lindsay Kenney
P. Reimer & Associates
RE/Max Little Oak Realty
Rosborough & Company
Sutton Premier Realty
Telus Business Solutions
The Inn at King's Crossing
United Realty

Bronze Sponsors \$ 250 Plus

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Avondale Development Corp.
Basic Business Systems
Burke & Jones
Dewdney/Cheam Appraisal & Inspection Services
Don Lawrenson & Associates Ltd.
Envision Credit Union
Excellent Artesian Water
Home Loans Canada
Invis Inc.
Kent Allen Design Group
KPMG
Landcor.com & Landquest Realty
Newcombe Realty Ltd.
Noordam & Company
Peterson Stark Scott, Barristers & Solicitors
Phase Mechanical Systems Ltd.
Ramada Ltd. Hotel
RE/Max Nyda Realty
Red Carpet Coffee Supplies
Sliman Stander & Co.
Suds City Carwash
VanCity Savings Credit Union

Watchorn & McLellan
WDI Delivery Services Ltd.

Prizes

Accurate Glass
AIC
Broco Glass
Brynton Rosberg & Company
C.H.I.P.
CDC Construction
Central Forms Supply
Citadel
CMHC
Cobra Electric
Columbia Bottled Water
Compro Business Solutions
Compugen
CUISA
First Canadian Title
Flag Chevolds
Fountain Tire
Genesis Restoration
Golf Town
Grand and Toy
Heritage Office Furnishings

ICBC

Invis
Johnson Carpets
MacKenzie Mutual Fund Manulife Financial
Orca Bay
St. John Ambulance
Surrey U-Lock
VanCity
Wingenback Inc.

Donations

All Season Holdings Ltd.
Ambassador Travel
Artisan Floor Company Ltd.
D.J. Buckland & Associates Ltd.
Ken Carlson
Mrs. M. Fellmann



\$30,000 Raised



Don't just bank. Prosper.



Gerard Bremault, Executive Director of South Fraser Child Development Centre and David G. Morris, President of the Board of South Fraser Child Development Centre, accept a \$30,000 cheque from Keith Puiiu, President and CEO of Prospera Credit Union & Insurance Agencies and Karl Noordam, Board Chair of Prospera Credit Union and Insurance Agencies (graciously rounded up to \$30,000 by Prospera Credit Union) with the help of Lillian and Jamie McGuire who represented the children of South Fraser Child Development Centre

**Surrey
FireFighters
Foundation**

**...in Support
of the
“Casting and
Splinting
Service” of the
South Fraser
Child
Development
Centre**



\$25,000 Raised

Surrey Fire Fighters Casting and Splinting Sponsorship

Melissa receives the finishing touches to her cast from South Fraser Child Development Center staff Linda Wieler, Casting and Splinting Technician and Judit Spence, Director of Physical and Occupational Therapies as Surrey Fire Fighters look on.

Run, Walk & Roll

Run, Walk & Roll Committee Membership:

- Co-chair-Anna Dutta- TD Commercial Banking
- Co-chair- Lee Atwater- TD Commercial Banking
- Wendy Hummel- McDonald's Restaurants of Canada Ltd.
- Karla Pearson- The LEADER
- Heidi Wagner- Recreation Services, SFCDC
- Bill McNamara- North Surrey Lions
- John Murphy- Surrey Fire Fighter

Staff Support:

Judy Krawchuk, Director of Revenue Development;
Chris Burt-McEvoy & Robin Matthews, Accounting.



\$ 17,000 Raised



**Join Jamie Taras
(recently retired BC Lions
Football Player) for the
2nd Annual**

**2k Walk/Roll • 5k Walk/Run • 10k Walk/Run
Fundraiser to benefit
South Fraser Child Development Centre
It's a family event
with something for everyone!**

It's as simple as one, two, three:

Step One: Register

Step Two: Get sponsors/collect pledges or donations

Step Three: Turn in your money and be eligible for rewards

Registration and Pledge Forms are available at

South Fraser Child Development Centre at

9460-140th Street in Surrey,

Surrey Parks & Recreation facilities, Peninsula Runners locations

Surrey Firehall - Hall #1- 8767-132nd Street

and on line at our website www.sfcdc.bc.ca

or call 604-584-1361 for more information.

Join us for post event refreshments, fun & great prizes!

10a.m. Sunday, June 8th, 2003

Bear Creek Park, Surrey



Canada Trust

The Leader



JRfm
937
NEW COUNTRY



Corvette Raffle

Car Raffle Volunteers:

- Benjamin Dooley
- Barb and Harry Hartevelde
- Earl Robinson
- Staff of the South Fraser Child Development Centre

Staff Support:

Judy Krawchuk,
Director of Revenue
Development; Chris
Burt-McEvoy & Robin
Matthews,
Accounting.

Win this 1971 Corvette Convertible!

Prize includes oil, lube, filter and
tune up for 1 year
courtesy of Corvette Specialties
Auto Group



Tickets available June to September, 2003 - while quantities last

- Restored Car - Appraised Market Value \$28,000.00
 - Tickets \$10.00 each
14,000 tickets printed
 - Draw date September 15, 2003
at South Fraser
Child Development Centre
- Purchase your tickets at
South Fraser
Child Development Centre
or charge by phone 604 584-1361
- Money raised helps support
children with special needs
and their families.**



South Fraser Child Development Centre

Operated by the Lower Fraser Valley Cerebral Palsy Association
9460 - 140th Street, Surrey, BC Telephone 604-584-1361
website: www.sfcdc.bc.ca

**Corvette
Specialties
Auto Group**

AA Courtesy Towing
Don't wreck it, just deck it.



Willowbrook Shopping Centre Charity Gift Wrap Program

Willowbrook Shopping Centre Volunteers:

Special thanks to the management and staff of Willowbrook Shopping Centre, Amy Ell and all of our volunteer gift wrappers

Staff Support:
Judy Krawchuk,
Director of Revenue
Development; Chris
Burt-McEvoy &
Robin Matthews,
Accounting.



GIFT WRAP VOLUNTEERS NEEDED!

Do you want to make a difference?
Do you have a little time to spare?

If your answer is yes,
**South Fraser Child Development Centre
Needs You!**

Thanks to the generosity of Willowbrook Shopping Centre, South Fraser Child Development Centre will be operating the Charity Gift-Wrap Program at Willowbrook Shopping Centre. The Gift-Wrap Program will operate from November 24th through December 24th, 2003 during shopping centre hours. Proceeds will support the many programs and services we provide special needs children and their families.

We need volunteer gift wrappers for four-hour minimum shifts to make this program a success! No experience is necessary. If you are an energetic, positive individual who likes to have fun in a fast paced environment, please call Chris Burt-McEvoy at 604-584-1361, or Judy Krawchuk at 604-587-4279.

Many hands make light work.
We look forward to hearing from you!



\$10,000 Raised



Rotary Wine Festival at Guildford Town Centre

Wine Festival Committee & Volunteers:

- Rotary Clubs of Surrey and Guildford
- Roy and Janis Foster
- Mary-Jo Johnston and the staff of Guildford Town Centre
- Sponsored by Coast Capital Savings, The LEADER, Concord Security, Hamilton, Duncan, Armstrong and Stewart, Marquise Facilities Corporation, Sandman Hotel, BDO and Moxies.

Staff Support:

Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Accounting.



\$6,200 Raised

THE ROTARY CLUBS OF SURREY & GUILDFORD proudly present

An Autumn Interlude

A grape time was had by all!

Hundreds of guests enjoyed the fruits of the vine and much more - at the **third annual Autumn Interlude Wine Festival** on Saturday, Oct. 4, 7-9:30 p.m. at Guildford Town Centre.

This event was sponsored by the Rotary Clubs of Surrey and Guildford and hosted by Guildford Town Centre in support of the South Fraser Child Development Centre and other Rotary Charities.

It was a festive evening that included wine tasting of vintages by 14 of B.C.'s premier wineries and distributors, tasty appetizers by Five Star Catering, food sampling by Sinfull Hideaway, White Spot, Weston Bakeries, Dovre Imports, Punjab Milk Products and La Rosa Food Importing; live and silent auctions, live music by North Surrey Secondary Jazz Combo, a raffle and door prizes.

Wine aficionados tested their palates at the The Wine Challenge sponsored by The Wine Emporium, Langley, featuring the wines of Sumac Ridge, while diamond hunters tried to find the \$1,000 carat at Ann-Louise Jewellers' 'Dip for a Diamond' booth. Ladies were on the scent at the Chanel fragrance table.

Former MLA Bill Reid, ED of the Cloverdale Chamber of Commerce and owner of Cloverdale Antique Mall, held sway over bidding of some coveted items at the live auction - including a sumptuous spa package at Hills Health Ranch, autographed hockey memorabilia and the chance to take a child to a firehall for lunch with the firefighters.

'It was an evening of fun and fellowship and a real expression of community spirit,' said Roy Foster, Wine Festival Chairman, 2003. *'This event was a success due to the efforts of many, especially the members of the wine committee, the vintners and food suppliers, our generous auction donors and the indefatigable young women from Princess Margaret Secondary. We are thankful for the generous support of Guildford Town Centre, Coast Capital Savings, Hamilton, Duncan, Armstrong & Stewart, Ann-Louise Jewellers, Marquise Facilities Corporation, BDO Dunwoody, Moxie's Classic Grill, Sandman Suites, Concord Security and The Leader.'*

'We hope that everyone will return next year for another entertaining evening that supports needy causes in our community.'

PHOTO BY WILHELMINA GINSKAP PHOTOGRAPHY

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coastcapital. savings, Moxie's, HAMILTON DUNCAN ARMSTRONG & STEWART, CONCORD SECURITY, Sandman Hotel, Marquise, BDO, MEDIA SPONSOR: The Leader

GO SHOPPING. GO GUILDFORD.
GUILDFORD TOWN CENTRE

GOLD DONORS \$20,000 +



Ministry Of Children and Family Development



B.C. Lottery Corporation (Langley Bingo Palace)



United Way of the Lower Mainland



Surrey Fire Fighters Charitable Society



Prospera Credit Union



The Leader



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Donors \$10,000+

- ❖ Canada Safeway Fleetwood Store # 62
- ❖ Transcontinental Textiles – Clothing Banks



Donors \$5,000 +

🕒 Rotary Clubs of Guildford/Surrey



🕒 Royal Canadian Legion-Whalley



🕒 TD Commercial Banking



🕒 Coast Capital Savings



🕒 Delta Scottsdale Lions



🕒 North Surrey Lions

🕒 Staff of South Fraser Child Development Centre

🕒 Bentall Retail Services-Willowbrook Shopping Centre



Donors \$2,000 +

★ Voices of India - New Westminster Secondary School

★ Surrey Square Wheelers

★ McDonald's Restaurants of Canada Ltd.

★ Cloverdale Elks

★ Vancouver Foundation-Frederickson

★ Guildford Town Centre

★ Van Zor Grotto

★ Pythian Cerebral Palsy Assn

★ Sun Life Assurance Company

★ Mr. John Thomas/Delta Cable Communications & Shaw Communications Ltd.



Donations \$1,000 +

Atlas Sign & Awning
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Van City Savings Credit Union
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Virginia Myers
Vivian Sinclair

Thank you to our Volunteers we could not have been successful without you!



South Fraser Child Development Centre

Operated by Lower Fraser Valley Cerebral Palsy Association

9460 - 140 Street, Surrey, BC V3V 5Z4

Phone 604-584-1361 Fax 604-583-5113 www.sfcdc.bc.ca

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1954-2004

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Ministry Of Children and Family Development

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Ministry of
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