



**THE**  
**Centre**  
**FOR CHILD DEVELOPMENT**

52nd Annual Report 2004 - 2005  
Lower Fraser Valley Cerebral Palsy Association  
doing business as The Centre for Child Development

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Therapy, care & support under one umbrella



# I. EXECUTIVE SUMMARY:

The Lower Fraser Valley Cerebral Palsy Association doing business as “The Centre for Child Development” achieved the following key results during the period from April 2004 to March 2005 (please see the related sections of the report for more information on each topic):

## 1. Organizational Governance & Mission and Policy Priorities:

On October 20<sup>th</sup>, 2004 we received the Surrey Chamber of Commerce, Surrey Business Excellence Award for “2004 Not-for-Profit of the Year”.



*From left to right: Bruce Hayne, President - Surrey Chamber of Commerce; Mayor Doug McCallum; Margaret Duncan, Chief Operating Officer, The Centre for Child Development and Elizabeth Olley, Branch Manager, Business Development Bank of Canada (Presenting Sponsor).*



On Friday November 16, 2004 we held our 50<sup>th</sup> Anniversary Reunion. We were “conceived” in 1953 and formally registered as a charitable society in 1954!

To raise our profile and fundraising ability, our new operating brand name - “The Centre for Child Development” – was officially launched at the Surrey Chamber of Commerce’s Premier’s Dinner on February 16, 2005 before 500 guests.



## 2. Programs and Services:



Service quality was affirmed as The Centre was Awarded a Three-Year Accreditation by CARF (Commission on Accreditation of Rehabilitation Facilities) for its Outpatient Medical Rehabilitation Programs - Multiple Service (Pediatric Family Centred) through each of its three sites in Surrey, Langley and Delta. The Centre is one of only four organizations in the province of British Columbia accredited for “Outpatient Medical Rehabilitation Programs” by CARF.

Service volumes suffered under the pressures of temporary vacancies in hard to recruit to specialized staffing areas (which have since been filled). Additionally, dramatic population growth has quadrupled waitlists from 3-6 months five years ago to their current 1-2 years. *Waitlist reduction is job 1.*

## 3. Management of Funds & Revenue Development:

- ❖ *Revenues:* Revenues were slightly down from \$6.6M in 2003/2004 to \$6.5M in 2004/2005.
- ❖ *“In the Black”:* Nonetheless, expenses were carefully managed within these reduced revenues and for the SIXTH consecutive year we finished the fiscal year period with an Excess of Revenues Over Expenses. This year’s amount is \$188,000 which the Board has placed in reserves, including *waitlist reduction reserves.*



WILLIAM H. (BILL) KING  
Chair, Board of Directors



GERARD BREMAULT, MSW, RSW  
Chief Executive Officer



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## II. INTRODUCTION:

The purpose of this Annual Report is to provide members of the association, funders, donors and the public with an account of the Lower Fraser Valley Cerebral Palsy Association's performance for the period from April 1, 2004 to March 31, 2005.

As the Broadbent Report points out, "voluntary organizations are self-governing agencies which hold a public trust related to a particular mission and they generally use donated funds to accomplish this mission. As a result, these organizations are responsible for what they choose to do and how well they do it. This means they are, at minimum, accountable for:

- Establishing an appropriate mission and/or policy priorities and ensuring their relevance;
- Sound management of funds received from donors and governments and of expenditures;
- Effective organizational governance (including structures and processes for managing human resources); and
- The outcomes, quality and range of their programs and services."<sup>1</sup>

Given the above accountabilities, this report is organized accordingly.

## 1. AGENCY OVERVIEW & 50<sup>TH</sup> ANNIVERSARY:

The following (with many thanks to the extensive efforts of Judy Krawchuk, Director of Revenue Development in preparing all our 50<sup>th</sup> Anniversary Celebrations!) is drawn from our 50<sup>th</sup> Anniversary History booklet as presented to guests at our Reunion on November 16<sup>th</sup>, 2004:

### *Beginnings and History*

Many people driving by the The Centre for Child Development's prominent location at 9460 - 140th Street in Surrey, might assume the impressive 40,000 square foot building and its expansive activities were established by a simple stroke of a pen at some level of government. And a reasonable assumption it might be, considering the centre's size, history, and remarkable reach, both directly and indirectly, to children and youth with disabilities. But fifty years ago, when this centre began with a group of parents attempting to organize therapy and support services for their children, things were not nearly so easy.

The association began with members from Cloverdale, Langley, Ladner, and White Rock. For the first eight years, meetings were held monthly at the Cloverdale Health Centre and were a place for parents to share information and socialize and support one another with the challenges that come with raising a child with cerebral palsy.

CELEBRATING 50 YEARS



Please join us for South Fraser Child Development Centre's 50th Anniversary Reunion.

This celebration is an opportunity for clients, care givers, staff, volunteers, Board members and donors to rekindle friendships and share their meaningful experiences of the past 50 years.

Friday, November 26th, 2004 - 3:00pm to 7:00pm  
at South Fraser Child Development Centre  
9460 - 140th Street, Surrey, BC.

Inspirational Speaker Mr. Michael Bortolotto will speak at 4:00pm and 6:00pm.

Light refreshments will be served.

We ask guests to write something special for the South Fraser Child Development Centre's 50th Anniversary Reunion. Your collections, memorabilia, special photos and tributes will be placed in a time capsule in our 50th Anniversary Project, our "Garden of Giving."

Please RSVP Chris Burt-McEvoy at 604-584-1361 Local 2280 by November 23rd, 2004.




**South Fraser Child Development Centre**

Operated by Lower Fraser Valley Cerebral Palsy Association

Serving children with special needs and their families 1954 - 2004.

A United Way Member Agency

 Ministry of Children and Family Development

<sup>1</sup> Ed Broadbent, Panel on Accountability and Governance in the Voluntary Sector, Final Report, "Building on Strength: Improving Governance and Accountability in Canada's Voluntary Sector" (February 1999), p. 17





When the first Annual General Meeting was held in February 1954, President Norman Sherritt and his team of parents drew up plans for regular transit services for area children with cerebral palsy to commute to BC's only existing CP Clinic in Vancouver.

### *Service Introduction*

By August 1954 the association had raised enough money to purchase a 1947 nine-passenger Dodge Van to transport children to G.F. Strong in Vancouver. On September 1, 1954 the association's first employee, retired R.C.M.P. Officer Frank Pearson of White Rock began driving eight children per day to the Cerebral Palsy Clinic in Vancouver. Frank Pearson drove that Dodge van an average of 17,000 miles per year for the next four years. Volunteer mothers accompanied Frank Pearson and the children with each trip.

The bus service continued to expand into the late 1950's when plans for a "Children's Treatment Clinic" began to take shape. The Children's Treatment Centre officially opened on September 4, 1961. It was a 24-foot by 60 foot prefabricated building located on the corner of the Surrey Memorial Hospital grounds. The centre would treat children with any "crippling condition" that required physiotherapy and special education. The official ceremony was held September 30, 1961 with the Honourable Eric Martin, Minister of Health present.

On opening day, the centre boasted a team of seven professionals and an active caseload of 23 children with 80 more children registered.

### *Services Today*

The Centre provides:

- ✓ Casting and Splinting
- ✓ Communication Therapy
- ✓ Developmental Medicine
- ✓ Eating Skills Team
- ✓ Equipment Team
- ✓ Family Services and Support Groups
- ✓ Hydrotherapy
- ✓ Occupational Therapy
- ✓ Physiotherapy
- ✓ Technical Services
- ✓ Preschool Programs
- ✓ Psychology
- ✓ Recreation Therapy
- ✓ Supported Child Care

Today's Centre for Child Development operates with approximately 140 professional staff from three locations in Surrey, Delta and Langley. Our primary and largest site at 40,000 square feet is located in Surrey. It is a regional children's medical rehabilitation facility offering therapeutic services to children with disabilities and support to families residing throughout the South Fraser Region in Surrey, Delta, Langley and White Rock. Our Centre in Langley is our newest site and opened in October 2001 extending the above therapies on-site at 5844 Glover Road in Langley. Our Delta site (Lookout Preschool) serves children from 30 months to 6 years of age in North Delta, including children with disabilities.

The Centre now serves children from birth to 19 years of age with a variety of neurological, orthopaedic, development and learning difficulties including cerebral palsy, spina bifida, muscular dystrophy, down syndrome, autism, attention deficit hyperactivity disorder, brain injuries & infections, seizure disorders and other developmental disabilities. It is the only "one-stop shop" in the South Fraser region for children with special needs and their families.



The Centre’s professionals include psychologists, occupational therapists, speech-language pathologists, physiotherapists, social workers, early childhood educators, supported child care consultants, recreation specialists and technicians and a developmental paediatrician. Our professionals are proud members of the following associations, colleges and regulatory bodies:



## 2. ENDS STATEMENT:

The purpose of the Lower Fraser Valley Cerebral Palsy Association is to be a place where children & youth with developmental disabilities and their families can get their questions answered and their needs met in a caring environment<sup>2</sup>.

## 3. VALUES STATEMENT:

The provision of services to children and youth with developmental disabilities and their families shall be based on the following beliefs:

- All children and youth with developmental disabilities have the right to high quality programs and services, which facilitate their physical, social, emotional, and intellectual development.
- Programs and services should be community-based, foster integration of children with disabilities into the community, readily accessible, and developed to meet the individual needs of the child and youth.
- Effective programs and services focus on the child and youth using a family-centered care approach.
- Programs and services will be provided through a collaborative team effort that includes children and youth, parents and professionals working in an atmosphere of equality and mutual respect.

## 4. PERSONS SERVED AND OUTCOME AREAS:

The following persons served<sup>3</sup> and outcome areas are central to our business:

### Children and youth with disabilities (0 – 19 years of age)

#### Outcome Areas:

- a) Ability/Skill/Knowledge: increasing a broad range of personal skills and abilities to overcome, offset or reduce the effect of their disability
- b) Physical Well-being: reducing trauma, stress, pain, deterioration; increasing comfort, strength, mobility, health
- c) Emotional Well-being: reducing trauma, stress, pain, anger, frustration; increasing self-confidence, sense of success, happiness and hope
- d) Independence: reducing helplessness/dependence; increasing ability to function independently
- e) Social Acceptance/Integration: decreasing isolation; increasing peer acceptance, support, normal relations, participation

<sup>2</sup> This revised “Mission” statement was adopted December 18, 2002 by the Board of Directors. The use of the term “Ends” statement reflects the Board’s formal adoption of a Carver model of governance and an associated set of board governance policies from that same date forward.

<sup>3</sup> The use of the term “Persons served” reflects the Association’s adoption of CARF Medical Rehabilitation standards.



**Their families and caregivers.**

**Outcome Areas:**

- a) Ability/Skill/Knowledge: increasing ability to assist and enable child/youth who has a disability
- b) Emotional Well-being: reducing trauma, stress, grief, loss, pain, anger, frustration; helping to cope with the challenges of raising a child/youth with a disability & increase self-confidence, sense of success, happiness & hope
- c) Independence: reducing helplessness; increasing ability to function independently
- d) Social Acceptance/Integration: decreasing isolation; increasing mutual support amongst caregivers who have children with disabilities and support from caregivers who have typical children

**Other service providers to the persons we serve**

**Outcome Areas:**

- a) Ability/Skill/Knowledge: increasing their ability to assist and enable children in their care who have a disability
- b) Social Acceptance/Integration: increasing social acceptance/integration within these individual sites and the broader community through strategic partnerships & teamwork; creating advocates on behalf of children with disabilities.

**III. ORGANIZATIONAL GOVERNANCE & MISSION AND POLICY PRIORITIES**

**1. BOARD OF DIRECTORS**

Bill (William) King, Chair  
 James Stewart, Vice Chair  
 Roy Foster, Treasurer  
 Joanna Whalley, Co-Secretary  
 Pat Greig, Co-Secretary  
 Colleen Kelly, Member  
 Shabna Ali, Member  
 Mary-Jo Johnston, Member

*(Ex-Officio: Gerard Bremault, Chief Executive Officer)*

Please note that in accordance with Board Governance Policies, the previous Executive and Finance Committees of the Board have been eliminated as unnecessary. The Board as a whole addresses all matters. Working groups are established on a finite, as needed basis.

**2. BOARD OF DIRECTORS’ GOVERNANCE POLICIES**

The Board has made ongoing updates and refinements to its Governance Policies further to regular review and Annual Strategic Planning. One of this year’s key strategic priorities focused on “Brand Name Recognition”.

***Brand Name Recognition***

Faced with therapy waitlists that had quadrupled over the past five years due to rapid regional population growth to current waitlists of 1- 2 years, the Board’s Annual Strategic Planning efforts in 2004/2005 determined a high priority need to focus on the following goal:

*Increase our name brand recognition and value to the community among potential donors, especially non-traditional supporters beyond those who already know us, so that we can increase independently fundraised revenues and enhance services to families.*



Accordingly, during the period from October 2004 to January 2005, Thornley Advertising assisted the Association, in large measure through pro-bono efforts, to reformulate its Brand. Chris Thornley and Bruce Hayne of Thornley



Advertising conducted focus groups with key stakeholders including parents, staff, business and community representatives, donors and members of the Board of Directors and supplemented this with market research. Their subsequent recommendations resulted in the Board's unanimous adoption of the Centre's new Brand Name as "The Centre for Child Development" with the associated tag line of "Therapy, care & support under one umbrella".

The new Brand was subsequently launched at the Surrey Chamber of Commerce Premier's Dinner on February 16, 2005 before 500 guests; at a Surrey Chamber of Commerce "Business After Business" event hosted at The Centre for over 100 guests on March 9, 2005; through related media promotions in The Surrey Leader and Delta Cable; as a featured organization on the City of Surrey website "Corporate Showcase" and through The Centre's July 2005 "Run, Walk and Roll" fundraising event with hundreds of families at Bear Creek Park. Subsequently all organizational signage and promotional materials has been rebranded including The Centre's website at [www.centreforchilddevelopment.ca](http://www.centreforchilddevelopment.ca). The new Brand Name has been warmly received - notably by existing and prospective donors.

### 3. ACCREDITATION



In September 2004, CARF (Commission on Accreditation of Rehabilitation Facilities) announced that The Centre for Child Development had been accredited for a period of three years for its Outpatient Medical Rehabilitation Programs - Multiple Service (Pediatric Family Centred) through each of its three sites in Surrey, Langley and Delta. This is the first accreditation that the international accrediting commission has awarded to The Centre. This accreditation outcome represents the highest level of accreditation that can be awarded to an organization and shows the organization's substantial conformance to the standards established by CARF. An organization receiving a Three-Year Accreditation outcome has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its programs and services are of the highest quality, measurable, and accountable.

Especial credit is owed to Margaret Duncan, Chief Operating Officer for her dedicated facilitation of this outstanding organizational milestone.

### 4. NOT-FOR-PROFIT OF THE YEAR

At the Sheraton Guildford Hotel on the evening of Wednesday October 20, 2004, before hundreds of members of the Surrey Business Community, The Centre for Child Development was honoured by the Surrey Chamber of Commerce, Surrey Business Excellence Awards as the "2004 Not-for-Profit of the Year".

The Surrey Business Excellence Awards are presented annually by the Business Development Bank of Canada with Diamond Sponsor, The City of Surrey and hosted by the Surrey Chamber of Commerce. One award is presented in each of the following categories: \* Business Person of the Year \* New Business of the Year \* Student Entrepreneur of the Year \* Business Excellence Award 1-10 employees \* Business Excellence Award 11-50 employees \* Business Excellence Award 51+ employees. \*Not-for-profit of the Year. The Centre received this accolade based in part on its remarkable resurgence in performance over the past five years as summarized on the following page.

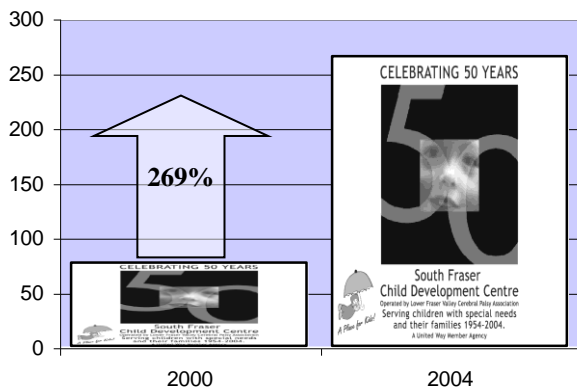


At left, Elizabeth Olley, Branch Manager, Business Development Bank of Canada presenting Margaret Duncan, Chief Operating Officer, The Centre for Child Development with the Award. At right: Mr. Bill King, Chair, Board of Directors of The Centre for Child Development looks on appreciatively.

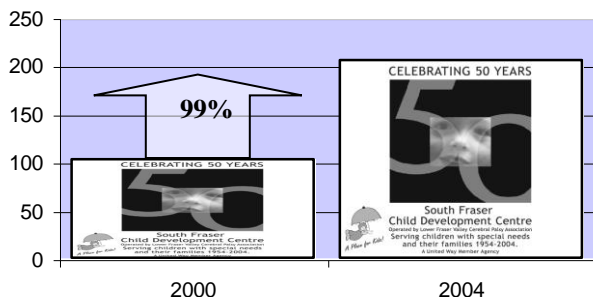




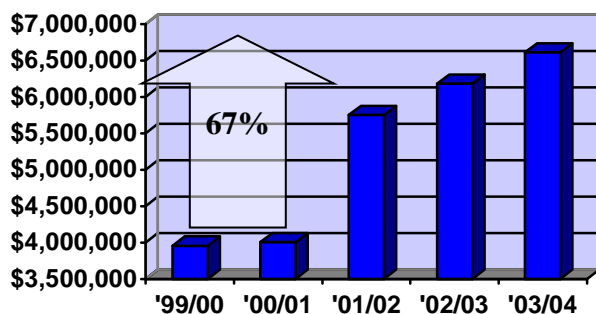
**CHART 1: Supported Child Care Children & Youth Served (2000 to 2004) No. Served PER MONTH at March**



**CHART 2: Communication Therapy Children & Youth Served (2000 vs 2004) No. Served PER MONTH at March**



**CHART 3: LFVCPA REVENUES (Ex Residential Services)**



**Supported Child Care Programs & Services:**

Children served grew 269% from 78 during the month of March 2000 to 266 during the month of March 2004.

Supported child care serves children 0 - 12 years of age who need extra supports or may be at risk due to delays in difficulties in social skills, speech and language, motor skills, cognitive, intellectual skills or require support due to a visual impairment, hearing impairment, or physical challenges. Services include:

- Partnership with parents and caregivers to determine level of extra support staff
- Individual Program Plans developed yearly
- Specialist training for child care providers
- Promote effective strategies for inclusion for all children in a program
- Equipment and toy-loan library for the child care community.

**Communication Therapy Programs & Services:**

Children served grew 99% from 104 during the month of March 2000 to 207 during the month of March 2004. Services include:

- Assessment of children's communication skills
- Direct intervention with individual children
- Information on learning and using alternative communication methods with children, such as picture boards or speech output devices
- Manufacture of custom visual language supports for communication
- Communication equipment loan (single message voice output switches, multi-message communication aids)
- Individual sessions to teach parents, baby-sitters, siblings, etc. how to help children develop communication
- Service Planning meetings and communication with other team members
- Courses for parents to learn skills for helping their child, including the Hanen Parent Program
- Group sessions for parents and their children, including Songs and Rhymes Program
- Courses on learning and using sign language with children
- Eating Skills Team assessment and consultation to parents
- Parent loan library (children's books, parenting books, videos, brochures)

**LFVCPA Revenues:**

- Chart 3 allows for a direct comparison in the growth in revenues for all the "Child & Youth Services" that are currently provided by the Association. On this basis, annual revenues have increased by 67% from 1999/2000 to 2003/2004 from \$3.96M to \$6.61M.
- In order to focus on the agency's core business of delivering "Child & Youth Services", Adult Residential Services were fully transferred to other Service Providers in 2002.
- Revenues for Adult Residential Services are factored out of the above Chart 3 and would otherwise represent additional revenues of \$906K in '99/00; \$933K in '00/01; \$835K in '01/02; \$55K in '02/03 and \$0 in '03/04.
- We have not only increased our revenues, but have also run FIVE consecutive annual "surpluses" of revenue over expenditure of \$332K in '99/00; \$58K in '00/01; \$148K in '01/02; \$105K in '02/03 and \$60K in '03/04.
- Through the above, we have completely eliminated a past cumulative deficiency in unrestricted net assets.



## IV. PROGRAMS AND SERVICES

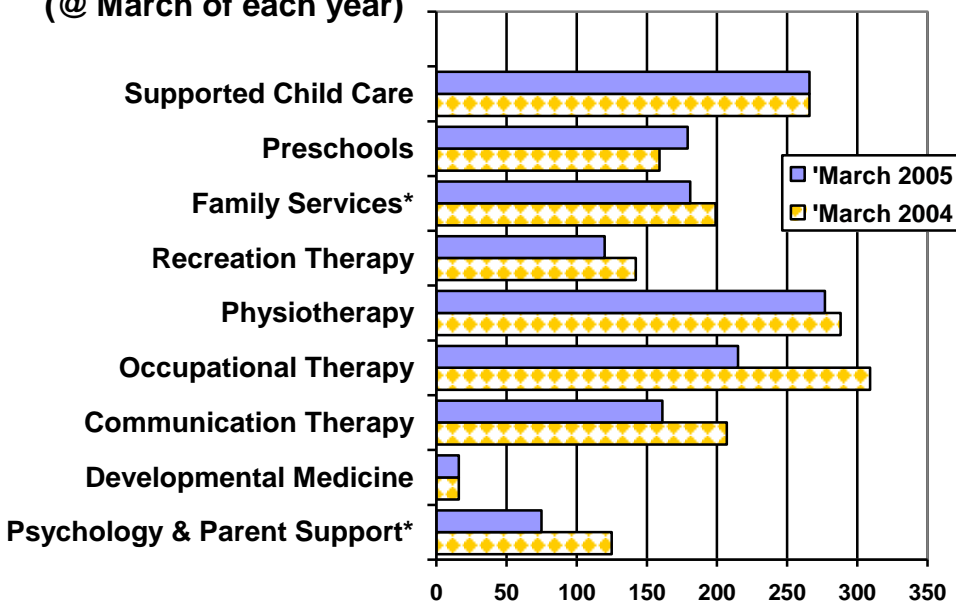
For a detailed description of the Programs and Services we provide, please see our “Orientation and Service Handbook” available online in PDF format at [www.centreforchilddevelopment.ca](http://www.centreforchilddevelopment.ca)

### 1. SERVICE STATISTICS:

Staff vacancy challenges during 2004/2005 made it a challenging year in which to increase the number of persons served. In several areas, the numbers of persons served were essentially unchanged or declined. Declines in service areas during the month of March 2005 are primarily due to the timing of ongoing or temporary vacancies and associated staff replacement efforts. These vacancies have since been filled and service levels have rebounded.

The Centre faced continuing increases in the demand for services as the regional population expanded. As Surrey’s Mayor McCallum recently pointed out in his State of the City Address: “Surrey continues to be one of the fastest growing cities in Canada. We welcome 1,000 new residents per month into our boundaries – that’s the population of one small town every year.” Similar growth patterns across the South Fraser have **quadrupled waitlist times from 3-6 months five years ago to their current 1-2 years.** *Waitlist reduction is our number one service priority.*

**Persons Served per Month (@ March of each year)**



### 2. COMMUNICATION THERAPY

#### *People Served*

The Communication Therapy Department served 161 clients during the month of March 2005, representing a 22% reduction in children served compared to March 2004. This reduction was related to a temporary staffing vacancy.

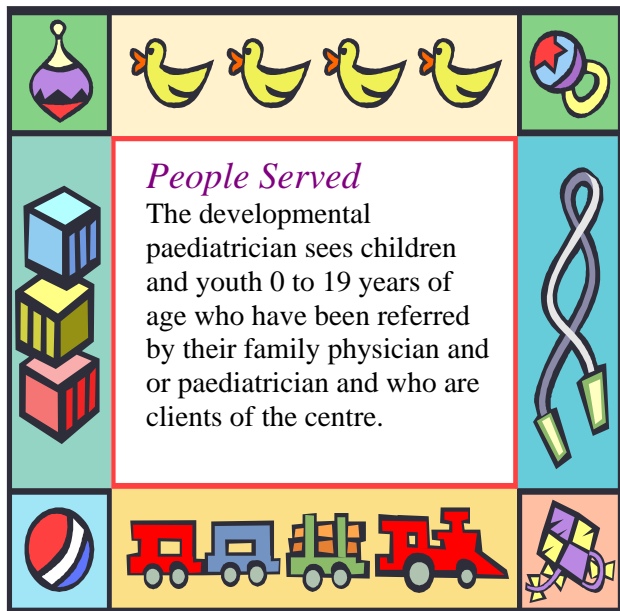
Of the 161 children served, 90% were children with multiple needs that were seen by a team of service providers from this and other agencies. Service frequency ranged from 1 to 9 service meetings/episodes per month and each service episode ranged from 30 minutes to three hours; 61% resided in Surrey/White Rock, 31% resided in Langley and 8% resided in Delta. Related to the rapid growth in development and population in the region served, there was a 23% increase in the number of children waiting for service over the same period last year. Service was delivered approximately 50% of the time at one of our three sites in Langley, Surrey, or Lookout Preschool in Delta and 50% of the time in homes, preschools, or daycare centers.



### Key Achievements

- *Case Coordination:* For the first time agency-wide, the entire Department participated in assignments as Case Coordinators for children and families receiving their services in order to provide more integrated services from referral through assessment and intervention to transition and discharge.
- *Provincial Professional Association:* Director participated as early intervention speech-language pathology representative of the B.C. Association of Speech-Language Pathologists and Audiologists to the Working Group for the proposed College of Speech and Hearing Professionals in B.C.
- *Autism Assessment & Treatment:* Staff participated on the Fraser Health Authority Autism Network Team (FHAAN) for assessment and diagnosis of autism in children birth to age six. Staff also attended three different workshops related to autism diagnosis and intervention.
- *Services to Children and Their Families Who Are Aboriginal:* In partnership with Kla-how-eya Aboriginal Centre and Awasuk Aboriginal Preschool, staff provided speech and language assessments, intervention, and staff and parent training. Agency-wide, staff received insights into Aboriginal culture through a jointly presented staff education event.
- *Accreditation:* The entire Department participated in the successful C.A.R.F. Accreditation Site Visit in June 2004. General professional continuing clinical competencies as well as specialty team competencies were developed subsequent to the Site Visit and were completed for all staff at the time of the Annual Performance Appraisals in 2005.
- *Community Screening:* Staff participated in a community early childhood screening event at Walnut Grove Community Centre in collaboration with the Langley Child Development Centre and the Early Childhood Development Committee of Langley.

## 3. DEVELOPMENTAL MEDICINE



### Key Achievements

- *Increased Medical Collaboration:* Continued collaboration and communication with community Family Physicians, Pediatricians and other sub specialists; Collaboration with Surrey Memorial Hospital Feeding Team, Sunny Hill Health Centre for Children Feeding Resource Team and B.C.'s Children's Hospital.
- *Multi-disciplinary assessment:* Ongoing development of multi-disciplinary team assessments of children with complex developmental disabilities.
- *Dietitian Services:* Instrumental in attaining Pediatric Dietician services for South Fraser Child Development Centre to compliment the Eating Skills Team.

- *Vision Consults:* Ongoing facilitation for Dr. Carey Matsuba, Developmental Pediatrician, Visually Impaired Program, B.C. Children's Hospital, to provide consultation at South Fraser Child Development Centre for children with visual impairment.
- *Pediatric Orthopedic Consults:* Instrumental in facilitating Pediatric Orthopedic consultation at Surrey Memorial Hospital (previously at South Fraser Child Development Centre).
- *Accreditation:* Participated in preparation for CARF accreditation and met with CARF Accreditor in June 2004



## 4. FAMILY SERVICES

### *People Served*

Family Services staff received and processed 1,493 requests for services provided by the Centre from April 2004 to March 2005, up about 50 referrals from last year. This increase was expected due to streamlining screening and intake for Supported Child Development when The Centre took over complete processing of referrals for Supported Child Development from the Ministry for Children and Family Development. The referral process is now more straightforward for families in need of this service.

181 families and their children were served by Family Services staff during the month of March 2005, down somewhat throughout FY 04-05 due to staff turnover and sick leave of Family Service staff due to car accident injury and illness. Of these, 140 children and families were served by integrated case management screening and intake services, 47 families received one on one short term family service (advocacy, short term counseling, linking with financial resources, etc), 10 families participated in support groups, and 150 families received family resource information. Each person served received 1 - 10 service meetings or contacts per month and each service meeting or contact ranged from 15 minutes to two hours, depending on need.

### *Key Achievements*

- *Special Commendation by Commission on Accreditation of Rehabilitation Facilities (CARF) for 2 aspects of Family Service programs – Resource Information and Culturally Appropriate Service Provision (more below).* This was achieved in The Centre's first international accreditation site visit.
- *Resource Information:* Designed and implemented a resource update site on The Centre's server for use by all Centre staff who are serving as case coordinators for children and families. For most resources listed, the staff member can simply click on an icon on the computer screen and go directly to an application for another service or benefit or to the website of a provider of a service or benefit. This is an area of particular strength and commendation for the organization as cited in the report following the site visit by the Commission on Accreditation of Rehabilitation Facilities
- *Resource Information - Centre Website:* Worked to improve The Centre's website by adding an electronic copy of the Referral Form for The Centre, the Orientation and Services Manual which explains the history and services available at The Centre, and direct links to providers of other services and benefits copied from the internal resource information site on the server at The Centre.
- *Culturally Responsive Service - Staffing:* Time of the multi-lingual Family Service Worker hired last year was increased from part time to full time. An additional multi-lingual Family Service Worker who is a Registered Social Worker with a Master's Degree was hired to fill a part time vacancy in the position. Provision of the quality of service service to all families is improved through adding the professional services of a Registered Social Worker for





the first time to our already highly effective Family Service staffing

complement. At the same time we continue to improve our utilization of available service dollars by greatly reducing the need to access contracted interpretation services. We have continued contract with the Fraser Health Region for interpretation services. Service evaluations continue to indicate a very high level of satisfaction and effectiveness.

- *Culturally Responsive Service - Mothers Train Staff:* The Shakti Mothers Group provided a training session to all staff regarding issues they face that are the same as those faced by all families having one or more children with one or more developmental disability as well as those issues that are culturally specific to families who are South Asian.
- *Integrated Case Management:* Further implementation of a system of integrated case management to improve service delivery for children and families receiving services from Infant Development Programs, Supported Child Care Programs and other external service providers. This is resulting in less time spent by families in unnecessarily repetitive meetings and better utilization of limited resources among and between service providers in our community.
- *Family Service Plans:* For the first time, The Centre is tracking Family Service Plan activities using excel spreadsheets to ensure every child and family is offered the opportunity to update their plan annually regardless of the combination of services they receive.
- *Screening/Intake:* Consistent screening and intake processes for all services and tracking these on an excel spreadsheet by staff in the department is well under way.
- *Family Support:* Continued to work with families through professional family support, counselling, advocacy and parent education programs. Facilitated parent support and connections through the running of groups for mothers of children with a range of disabilities from the region. Provided families with information and resources through lobby table displays, bulletin boards, specific resources requests and hosted the annual Summer Fair which brings together community agencies and parents to plan specialized recreational activities for their children over the summer.
- *Consistent service assessment, planning, review and other record keeping methods adopted and reviewed for continuous quality improvement of service provision and recording of services.*
- *Family Services Workers trained in working with children and families with autism.*
- *Staff participated in key interagency activities including quality improvement, coordination of family service planning.*
- *Increasing participation in community, interagency meetings now that accreditation is achieved!* These meetings include the Child and Youth Committees (CYC), playing a leadership role in a subcommittee of the Surrey CYC funded by United Way to assess and plan for needed increases in service provision to children who are school aged.

## 5. OCCUPATIONAL THERAPY

### *People Served*

The occupational therapy department received 288 referrals (approx 3% inc) for individuals between April 2004 – March 2005. Of this total 195 were for Early Intervention services and 93 were for School based OT service

Occupational Therapy served 215 children with disabilities during the month of March 2004. The number of clients served per month ranged from 167 in August 2004 to 308 in April 2005 with an average of 250/mo served. Children received up to 4 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. Our clients received direct and indirect services - e.g., report writing, preparation of materials, orthotics, devices. We also provided training or support to family members or caregivers during these service meetings/episodes. Our services were delivered approximately 50 percent of the time at the centre and 50 percent of the time at our client's home or school.

Service/training to like agencies is also provided on request in areas such as fine motor development; general education on the needs of children with neurological and developmental disabilities and how occupational therapy supports development; Professional mentorship is also available in areas of specialty for the department such as casting and splinting, assistive technology and eating skills.



The Occupational Therapy staff also actively support the training of future Occupational Therapists through supervision of clinical practica for 3<sup>rd</sup> and 4<sup>th</sup> year students from affiliated universities in Canada and abroad. Karen Edwards, Senior OT also participated in creating and delivering a new pediatric curriculum for Rehabilitation Assistant students at the Westcoast College of Healthcare.

### Key Achievements

- Appointment of a Senior Occupational Therapist for clinical leadership in the department
- Member of OT staff is regional representative to the Pediatric OT Council
- *Maintained Service Levels:* Continued to meet the occupational therapy needs of children and families served by the centre within the financial constrictions of the past year.
- *Continuation of alternate models of service delivery:* Power mobility camp;
- Co-direction of groups between OT/PT to include fine and gross motor development opportunities
- *Delivered Seminars:* Development of seminar topics by OT staff and presented to staff and community groups. Topics included: splinting for the upper extremity – via teleconference. *Staff education-external:* completion of recertification in sensory integration - USA; The Biology of Human Emotion - Abbotsford; Joint attention workshop (Autism training) - SFU; Pediatric Symposium – Vancouver; Understanding Sensory Processing and self regulation – Langley; How Does Your Engine Run - USA
- *Interdisciplinary Programming:* Involvement in development of Teen Transition Group; Continuation of OT/PT family focused newsletter of practical tips, activities and articles of interest.
- Clinical education opportunities for 1 Occupational Therapy student for 7 week practica
- *Continuing Quality Improvement:* work on clinical competencies, writing measurable Goals and Objectives; charting procedures; case coordination training
- *Casting and splinting program:* 75 individual clients served. 59 lower extremity procedures (some single, some bilateral) and 20 upper extremity procedures. Casting was provided for 12 orders sent to Cascade DAFO for orthotics. Serial casting or cast changes post Botox treatment for 5 children. The average appointment time is approx. 1 hr and most clients would be seen 2-3 times/year to adjust for growth. The finishing of the average ankle foot splint can take between 6-8 hrs.
- *Equipment Team:* see PT report

## 6. PHYSIOTHERAPY

### People Served

The physiotherapy department received 299 referrals (15.5% dec. primarily through decreased number of school referrals) for service between April 2004 and March 31, 2005. Of this total 249 were for Early Intervention Program; 16 were overage referrals and 34 were referrals for School based PT services.

Physiotherapy served 277 children with disabilities during the month of March 2004. The number of clients served per month ranged from 198 in August 2004 to 276 in March 2004 with an average of 246 per month. Children received up to 4 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. Our clients received both direct and indirect services e.g., report writing, preparation of materials, orthotics, devices. We also provided training or support to family members or caregivers during these service meetings or episodes. Our services were delivered approximately 50 percent of the time at the centre and 50 percent of the time at our client's home or school.

Service/training to like agencies is also provided on request in areas such as lifting and transfers for respite workers and volunteers; general education on the needs of children with neurological and developmental disabilities and how physiotherapy supports development; Professional mentorship is also available in areas of specialty for the department such as casting and splinting, positioning and mobility.



The Physiotherapy staff also actively support the training of future Physiotherapists through supervision of clinical practica for fourth year students from affiliated universities in Canada and abroad as well as hosting several focused pediatric clinical instruction sessions for students in the physiotherapy program at the University of British Columbia.

### Key Achievements

- Maintenance of service levels despite being short staffed for 6 months of fiscal period
- *Group Programs:* Continued success of all group programs offered by the Physiotherapy department to maximize opportunities and experiences for children and manage caseload and waitlist.
- *Interdisciplinary Programming:* Involvement in development of Teen Transitions Group continuation of the OT/PT family focused newsletter of practical tips, activities and articles.
- *Community Integration:* continuing success of the transition of the weight training program and collaboration with private practitioners. Successful transition of the Therapeutic Play group to the YMCA facility and continuing collaboration with Delta Gymnastics Club for clients in the South Delta region. Working with Recreation Therapy and Parks and Leisure to open more opportunities for youth in supported community programs which compliment and support their therapy goals.
- *Casting & Splinting:* see OT report
- *Equipment Team:* 133 individual clients were seen. Each client would be seen 2-3 times for assessment, fitting and review within a 1 year period with appointments averaging 1.5 hrs.
- *Education Initiatives* - maintained strong ties to UBC – department head holds the rank of Clinical Associate Professor. Westcoast College of Health Care and Okanagan University College continue to request practica for their Rehabilitation Assistant students. The department provided clinical experiences for a total of 37 UBC students for two - one day clinical education sessions.
- *Delivered Seminars:* FSP/transition meetings; writing measurable goals and objectives
- *Staff Education-external:* These Feet are Made for Walking – Vancouver; Vickie Mead Course – Kamloops; Pediatric Symposium – Vancouver; Equipment Expo - Vancouver
- *National and Professional Association:* Department Head chairs the BC Pediatric Physiotherapy Supervisors group and was a founding member of the BC Pediatric Physiotherapy Council (advisory body to government on Pediatric Physiotherapy in BC).
- Staff therapist serves as a regional representative to the PT council.
- Continuing Quality Improvement work in clinical competencies, training to write measurable Goals and Objectives; chart auditing and charting standards; case coordination training.

## 7. TECHNICAL SERVICES

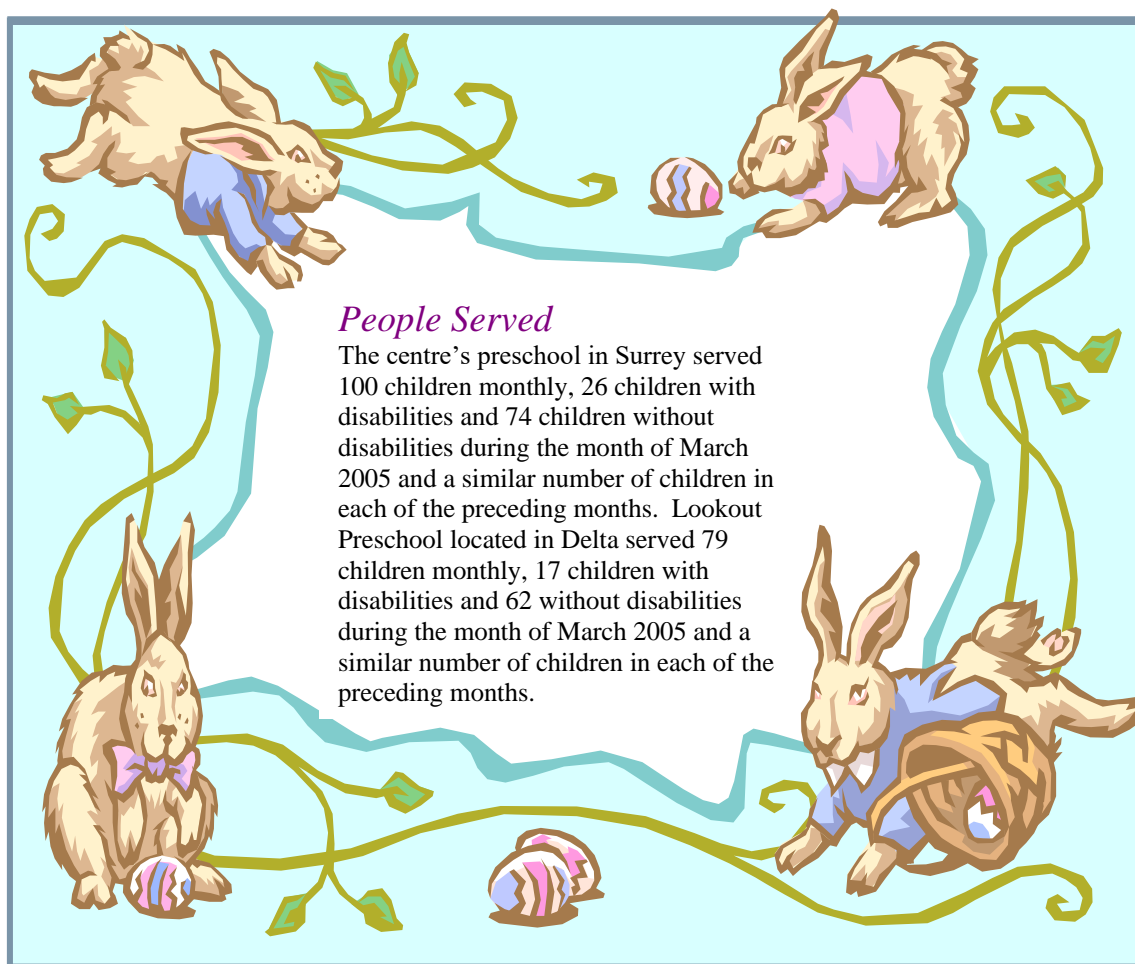
The Technical Services Department is an integral part of the support services available to children and families. The two technicians work closely with the physiotherapy and occupational therapy staff to adapt and create equipment that will meet the individual needs of children. Services may be provided in the client's home or in the center. The technicians also provide support services to the maintenance staff and the Occupational Health and Safety Committee. In the period April 2004 to March 31, 2005 the following work was completed: 88 major client orders filled; 56 agency work orders and 4 orders from other agencies. In addition the technicians informally assist both therapists and families with spur of the moment "minor" repairs (flat tires, loose brakes, etc). Client orders will typically generate a minimum of two visits, one to assess and measure the client for the equipment and a second to fit and adjust the finished piece. However, the more complex clients may receive 10 or 12 visits in the process of designing to their needs. Technical Services staff also provide monthly off-site assistance to both satellite sites Look-Out Pre-school and the Langley office.

### Key Achievements



- *Postural Support*: meeting the very specific individual needs of a child in the areas of postural support and promotion of physical development as well as providing equipment, which eases the burden of care for families and other caregivers (bath lounges, potty chairs, add on mobility base for commercial commode, bath benches with postural support)
- *Enabling access* to all of the child's environments through the use of equipment (standing frames, floor seats, postural support inserts for high chairs and strollers, adjustable height tables,)
- *Participation* in physical activities that were previously impossible, such as riding a bike (foot supports to full postural support systems)
- *Adaptation of equipment* including toys and computer access to support the fine motor, cognitive and communication development of children who have significant difficulty using their hands for play (mounting of switches for communication devices, key guards for computers, adapting batter operated toys for interface with large touch switches); scaling down adult designs that are not available in pediatric sizes
- *Research and Development of equipment* to meet the unique and complex needs of individual children. This time and the expenditure of materials is never charged to the family. For a child with complex postural needs and functional limitations it is not unusual for the technicians to spend 20 or more hours working on prototype ideas before a final design that works for the child is achieved.
- *Occupational Health and Safety*: provided earthquake restraints on all open shelving throughout the agency, assessed and restocked all earthquake kits; addressed signage and pedestrian safety issues in the parking areas.

## 8. PRESCHOOL PROGRAM



### *People Served*

The centre's preschool in Surrey served 100 children monthly, 26 children with disabilities and 74 children without disabilities during the month of March 2005 and a similar number of children in each of the preceding months. Lookout Preschool located in Delta served 79 children monthly, 17 children with disabilities and 62 without disabilities during the month of March 2005 and a similar number of children in each of the preceding months.

### *Key Achievements*

*Preschool*: Maintained high quality delivery of integrated community-based preschool programs serving the Surrey, White Rock and Delta areas.

*Student Placements*: Provided educational practicum placements for students.

*Seminars*: Hosted and delivered educational seminars with Supported Child Care.

*Cultural Diversity*: The Centre or Child Development Preschool and Lookout Preschool celebrated Diwali and Chinese New Year.





## 9. PSYCHOLOGY & PARENT SUPPORT

### *People Served*

Psychology and Parent Support received 128 new requests for service (slightly up from last year) for children for disabilities in the period April, 2004 through March, 2005. Of these 75 children (down from last year due to staffing shortages) received 1 – 8 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to one hour. We also provided training or support to family members or caregivers during these service meetings or episodes. Our services were delivered approximately 30 percent of the time at the Centre and 70 percent of the time at the child's home or school.

This very small department faced significant staffing challenges this year resulting from resignation of our only Registered Psychologist to pursue private practice and competition from the Ministry for Children and Family Development to hire Registered Psychologists in the Fraser Region (MCFD hired 38 new staff to deliver psychological and related services to children and youth in the Fraser Region this past year).

Nonetheless we were successful in contracting with a private practice Registered Psychologist over the summer months of 2004 to provide assessment for children entering kindergarten. Our part time Registered Psychologist continued to provide family and group services until departure to pursue private practice. However, we were without the services of a Registered Psychologist for several months during this fiscal year which put a significant strain on provision of our other services.

On the up side, we interviewed and successfully recruited a candidate for Registration in Psychology in B.C. who has subsequently become Registered in what must be record time. This Registered Psychologist is employed full time with The Centre, a first in many years of part time staffing in this service. We received additional ongoing funding for psychology services from the Ministry for Children and Family Development as well as a small one time grant from a private donor. We are in the process of configuring services using these dollars.

### *Key Achievements*

- *Attracted additional funding dollars.* As mentioned above, we received additional ongoing funding from the Ministry for Children and Family Development for psychology and parent support services as well as one time funding for similar services.
- *Full Time Registered Psychologist on staff for first time.* For the first time, we have a full time Registered Psychologist on staff and will be adding additional staffing in psychology and related services based on additional funds received.
- *Toileting - Staff Training and Family Support Workshops:* Parent Support staff attended two very valuable training sessions provided by a Professor at University of British Columbia and for the first time provided a toileting workshop for a group of parents. This method of delivering the service was effective and efficient as parents learned from and supported each other and multiple families were served at the same time.
- *Plan to Double Families Served in Summer Respite Program with same dollars.* An effective plan was developed to increase the number of families served in our Summer Respite Program, staffed by students funded by Human Resources Development Canada and coordinated by Parent Support Workers, to be delivered in summer 2005. The goal is to double the number of families receiving services by providing blocks of service for one month per family.
- *Plan to Increase Number of Children receiving Kindergarten entry psychological assessments in Summer 2005.* This plan has been developed and a contract drawn up with a private practice Registered Psychologist to provide up to 50 Kindergarten entry assessments, up from 35 last year.
- *High Quality Services.* Provided professional psychology and parent support services to a large number of families within the challenge of very limited staff resources, generally increasing demand for services while preparing for



international accreditation – evaluations show generally good to excellent

satisfaction and effectiveness for all services with wait times for services noted as an increasing challenge.

- *Boys Peer Support Group:* Provided a support group for boys – evaluations showed very high satisfaction with the group
- *Program Development:* Provided Program Development Consultation for child care staff while Registered Psychologist was employed
- *Consultation:* Consulted to child care centres on individual case situations while Registered Psychologist was employed
- *Collaboration:* Collaborated with supported child care consultants, teacher, community speech language pathologists and paediatricians regarding topics ranging from service delivery model options to Individual Education Plan preparation.
- *Assessments:* Provided psycho-educational assessments in 2004 summer months for educational placement planning for children with special needs entering Kindergarten in September 2004.
- *Summer Respite:* Another successful summer of providing respite services to families with children having disabilities was completed – evaluations indicate a high degree of satisfaction with this service
- *Psychology and Parent Support Manual updated and implemented.*
- *Consistent record keeping methods updated and implemented..Staff participated in key interagency activities including quality improvement, general occupational health and safety, and emergency procedures development and practice.*

## 10. RECREATION SERVICES

### *People Served*

Recreation Services department served a total of 295 clients during the year (204 children with disabilities and 91 adults with disabilities), an average of 143 clients per month and 120 clients during the month of March 2005. Each client received 1 – 12 service meetings or episodes per month and each service meeting or episode ranged from 30 minutes to 75 minutes. Total number of service episodes or meetings for the year was 3, 976.

### *Key Achievements*

- Twenty-six athletes from the Centre's swim, track and field and race runner teams competed in the BC Disability Games in Langley in July of 2004.
- Maintained a quality level of service throughout the department even though a reduction in staffing.
- Continued involvement and staff support to running of many of the Physiotherapy group programs offered in house and in the community.
- Operated a community information and referral system for referring clients to a variety of community programs such as tennis lessons, skiing, weight training, powersoccer, powerhockey, wheelchair basketball and community-based adapted swimming and adapted gym programs.

## 11. SUPPORTED CHILD CARE PROGRAM

### *People Served*

The supported child care programs served 211 children in Surrey/White Rock and 55 in North Delta during the month of March 2005. For the full year period from April 1, 2004 to March 31, 2005 we served 306 children in Surrey/White Rock and 77 in North Delta.



The supported child care program provided extra support staffing services a total of 160 children in the community of Surrey and White Rock. We were able to serve approximately 40 more children requiring extra support this year with extra authorization dollars from the Ministry for Children and Family Development.

We provide specialist support, training and service to 75 community child care centres and their staff in Surrey/White Rock and 19 centres and their staff in North Delta.

**Key Achievements**

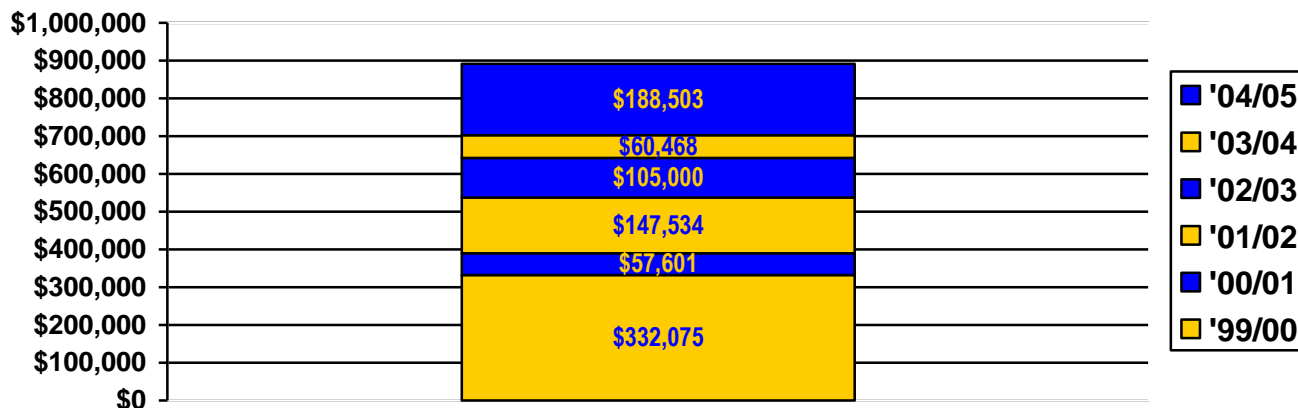
- *Developmental Assessment:* A Developmental assessment tool " Batelle " has been selected by the Provincial Government as the assessment tool used in the Supported Child Development Programs. All consultants have completed their first two days of training with the Batelle Developmental Inventory.
- *New Service Model:* MCFD has granted to the agency, The Centre for Child Development - Supported Child Development Program, to handle the referral process into the program. As of November 2004, The Supported Child Development Program has been providing a direct referral service to the program.
- *Childminding:* Services providing childminding for clients and siblings while parents attend Family Service Plan Meetings; Family service groups; and Educational sessions.
  - 10 sessions Family Service Groups
  - 3 sessions FSP - FSP-R's
  - 1 session Educational Programs

**V. MANAGEMENT OF FUNDS**

**Key Achievements**

- Produced a **Sixth Consecutive Annual Excess of Revenues Over Expenses**. Especial credit is owed to Kagnev Asaye, Chief Financial Officer for his continuous diligence regarding the Association's finances. The amount for 2004/2005 is \$188,503 as is indicated by the top bar shown in Chart 1 below.

**CHART 1: LFVCPA ANNUAL EXCESS (DEFICIT) OF REVENUES VS EXPENSES**





As can be seen from Chart 2 below, the impact of the above mentioned six consecutive *annual* excesses of revenue has been to eliminate the *cumulative* deficiency in unrestricted net assets that peaked in 1999.

**CHART 2: LFVCPA UNRESTRICTED NET ASSETS**

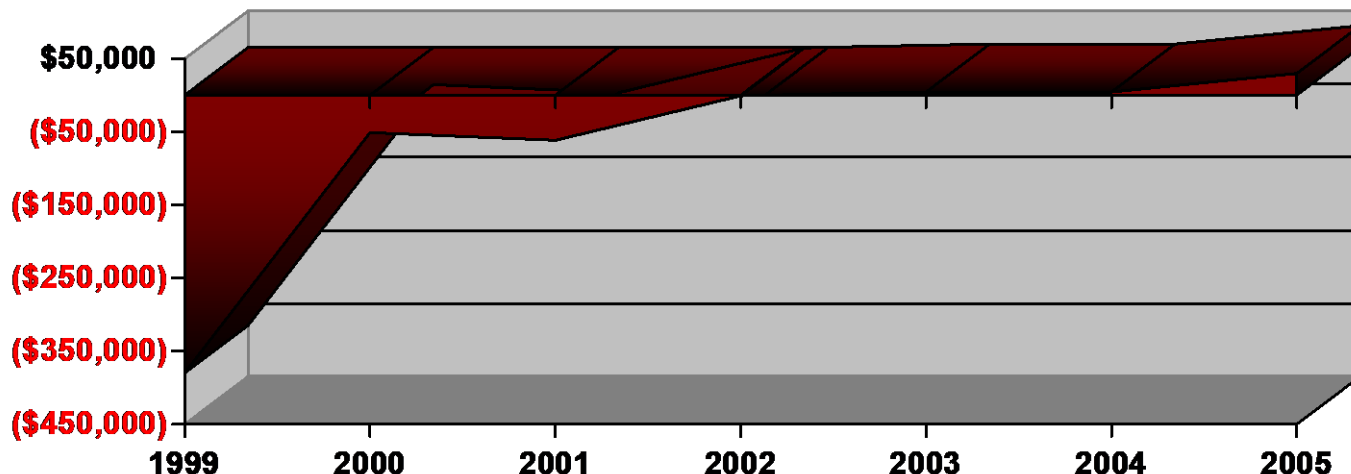
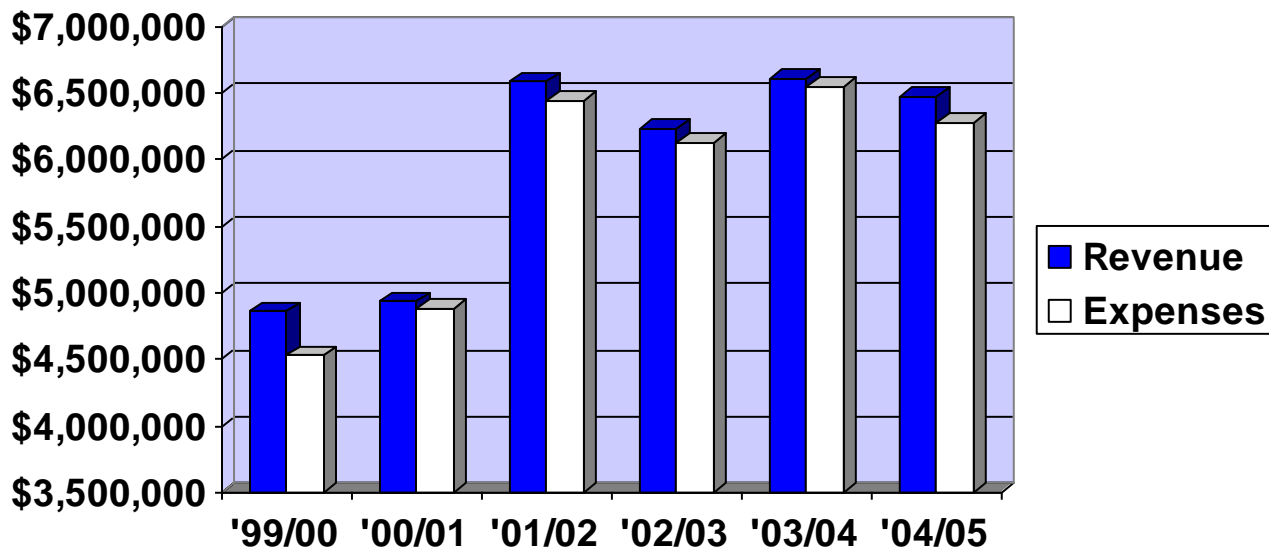


Chart 3 below shows the “tight tracking” of Revenues vs Expenditures during the past several years, while also showing the general rise in the budget during this period. In comparing ‘03/04 to ‘04/05, overall revenues (and expenses) can be seen to have decreased modestly. Revenues decreased by approximately 2% in ‘04/05 to \$6.47M as compared to \$6.61M in ‘03/04, primarily due to a decline in one-time funding from the Ministry of Children and Family Development.

**CHART 3: LFVCPA REVENUES VS EXPENSES**



The decline in revenues and expenditures from ‘01/02 to ‘02/03 is largely due to the transfer of adult residential services to other agencies. Chart 4 below presents the agency’s revenues minus Residential Services.





CHART 4: LFVCPA REVENUES (EX Residential Services)

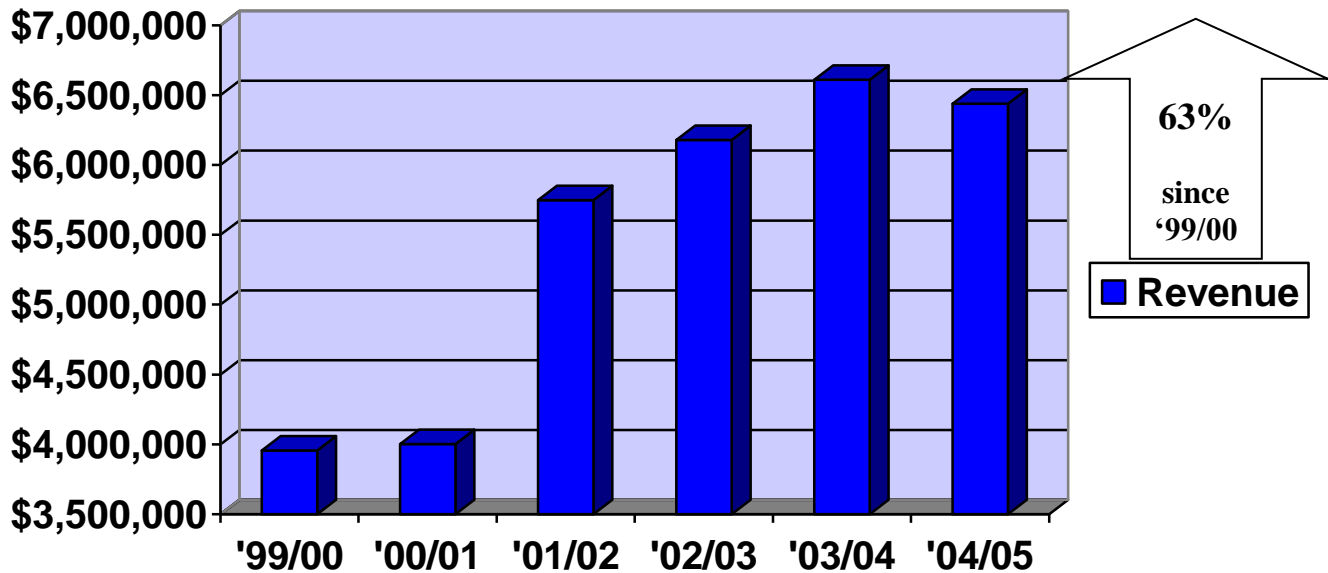


Chart 4 allows for a more direct comparison in the growth in revenues for all the “Child & Youth Services” that are currently provided by the Association. On this basis, revenues have increased by 63% (sixty-seven percent) since 1999/2000 from \$3.96M to \$6.5M.

*Audited Financial Statements (March 31, 2005)*

To obtain a copy of the Audited Financial Statements in full, please contact Gerard Bremault, Chief Executive Officer.

*Financial & Administrative Services*

The Finance & Administration Department played a key role in supporting the delivery of services to children and families through their coordinating efforts to reduce agency operating expenditures. In addition, they delivered essential corporate services including the management of clinical records, financial records and communication systems including computer systems, technical support and training.



## **VI. REVENUE DEVELOPMENT**

Major events and support during the 2004/2005 fiscal year are featured on the pages that follow and include:

- *Gala of Hope*
- *Prospera Charity Golf Tournament*
- *Surrey Fire Fighters Casting and Splinting Room Sponsorship*
- *Run, Walk and Roll*
- *Transcontinental Clothing Banks*
- *Willowbrook Shopping Centre Charity Gift Wrap*
- *Rotary Clubs of Surrey and Guildford Wine Festival (Autumn Interlude) at Guildford Town Centre*
- *50<sup>th</sup> Anniversary Celebration Party (see also Agency Overview and 50<sup>th</sup> Anniversary section above)*
- *1973 Corvette Raffle*

Additionally, the following activities and events were also held which supported the South Fraser Child Development Centre and/or our community:

- *Canada Safeway-Fleetwood “We Care Campaign”* raised \$13,202 for the Centre with special thanks to Denise Pelton, Val Armstrong and Kelsey Pelton and other Safeway volunteers.
- *Golf Tournaments:* The Delta Scottsdale Lions hosted a tournament on our behalf raising \$7,300.
- *50th Anniversary Celebration with Celebration Book Launch:* A 50<sup>th</sup> Anniversary Party was hosted for long time supporters and donors of the centre on Friday, November 26<sup>th</sup>, 2004. The “Garden of Giving” Project was launched with a \$2,050 donation from Van Zor Grotto . With every \$2,000 donation to the “Garden of Giving” project a brick will be placed in the garden with a plaque identifying the donor the garden will be a place for quiet contemplation for clients, families and friends and will provide a breath of fresh air for Centre staff..
- *Santa Breakfast at Guildford Town Centre:* The 3<sup>rd</sup> Annual “Santa Breakfast” at Guildford Town Centre not only raised our profile but \$1,750.
- *Family Christmas Party:* Many thanks to Sharon and Dwayne for the 3<sup>rd</sup> successful Family Christmas Party at The Roadhouse Eatery in White Rock. Families from South Fraser Child Development Centre were treated to a turkey dinner with all the trimmings. Children had a visit with Santa and received a wonderful gift thanks to Santa and the Peace Arch Rotary Club. Thank you to Handi-Dart and our many volunteers.
- *Barney Raffle at Guildford Town Centre raised \$1,254*
- *Involvement in Awards & Professional Development:* Judy assisted with the 3<sup>rd</sup> Annual LEADER Awards, is on the Surrey Business Excellence Awards Committee and is the Chair for the Fraser Valley Chapter of the Association for Fundraising Professionals.



## Transcontinental Clothing Banks

### Transcontinental Textile Recycling Ltd.:

With many thanks to

- Patricia Penrose, President, Transcontinental Textile Recycling Ltd.
- All the staff of Transcontinental Textile Recycling Ltd.
- David G. Morris, Past President, The Centre for Child Development



Staff Support:  
Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Accounting.



**\$48,830 Raised**





*Gala of Hope*



**Gala Committee Membership:**

- Chair- Dorothy MacLeod- TD Commercial Banking
- Karla Pearson- The LEADER
- Pauline Dooley- Parent
- Jane Duchscher, TD Bank
- Yvonne Cartier- Supported Childcare
- Brenda Jensen- Guildford Town Centre
- Linda LaPierre- Guildford Town Centre
- Shawn Audette, RBC Royal Bank
- Emily Wilson- CIBC Imperial Services
- James Stewart- Hamilton, Duncan, Armstrong and Stewart
- Rose Swain, Business Development Bank of Canada

**Staff Support:**

Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Financial Services.



**\$47,000 Raised**



**South Fraser Child Development Centre**  
 Operated by Lower Fraser Valley Cerebral Palsy Association  
 9460 - 140th Street, Surrey, BC V3V 5Z4  
 Telephone: 604-584-1361  
 Fax: 604-583-5113  
 Email: judy@sfdc.bc.ca  
 www.sfdc.bc.ca  
 Charitable Tax #107646408RR0001

**HEARTFELT THANKS**

**gala of hope**

Thank you for making our 5th Annual 50th Anniversary "Gala of Hope" an outstanding success, with your help we raised over \$47,000.00!

**Heartfelt thanks to our Sponsors**

- Presenting Sponsor **CIBC**  
 Silver Sponsor **V1500 Holdings Inc.**  
 Business Development Bank of Canada  
 The Leader  
 Common Exchange  
 99 Nursery  
 Collectibles at Border Golf Corp.  
**Friends of the Centre**  
 Brenco Industries  
 Harris & Co.  
 Daniel Le Chocolat Belge  
 Lazy Wizard Design  
 Mr. Mike Stephenson, VP CIBC  
 Imperial Service, B.C.  
 Mr. Hamid Eshghi CEO & Ms. Tim Clarke COO, V1500 Holdings Inc.  
 Mr. Ken McBain, Chief Operating Officer, G&F Financial Group  
 Northview Golf & Country Club – Mr. and Mrs. Stewart  
 Master of Ceremonies Mr. Michael Campbell  
 Ken Passmore, Auctioneer - Cloverdale Estate Auctions

**Kudos to our Gala Committee**

- Yvonne Cartier, South Fraser Child Development Centre  
 Chris Burt-McEvoy, South Fraser Child Development Centre  
 Robin Matthews, South Fraser Child Development Centre  
 Karla Pearson, The Leader  
 Linda LaPierre, Guildford Town Centre  
 Brenda Jensen, Guildford Town Centre  
 Shawn Audette, RBC Royal Bank  
 Dorothy MacLeod, Committee Chair, TD Commercial Banking  
 Judy Krawchuk, South Fraser Child Development Centre  
 Pauline Dooley, Parent  
 Jane Duchscher, TD Bank  
 James Stewart, Hamilton, Duncan, Armstrong and Stewart  
 Emily Wilson, CIBC Imperial Services  
 Rose Swain, Business Development Bank of Canada

**A special thank you to the many volunteers who gave so generously of their time and energy we could not have done this without you!**

Elaine Harder, Pat Tocher, Eugene Dautzenberg, Miranda Plantz, Shelley Kennedy, Kirsten Hurst, Janine Johnson, Nicole Stevenson, Amy Eli, Courtney Eli, Al Eli, Hollie Krawchuk and Jeff, Cheryllyn Vose, Anna Lyons, Willy and Triptpal, Constable Derek Evenson, Constable Craig Vanherk, Jessie Jackson, Val Eli.

**THE EVENING WAS A HUGE SUCCESS RAISING \$47,000 IN SUPPORT OF OUR PROGRAMS**



We are extremely grateful to the many businesses, companies and individuals who donated items for our silent and live auctions and revenue generators.

- |   |   |
|---|---|
| Ambiente Home Décor, Gifts & Design<br>Annie Mac Design<br>Arts Club Theatre<br>Association of Fundraising Professionals<br>Atac Sportswear<br>Baja Limousine<br>Ballet British Columbia<br>BC Hot House Foods Inc.<br>Big House Communications<br>Big Ridge Brewing Company<br>Birdies & Buckets Family Golf Centre<br>Bowling – Guildford<br>Brenco Industries<br>Capilano Suspension Bridge<br>Central City Shopping Centre<br>Coast Capital Savings<br>Cocktails @ 5<br>Collectibles at Border Gold Corporation<br>Common Exchange - Henk Veldhuis & Adam Tobias<br>Concord Security Corporation<br>Cultus Lake Golf Club<br>Daniel Le Chocolat Belge<br>David & Gerry Morris<br>David Hunter Garden Centre<br>Days Hotel - Vancouver/Surrey<br>Deep Cove Canoe & Kayak Centre<br>DEKM Enterprises Ltd./DBA Tim Horton's<br>Delta Cable Communications<br>Delta Vancouver Suites<br>Dip Dip Mobile Doggie Wash Inc.<br>Doug & Donna Boychuk<br>Electronic Arts<br>Emily Wilson<br>Fibba's Jewellers<br>Fitness World<br>Fraseway RV Centre Ltd.<br>Gerard Bremault<br>Geroxy Simon<br>Greater Vancouver Zoo<br>Guildford Town Centre<br>H.Y. Engineering Ltd.<br>Harbour Cruises Ltd.<br>Harris & Co.<br>Home Again Home Again<br>Hyak Wilderness Adventures<br>In Style Home Furnishings - Guildford<br>In the Company of Friends<br>Island Tan (Newton)<br>Ivanhoe Cambridge<br>Jane Duchscher<br>Jenny's Ladies Wear<br>Judy Krawchuk<br>Karla Pearson<br>Kensley Palmer - Home Loans Canada<br>Knaz & Co. - Guildford | Kramer's Pet World - Guildford<br>Larry & Angie Plume<br>Lazy Wizard Design<br>Leisure Recreation Group<br>Linda LaPierre<br>M.B.C. Ltd.<br>Magicits - White Rock<br>Market Place IGA Panorama<br>McDonald's Restaurants of Canada<br>Metropolis at Metrotown<br>Mr. & Mrs. Zondag<br>Mr. & Mrs. Mui<br>Mr. Lube<br>Newton Pizza Hut<br>Nutrition House - Guildford<br>Oakridge Shopping Centre<br>Panago Pizza Inc.<br>Pearl Vision - Central City<br>Peterbilt Pacific Inc.<br>Purdy's Chocolates - Guildford<br>Randy Bachman<br>Re/Max 2000 Realty<br>Restwell Mattress & Comfy Covers<br>Ron Joyce Photography<br>Rona Home Centre (Newton #125)<br>Rose Swain<br>Sadra's Men's Fashions - Guildford<br>SafeLight Consulting Ltd.<br>Scotia Pacific Ventures/DBA Tim Hortons<br>Scottsdale Centre<br>Sears Canada Inc. - Guildford<br>Sears Outlet Store - Central City<br>SFDCDC Communication Therapy Department<br>SFDCDC Family Services<br>SFDCDC Supported Child Care<br>SFDCDC Accounting & Administration<br>Sheraton Guildford Hotel<br>Silver Stream - Guildford<br>Springman's Saturn of Langley<br>Surrey Eagles Hockey Club<br>TD Canada Trust<br>TD Commercial Banking<br>Terry & Pauline Dooley<br>The Black Forest Restaurant<br>The Book Shop - Guildford<br>The Keg in the Country<br>The Kendalls<br>The Now<br>Timeco - Guildford<br>Vancouver Art Gallery<br>VanDusen Botanical Gardens<br>Villas de Loreto<br>West Coast Duty Free<br>West Vancouver Parks<br>Whistler Creek Furniture Company |
|---|---|

On behalf of the Board of Directors, Staff, Families and Children of South Fraser Child Development Centre - **THANK YOU!**





## Prospera Charity Golf Tournament for The Centre for Child Development



# thank you

Your participation in Prospera's 10th Annual Charity Golf Tournament in support of the South Fraser Child Development Centre raised a grand total of \$28,500!

Heartfelt thanks from both the South Fraser Child Development Centre and Prospera Credit Union! The proceeds from this event will go directly toward more and better services for our kids!

We look forward to seeing you again next year, so please mark your calendar for Thursday, July 21, 2005!



### Prospera Charity Golf Committee Membership:

- Erin Toews
- Shannon Clark
- Roberta Nouari
- Clive Ellis
- Daryl Verbeek
- Ann McLean
- Shelley Campbell
- Pauline Havelock
- Kathy O'Flaherty

Staff Support: Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Financial Services and Volunteers.



**\$28,500 Raised**





## Surrey Fire Fighters Casting and Splinting

**Surrey  
FireFighters  
Charitable Society**

**...in Support of the  
"Casting and  
Splinting Service" of  
The Centre for Child  
Development**



**\$ 25,000 Raised**



*Melissa receives the finishing touches to her cast from The Centre for Child Development Center staff Linda Wieler, Casting and Splinting Technician and Judit Spence, Director of Physical and Occupational Therapies as Surrey Fire Fighters look on.*



# Run, Walk & Roll

## Run, Walk & Roll Committee Membership:

- Co-chair- Anna Dutta- TD Commercial Banking
- Co-chair- Lee Atwater- TD Commercial Banking
- Wendy Hummel- McDonald's Restaurants of Canada Ltd.
- Karla Pearson- The LEADER
- Heidi Wagner- Recreation Services, SFCDC
- Bill McNamara- North Surrey Lions
- John Murphy- Surrey Fire Fighter
- Denise Reid- Columbia Business Systems

**Staff Support:**  
Judy, Chris & Robin  
Revenue Development



**\$ 17,000 Raised**

**Friends of the Centre**

175735 BC Ltd.  
A-1 Trailer Towing Ltd.  
Aggarwal Sweets  
Andrew Giles-Parks Operation North  
Anvil Mobile Auto Glass  
Atkinson & Terry Insurance Brokers  
Atlas Sign & Awning Company  
BC Hothouse Foods  
BC Lions Football  
Bear Creek Park Train  
Big Ridge Brewing Company  
Boston Pizza  
C.P. Aylett & Associates Inc.  
Canadian Springs  
Canadian Steel & Rubber  
Canadian Tek Truck Corporation  
City of Surrey  
Cityscapes Photography  
CJP Architects  
Clowns Dizzy and Daisy  
Crystal Darche-JRfm  
Czar Investments Inc.  
Days Hotel  
Delves Freer Anderson Raniga Caine  
Dr. Elgin Duke Inc.  
Enerwest Connections Inc.  
Fast Track Floors  
Iqbal Sanghera  
KVOS Television  
Lowe's Resort  
McDonald's  
Metro Mobile Radio Sales Inc.  
Muldoon Greenhouses Ltd.  
Pacific Medical Technologies  
Pat Calder  
Paula LaCouvee  
Port Kells Nurseries  
Premier Freight Systems Inc.  
Remax/Colonial Pacific Realty  
Restaurants of Canada Behind McDonald's  
Running Room  
Safeway-Fleetwood  
Sarbjit Bamrah  
SFCDC-Tech Services and PT/OT  
Sohi Bros. Enterprises Ltd  
South Fraser Community Band  
St. John Ambulance  
Steelhead Contracting  
Sun Rich Fresh Foods Inc.  
Surrey Crime Prevention  
Surrey Fire Fighters  
Surrey Rams Football  
Surrey Track Club  
Surrey YMCA  
The Janitor Room Supply House  
The Keg in the Country  
Urban Wafer Company  
West Central Forest Products  
Westminster Lift Truck & Services  
Westwood Estates  
Willow Park Ventures  
W.M.P. Somerville (1996) Ltd.

# Run, Walk & Roll for our Kids 2004

## Finish Line

**TOP PLEDGERS**

Under 11 - M. Hallman  
12-19 - S. Hombert  
20-39 - H. Krawchuk  
39-50 - J. Askin  
+50 - P. Trowers-Tuerk

Top Corporate Team: Remax 2000 Realty  
Top Family Team: Team Moby \$924.50  
Best Team Spirit: Days Hotel  
Top School: Regent Christian Academy

**DRAW PRIZES**

BC Lions  
The Leader  
TD Commercial Banking  
McDonalds  
Days Hotel  
Port Kells Nursery  
Big Ridge Brewery  
Serenity In home Esthetics  
Joe Zondag  
Running Room  
South Fraser Child Development Centre

**SPONSORS**

**MEDIA SPONSORS**

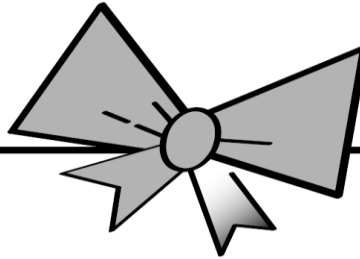
To all our sponsors, supporters, pledgers, participants and event volunteers. Our heartfelt thanks for supporting children with developmental delays or disabilities and their families in the South Fraser Region. The 3rd Annual Run, Walk and Roll for our Kids would not have been possible without you!

South Fraser Child Development Centre  
Operated by the Lower Fraser Valley Centre for Child Development  
9401 - 140th Street, Surrey BC. Phone 654-0584-1361 website: www.sfcdc.bc.ca





*Willowbrook Shopping Centre Charity Gift Wrap Program*



**Willowbrook Shopping Centre Volunteers:**

Special thanks to the management and staff of Willowbrook Shopping Centre, Kathy and all of our volunteer gift wrappers

Staff Support:  
Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Financial Services.



# Let us wrap it up for you

South Fraser Child Development Centre volunteers want you to have more time this holiday season.

We are waiting to wrap your corporate gifts and/or individual gifts at the Charity Gift Wrap Centre at Willowbrook Shopping Centre.

We are located just up from Zellers and are open all centre hours until December 24th - 5:00pm.

***All proceeds from the Charity Gift Wrap program support the many programs and services South Fraser Child Development Centre provides children with special needs and their families in your community.***

Please call 604-209-3332 for more information.



## South Fraser Child Development Centre

Operated by the Lower Fraser Valley Cerebral Palsy Association





### Corvette Raffle



Heartfelt thanks from the children with special needs and the families we serve at South Fraser Child Development Centre

CELEBRATING 50 YEARS



*A Place for Kids!*

South Fraser Child Development Centre  
Serving children with special needs and their families 1954-2004.

### Corvette Raffle:

Thank you to all of our volunteers with especial thanks to our star ticket sellers Benjamin, Marie, the Dooley family, Harry Harteveld and Earl Robinson!

Staff Support: Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Accounting and Volunteers.



**\$10,000 Raised**




*Rotary Wine Festival at Guildford Town Centre*

**Wine Festival Committee & Volunteers:**

- Rotary Clubs of Surrey and Guildford
- Roy and Janis Foster
- John Campbell
- Gary Johanson
- Dick Wareham
- Marianne Brown
- Mary-Jo Johnston, Brenda Jensen and the staff of Guildford Town Centre

**Sponsored by:** Coast Capital Savings, The LEADER, Hamilton, Duncan, Armstrong and Stewart, Marquise Facilities Corporation, Hills Health Ranch, Sounder, Now TV and Clearfm, Students of Princess Margaret Secondary School

**Staff Support:** Judy Krawchuk, Director of Revenue Development; Chris Burt-McEvoy & Robin Matthews, Financial Services.

  
**THE ROTARY CLUBS OF SURREY & GUILDFORD**  
*proudly present*








An Autumn Interlude

**WINE TASTING AND SILENT & LIVE AUCTION**  
*with the generous support of Guildford Town Centre*

**SATURDAY, OCTOBER 2, 2004 7PM - 9:30PM AT GUILDFORD TOWN CENTRE**  
**PLEASE USE THE COAST CAPITAL SAVINGS ENTRANCE.**

*Proceeds benefit the South Fraser Child Development Centre and Rotary Charities.*

**\$6,200 Raised**

SPONSORS				MEDIA SPONSORS			
							
							

GO SHOPPING. GO GUILDFORD.  
**GUILDFORD TOWN CENTRE**





## GOLD DONORS \$20,000 +



Ministry Of Children and Family Development



Transcontinental Clothing Banks



B.C. Lottery Corporation (Langley Bingo Palace)



United Way of the Lower Mainland



Surrey Fire Fighters Charitable Society



Prospera Credit Union



The Leader



Fraser Health Authority





**Donors \$10,000+**



Ingredients for life.™ Canada Safeway Fleetwood Store # 62



CIBC - CIBC World Markets Children's Miracle Foundation



CIBC World Markets Children's Miracle Foundation



**Donors \$5,000 +**

⌚ V1500 Holdings/Djavad Mowafaghian Foundation



⌚ Rotary Clubs of Guildford and Surrey



⌚ Royal Canadian Legion-Whalley



⌚ TD Commercial Banking



⌚ Coast Capital Savings



⌚ Monk McQueens Invitational Golf Tournament



⌚ JP Morgan Chase



⌚ Delta Scottsdale Lions & North Surrey Lions



⌚ Willowbrook Shopping Centre



**Donors \$2,000 +**

★ Peace Arch Shrine Club

★ Surrey Square Wheelers

★ McDonald's Restaurants of Canada Ltd.

★ Guildford Town Centre

★ Vancouver Foundation-Frederickson

★ Cobra Electric

★ Van Zor Grotto

★ Pythian Cerebral Palsy Assn

★ Mr. John Thomas/Delta Cable Communications & Shaw Communications Ltd.



## Donations \$1,000 +

Aplin & Martin Consultants Ltd.  
 Atlas Sign & Awning  
 Barry Forbes  
 Big 6 Break Opens  
 Black Press Group  
 Business Development Bank of  
 Canada  
 Canada Washworld  
 Days Hotel – Vancouver-Surrey  
 DEKM Enterprises Ltd.

G & F Financial Group  
 H.D. Management Services LP  
 Newton Lions Club  
 RBC Royal Bank  
 Robert Deering  
 Scotia Pacific Ventures  
 Teco Corporation  
 Vancouver Foundation  
 White Rock Lioness Club

Please also see thank you ads above  
 for Gala of Hope and Run, Walk  
 and Roll!

## Sponsorships, Donations in Kind & Equipment of \$100+

175735 BC Ltd.  
 99 Nursery & Florist  
 A-1 Trailer Towing Ltd.  
 ACR Mechanical Systems Ltd.  
 Alpine Village Shopping Centre  
 Anna Dutta  
 Anne Lausten  
 Anvil Mobile Auto Glass Ltd.  
 Apana Punjab Sweets  
 Applewood Kia  
 Arman Brar  
 Atkinson & Terry Insurance  
 Atlas Sign & Awning  
 B & W Insurance Agencies  
 Barbara Amboe  
 Barbara Peterson  
 Bear Creek Select Store  
 BMO Fountain of Hope  
 Bob McJunken  
 Brenco Industries  
 Britannia Soccer Association  
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 Cameron Land Surveying Ltd.  
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 Colleen Kelly  
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 Fraser Valley Regional Library  
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 Gary & Leslie Fowler  
 Gladys Venn  
 Gloria Custodio  
 Hardy Sales  
 Harris & Co.  
 Helen Cowhig

## Donations in Memory:

A Baudru  
 Brigid Chisnall  
 Cecil Coutts  
 Claudia Hyndman  
 David & Debra Stelzer  
 David & Virginia Doig  
 Debbie McEwen  
 Dennis & Shirley Smith  
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 Pacific Customs Brokers  
 Pacific Medical Technologies  
 Pat Calder  
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 Peter Krawchuk  
 Premier Freight Systems  
 Ranka Burzan/Clean & Tidy  
 Solutions  
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Richmond Chinatown Lions Club  
 Rob Angus  
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 Rose Swain  
 Scott MacDonald  
 Scott Security Systems  
 Scottsdale Mall Merchants  
 Shine Auto Detailing  
 Sohi Bros. Enterprises  
 SRO Promotions  
 Star of the Sea  
 Steelhead Contracting  
 Stephen Casson  
 Steve Piskorik  
 Surrey Chamber of Commerce  
 Surrey Green Timbers Riding  
 Tammy Graham  
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 Terry & Kathy O'Flaherty  
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 White Rock Lioness Club  
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 Walter & Walna Cullinan

**Thank you to our Volunteers we could not have been successful without you!**