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Annual Report 2012/2013

THE CENTRE FOR CHILD DEVELOPMENT

ANNUAL REPORT (1 April 2012 – 31 March 2013)

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Purpose of the Report

The purpose of this Annual Report is to provide members of the society, funders, donors and the public with an account of The Centre for Child Development of the Lower Mainland’s performance for the period from April 1, 2012 to March 31, 2013.

As the Broadbent Report pointed out, voluntary organizations are self-governing agencies which hold a public trust related to their mission. Our mission is: *“helping children with special needs reach their potential”*.

As a result, these organizations are responsible for what they choose to do (as illustrated by our Service Umbrella below) and how well they do it.



Service Umbrella

| | Complex Developmental Behavioural Conditions | Congenital Anomalies/ Genetic Syndrome | Developmental Disorders | Neurological Disorders | Orthopedic Diseases |
|-------------------------|---|---|--|---|--|
| | e.g. Fetal Alcohol Syndrome, Substance Exposure | e.g. Cleft Palate, Down's Syndrome, Fragile X Syndrome, Williams Syndrome | e.g. Autism, Asperger, Fine or Gross Motor Delay, Language Disorders, Visual or Hearing Impairment | e.g. Ataxia, Cerebral Palsy, Muscular Dystrophy, Epilepsy, Spina Bifida | e.g. Arthrogyposis, Scoliosis, Club Foot Casting & Splinting |
| Casting & Splinting | | | | | |
| Communication Therapy | | | | | |
| Developmental Medicine | | | | | |
| Eating Skills | | | | | |
| Equipment Team | | | | | |
| Family Support Services | | | | | |
| Occupational Therapy | | | | | |
| Physiotherapy | | | | | |
| Preschool Programs | | | | | |
| Psychology | | | | | |
| Recreation Therapy | | | | | |
| Supported Child Care | | | | | |

N.B. Services provided depend on individual needs as related to function, not diagnosis.

“This means they are, at minimum, accountable for: Establishing an appropriate mission and/or policy priorities and ensuring their relevance; Sound management of funds received from donors and governments and of expenditures; Effective organizational governance (including structures and processes for managing human resources); And the outcomes, quality and range of their programs and services.”¹

¹ Ed Broadbent, Panel on Accountability and Governance in the Voluntary Sector, Final Report, “Building on Strength: Improving Governance and Accountability in Canada’s Voluntary Sector” (February 1999), p. 17

Executive Summary:

Successes

Key successes in 2012/2013 were:

➤ *BSC: Client Youth & Caregiver Services*

- ✓ *Efficiency Dashboard:* Consolidated all agency efficiency indicators; monthly reporting for CEO, Board and funders. Full year/full agency data allows for year over year analysis with 6.9% gain in clients served per fte and 12.5% gain in percentage of direct time vs last year.
- ✓ *Standardized Effectiveness Measures:* Implemented across all programs. Ranges from preliminary data to 3rd year of implementation. For example, Agency Wide Family Empowerment Scale Average Parent/Caregiver Rating after 1-2 Years of Service: N=332, Rating = 4.04/5 on Family Scale, Rating = 4.15/5 on Services Scale.
- ✓ *Supported Child Development Department:* Using the Child Development and Support Needs Assessment Tool, average reassessment saw a better than expected 4.7 (or 20%) improvement per child, which is quite significant.
- ✓ *Occupational Therapy BSC Output Review:* Gained significant learnings for greater efficiency & effectiveness for The Centre and Department last year resulting in a 35% 4th quarter gain in clients served per fte vs last year.
- ✓ *Recreation Services Department:* With a very dedicated team of professionals the Recreation Services Department held 3,491 services sessions for the year; providing 381 clients (of which 325 were children with disabilities and 56 were adults with disabilities) with recreational resources.

➤ *BSC: Market & Reputation.* The Centre's profile and media advances continued vs last year with a social media presence of 1,174 followers on Twitter and 483 likes on Facebook.

BSC Breakthroughs 2012/2013:

- ✓ *Efficiency Dashboard*
- ✓ *Effectiveness Measures full agency*
- ✓ *Full year/ full agency data allows year over year analysis.*
- ✓ *Deeper Learning via Scheduling Pilot and OT Results*

Highlights: Physiotherapy Department (inc. Casting & Splinting)

- *Through the support of the United Way; Casting & Splinting provided 83 sessions serving 78 children, creating 117 splints or casts (see also Child Development Foundation of British Columbia Annual Report)*
- *Increased the number of gross motor groups available to children*
- *Implemented a rapid pick up process to start treatment earlier*
- *Reduced the wait time and number of children waiting for early intervention physiotherapy.*
- *COPM effectiveness measures of 23 children indicated statistically significant improvement related to gross motor development.*

PT served 1030 children and provided 6,174 service sessions (1 April 2012 – 31 March 2013)



Reputation & Market Growth:
#1 Board Planning Priority July 2011: "Raise Profile"






We currently have:
1,174 followers on Twitter (up from 777 last year)
483 likes on Facebook
676 views of videos on our YouTube channel
13,752 visits to our website

➤ *BSC: Corporate Stewardship* continues to provide a solid foundation for the other quadrants. The Centre has achieved Total revenues of \$8.89M, and a Net revenue amount of \$33.1k (13th annual net positive result) which the Board has placed in reserves. In addition to 13th consecutive year "in the black", the following provides some insight into the scope of corporate stewardship:

- ✓ Payments to Families and business clients are processed within 30 days. Average 190 cheques/month; 2,300/year.
- ✓ 1,800 A/R invoices and 2,200 receipts processed in the year.
- ✓ Payroll & benefits for 150+ employees are processed on time and with accuracy 26 times a year; government remittances made on time.

Challenges:

- Originally built in 1974, the Centre's building at 9460 – 140th Street, Surrey is now nearing the end of its useful life. We've developed a facility master plan which takes a number of options into consideration.
- Expansion for a growing population: A Study in Pediatrics: "Trends in the Prevalence of Developmental Disabilities in U.S. Children, 1997-2008" determined a 13.87% prevalence of developmental disabilities in U.S. children. The South Fraser Region we serve has a child/youth population of almost 179,000 (Census Canada 2011) suggesting 25,000 children/youth may have some form of disability. Statistics Canada estimates 1.7% of Canadian children/youth have severe disabilities or approximately 3,000 South Fraser children/youth.

Highlights: Supported Child Development Department & Preschools

SCD served 539 children in Surrey and White Rock (1 April 2012 – 31 March 2013), provided direct support to 259 children during the month of March 2013; operated the Regional Speech and Language Referral program in partnership with CT. On 139 reassessments using the Child Development and Support Needs Assessment Tool, average reassessment = a 4.7 or 20% improvement per child up from a 3.6 or 16% increase from last year.

The Centre provides two inclusive play based preschool programs serving families from Surrey, White Rock and Delta. The structured environment and positive teacher-child interactions promote learning and development of the whole child. Through teacher-supervised play, children gain:

Socialization skills and emotional growth
Cognitive Development
Language and communication skills
Fine and Gross Motor Skills
Independence and self-help skills for school readiness
The Centre Preschool is located in Surrey and Lookout Preschool is located in North Delta.

Learnings

In our 60th year of proudly servicing children and families our services are needed more than ever as our communities grow. Updated facilities are needed to accommodate those services and support even more children into the future. Norm Sherritt's vision has blossomed into a beloved service for children and families meeting the highest professional standards benefitting those it serves directly and the broader community. Nonetheless there are many more children with special needs to help reach their potential – with your help they can!

We are very proud of all our volunteers and staff for their deep commitment to *helping children with special needs reach their potential*.



Andrea Rasmussen
Chair, Board of Directors

Gerard Bremault,
Chief Executive Officer



✓ Client files(2,400 active) are kept up-to-date

➤ *BSC: Learning & Growth.*

Employee Engagement. In response to on the positive feedback and suggestions from the 2012 Employee Engagement Survey the decision was made to move the survey to the Fall of 2013 to ensure optimal employee participation.

Highlights: Communication Therapy

Department (CT) Offered four additional groups designed-at-The Centre:

1. "Let's Communicate" parent training workshop
 2. "Sing & Splash" co-designed and offered in the pool with PT
 3. "Building Blocks of Communication" parent training workshop in Punjabi
 4. "Language Builder Story Fun Time" parent and child intervention group offered in conjunction with Langley Public Library
- Doubled the number of offerings of intensive parent training groups for children on the Autism Spectrum
 - Achieved improvement of 0.47 in Activity Limitation and 0.52 in Participation Restriction domain ratings for 61 children on the AusTOM for Speech-Language Pathology effectiveness measure pre-and-post-intervention.

CT served 763 children and provided 7,909 service sessions (1 April 2012 – 31 March 2013).

Ministry of **Children and Family
Development**

² David A. Garvin, Amy C. Edmondson, and Francesca Gino, "Is Yours a Learning Organization?", Harvard Business Review March 2008

Our Board of Directors 2012-2013

Andrea Rasmussen

Chair

Partner

Wilson Rasmussen LLP



Wayne Robert

Vice-Chair

Executive Director

Health Initiative for Men
(HIM)



Emily Wilson

Treasurer

Retired Financial Advisor

CIBC



Steve Fruitman

Director

Partner-Lawyer

Magellan Law Group LLP



Ken Hahn

Director

Retired Former Senior VP,

Human Resources

Coast Capital Savings

Credit Union



Larry Thurston

Director

Retired Chartered Accountant



Joe Hall

Director

Coast Capital Savings



Steven Buchannan

Honourary Director

Chartered Accountant



Jude Hoppenbrouwers

Honourary Director

First Nations Health Authority



Gerard Bremault

Chief Executive Officer

The Centre for

Child Development



Kagnew Asaye

Chief Financial &

Chief Operating Officer

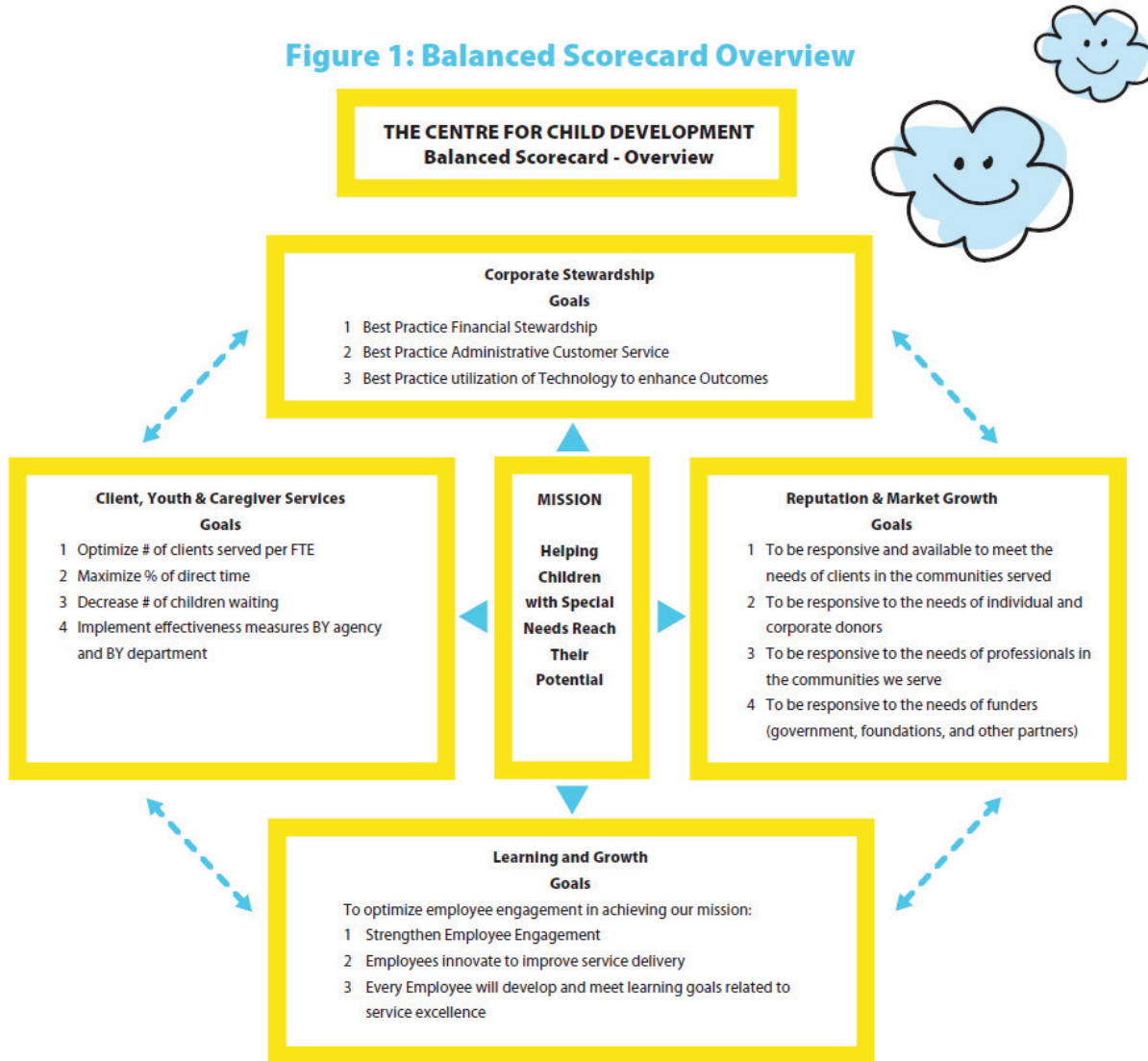
The Centre for

Child Development



Balanced Scorecard Structure to Annual Report:

Given that the Balanced Scorecard was adopted at the Board Planning Day 2010 to measure organizational performance, subsequent Annual Reports have been structured into “Four Chapters” representing each quadrant per the following Balanced Scorecard Overview:



Services Today

Today's Centre for Child Development:

operates with approximately 150 professional staff from 3 locations in Surrey, Delta and Langley reaching out to children in over 65 child care settings; in dozens of schools in all the South Fraser School Districts and in hundreds of family homes.

The Centre delivers medical rehabilitation therapy, care and support to children with disabilities and their families residing throughout the South Fraser Region in Surrey, South Surrey, White Rock, Delta and Langley. The Centre serves children from birth to 19 years of age with a variety of neurological, orthopaedic, development and learning difficulties including cerebral palsy, spina bifida, muscular dystrophy, down syndrome, autism, attention deficit hyperactivity disorder, brain injuries & infections, seizure disorders and other developmental disabilities.

It is the only "one-stop shop"

in the South Fraser region for children with special needs and their families and one of the most comprehensive and specialized paediatric medical rehabilitation centres in the province.

The Centre's professionals include specialized

*paediatric psychologists,
family services and
parent support workers,
FASD key workers,
occupational therapists,
speech-language
pathologists,
physiotherapists,
early childhood
educators,
supported child
development
consultants
and teachers,
recreation specialists,
technicians, a dietician
and a Doctor specializing in
developmental paediatrics.*



Persons Served and Outcome Areas

The following persons served #3 and outcome areas are central to our business:

Children and youth with disabilities (0-19 years of age) - Outcome Areas:

Ability/Skill/Knowledge: increasing a broad range of personal skills and abilities to overcome, offset or reduce the effect of their disability

Physical Well-being: reducing trauma, stress, pain, deterioration; increasing comfort, strength, mobility, health

Emotional Well-being: reducing trauma, stress, pain, anger, frustration; increasing self-confidence, sense of success, happiness and hope

Independence: reducing helplessness/dependence; increasing ability to function independently

Social Acceptance/Integration: decreasing isolation; increasing peer acceptance, support, normal relations, participation

Their families and caregivers - Outcome Areas:

Ability/Skill/Knowledge: increasing ability to assist and enable child/youth who has a disability

Emotional Well-being: reducing trauma, stress, grief, loss, pain, anger, frustration; helping to cope with the challenges of raising a child/youth with a disability & increase self-confidence, sense of success, happiness & hope

Independence: reducing helplessness; increasing ability to function independently

Social Acceptance/Integration: decreasing isolation; increasing mutual support amongst caregivers who have children with disabilities and support from caregivers who have typical children

Other service providers to the persons we serve - Outcome Areas:

Ability/Skill/Knowledge: increasing their ability to assist and enable children in their care who have a disability

Social Acceptance/Integration: increasing social acceptance/ integration within these individual sites and the broader community through strategic partnerships & teamwork; creating advocates on behalf of children with disabilities.

#2 This revised "Mission" statement was adopted in 2007 by the Board of Directors. The use of the term "Ends" statement reflects the Board's adherence to a Carver model of governance and an associated set of board governance policies.

#3 The use of the term "Persons served" reflects the Association's adoption of CARF Medical Rehabilitation standards.

Ends Statement

Helping children with special needs reach their potential.#2

Values Statement

The provision of services to children and youth with developmental disabilities and their families shall be based on the following beliefs:

- *All children and youth with developmental disabilities have the right to high quality programs and services, which facilitate their physical, social, emotional, and intellectual development.*
- *Programs and services should be community-based, foster integration of children with disabilities into the community, readily accessible, and developed to meet the individual needs of the child and youth.*
- *Effective programs and services focus on the child and youth using a family-centered care approach.*
- *Programs and services will be provided through a collaborative team effort that includes children and youth, parents and professionals working in an atmosphere of equality and mutual respect.*



1. Client, Youth & Caregiver Services Scorecard

| BALANCED SCORECARD GOALS: <i>Client, Youth & Caregiver Services</i> | TARGET | STATUS March 31, 2013 |
|---|---|---|
| 1.1 Optimize # of clients served per FTE | Minimum Target set based on average monthly numbers of children served per FTE across all programs vs prior year. | Exceeded benchmark average last fiscal by 6.9%. |
| 1.2 Maximize % of direct time | Minimum Target set based on average monthly % direct time across all programs vs prior year. | Exceeded benchmark average last fiscal by 12.5%. |
| 1.3 Decrease # of children waiting | Decrease Average # of children waiting per Service Area VS prior year | Maintained - no decrease in waitlist VS prior year. |
| 1.4 Implement effectiveness measures BY agency and BY department | Agency wide and all departmental measures selected and initiated | <u>Agency:</u> Family Empowerment Scale results: N=332, High ratings (>4/5). Every department measured effectiveness against a standardized measure. |

Highlights: Occupational Therapy Department (inc. Equipment Team)

- The Occupational Therapy effectiveness tool demonstrated a change of 2.8 on performance and 2.6 on satisfaction for 2012 – 2013 (a score of 2.0 is considered clinically significant).
- Significant drop in waitlist for early intervention from 179 children in April 2012 to 87 children in March 2013. A decrease of 51%.
- The OT department implemented the recommendations that came from the BSC output review and as a result saw an increase in efficiency.

OT served 1125 children and provided 6,996 service sessions (1 April 2012 - 31 March 2013).

Equipment Team saw 94 clients for 765 visits for wheelchair and seating prescription.

Ministry of Children and Family
Development



Successes:

- ☺ A thorough review and analysis of service processes helped us make further efficiency improvements that have decreased the number of children waiting for service despite continued high levels of referrals

Challenges

- 🔗 Implementation of efficiency improvements consistently across all service areas requires continued openness to learnings and improvement.

Learnings

- ✓ Our Developmental Pediatrician is making a valuable impact by overseeing agency wide clinical service delivery integration on behalf of the CEO.
- ✓ We continue to utilize our existing Clinical Services Committee and teams to address challenges and adapt our approach in light of new data and analysis.

Highlights: Psychology and Family Services Department

Effectiveness:

- Clients seen in the Psychology department averaged a decrease of 15 points on the Behavioral Assessment System for Children, 2nd Ed. (BASC-2) after receiving services from a Centre Psychologist. This indicates a reduction of psychological symptoms after receiving Psychology services at The Centre.
- 8% increase in number of clients served.
- 21% increase in number of sessions.

P&FS served 628 children and provided 4,792 service sessions (1 April 2012 - 31 March 2013).

Ministry of Children and Family Development

HIGHLIGHTS: CENTRAL REFERRAL OFFICE (Regional - Speech & Language)

Operated by **The Centre for Child Development** with the support of the Ministry of Children and Family Development, Province of British Columbia for ALL SPEECH & LANGUAGE services FOR CHILDREN AGE BIRTH TO SCHOOL AGE IN DELTA, SURREY, WHITE ROCK, AND LANGLEY – in partnership with Regional Early Intervention of speech & language service providers

- Met or Exceeded Targets:
 - 1,484 referrals for Speech & Language in total received for January – December 2012.
 - 124 referrals received per month on average (initial estimate was 80/month)

Ministry of Children and Family Development

HIGHLIGHTS: INTAKE & REFERRAL (The Centre for Child Development – All Services)

The Centre for Child Development additionally receives 23% of the above referrals for Speech and Language services as a portion of the more than 1,200 referrals for ALL services that The Centre for Child Development receives each year.

2. Reputation & Market Growth Scorecard

| BALANCED SCORECARD GOALS: <i>Reputation & Market Growth</i> | TARGET | STATUS March 31, 2013 |
|--|---|---|
| 2.1 Goal: To be responsive and available to meet the needs of clients in the communities served | 80% or 4.0 out of 5.0 or higher satisfaction rating to The Centre's Annual Client Satisfaction Survey | Fractional increase to 94% Satisfaction Rating from 93.5% @March 2012 |
| 2.2 Goal: To be responsive to the needs of professionals in the communities we serve | 70% or 3.5 out of 5.0 or higher satisfaction rating by professionals who refer clients to The Centre | Inaugural "Satisfaction of All Referents" (SOARS) Survey completed with 71% satisfaction rating. |
| 2.3 Goal: To be responsive to the needs of funders (government, foundations, and other partners) | Maintain or increase funding year over year. Viewed as expert advisory agency. | All contracts and grants retained; Strong provincial, civic government and business support inc. new funding & goods in kind. |

Highlights: Developmental Pediatrician.

- Delegated agency wide clinical oversight on behalf of the CEO.
- The only physician providing medical consultations at the Centre.
- Maintains leading edge medical standards for the Centre including Accreditation
- Actively engaged in the maintenance of our pediatric dietary service. Our Centre is the only one in British Columbia that has a dietician on staff to provide consultation to medically fragile children.
- Provided direct consult/assessment to 135 Eating Skills Team clients and additional consult to therapists and dietician.
- Subject matter expert and Centre spokesperson on "Red FM" feature Developmental Disabilities in the South Asian Community.

Highlights: Eating Skills Team (EST):

- ☒ Provides assessment and consultation supporting children with multi-disciplinary developmental concerns whose oral motor difficulties contribute to compromised safety and/or nutritional intake.
- ☒ The team consists of a Developmental Pediatrician, Speech-Language Pathologist, Occupational Therapist, and Registered Dietician.
 - New Clients Seen: 34
 - Total Number of Clients Served: 135
 - Total Number of Visits: 397
 - Percentage Direct Service: 57%
 - Percentage Indirect Service: 43%

EST served 135 children (1 April 2012 - 31 March 2013) 88% of children served by the Registered Dietician, whose services are supported in part by the United Way, achieved the desired outcome in weight and/or nutritional intake

Successes:

- 😊 Increased social media presence! (See Executive Summary)
- 😊 Client Satisfaction remains very high!
- 😊 CEO awarded Honourable Mention for Community Volunteer Leader Award; 1st Vice President on The Surrey Board of Trade; Chair of the SBOT Social Policy Committee; Member of the City of Surrey Community Health Programs Committee and Innovation Boulevard Committee.
- 😊 Foundation VP recognized at the RCMP Officer in Charge Awards for outstanding contribution to the creation and opening of Sophie's Place.

Challenges:

- 🔍 How do we continue to enhance achievement of our mission through our increased profile?
- 🔍 While those served are highly satisfied, how can we better serve those waiting and professionals who support families in accessing our services?

Learnings:

- ✓ As our mission and services are complex, measuring success is also complex and requires continued analysis, review and testing of assumptions.

3. Learning & Growth Scorecard

| BALANCED SCORECARD GOALS: <i>Learning & Growth</i> | TARGET | STATUS March 31, 2013 |
|--|---|--|
| GOAL: To optimize employee engagement in achieving our mission | | |
| 3.1 Strengthen employee engagement | That on the 12 questions based on the Gallup Q12, 80% of staff respondents indicate that they Strongly Agree/Agree Engaged (i.e. score 4.8/6 or higher) | Reflecting on feedback and the strong results from the 2012 Survey; plans are in place to launch the 2013 Survey in the Fall to ensure optimal employee participation. |
| 3.2 Employees innovate to improve service delivery | At least 15 employees nominated for Centre Staff award for innovative service; At least one of the nominees for HEABC Innovation | Recently launched Performance Evaluation Forms will have this as a set objective. Nomination put forward for Top Innovation Award – Affiliate for HEABC consideration. |
| 3.3 Every employee will develop & meet learning goals related to service excellence | Relate individual performance goals to service excellence. | Performance Evaluation System has been developed that embraces best practices while aligning to the Agency's balanced scorecard objectives. |

Successes

- ☺ Performance Evaluation System revised and aligned with balanced scorecard; pre-testing completed with Senior Staff.
- ☺ For recognition of outstanding achievement as a Clinical Educator, Rowan Kimball received the Clinical Educator Award as presented by the UBC Department of Physical Therapy.

Challenges

- ❓ Unfunded Collective Agreement increases have placed significant pressures on staff and organizational finances.

Learnings

- ✓ On the one hand significant change that is beyond management and staff control causes significant organizational strains; on the other hand, long standing positive and productive client, staff, funder and donor relations provide strong resilience for an organization with a proud 60 years of charitable service (1953-2013).

Highlights: Recreation Services Department

The Recreation Services department provides recreation resources and opportunities to children, youth and families in order to improve functioning, independence, health and well-being through recreational experiences.

The department is staffed and is a fully fundraised service for the children, youth, and families of the Centre.

Between April 1, 2012 and March 31, 2013, the Recreation Services department served a total of 381 clients of which 325 were children with disabilities and 56 adults with disabilities. The total service sessions were 3,491 for the year.



4. Corporate Stewardship Scorecard

| BALANCED SCORECARD GOALS: <i>Corporate Stewardship</i> | TARGET | STATUS March 31, 2013 |
|---|--|---|
| 4.1 Best Practice Financial Stewardship | Maintain a current asset to liability ratio of at least 2:1 Operate at least at breakeven(no deficit) | Current asset to Current liability ratio is as per target Net revenue amount of \$33.1k (13th consecutive excess of revenue over expenditure) |
| 4.2 Best Practice Administrative Customer Service | 100% of clients/families satisfied with front desk/reception At least 75% of Clients requesting interpretation service receive it | Friendly front desk reception. No complaint (formal or informal) has been received this year. 100% of Client requests received interpretation services |
| 4.3 Best Practice utilization of Technology to enhance outcomes | #of staff using the "Umby" Electronic Clinical Records system | All Staff using "Umby". Increased access to technology and electronic records. Streamlined duplication of efforts via scanning documents directly into Umby data base. |

Successes

- ☺ Excess of Revenue over Expenditure for thirteen consecutive years while providing an extensive level of corporate stewardship (See Executive Summary)

Learnings

- ✓ We have a strong, high volume, corporate stewardship “backbone” that attests to the quality of our staff, especially during “tough times”.

Sophie’s Place Child Advocacy Program



Helping Hands... Creating Change

Sophie’s Place is a child advocacy centre focused on providing specialized services to physically, mentally, or sexually abused children up to age 18 in a child-friendly setting. Sophie’s Place is a program of The Centre for Child Development in collaboration with the Surrey RCMP, the City of Surrey, the Ministry of Justice Victim Services and Crime Prevention Division, and the Ministry of Children and Family Development.

Sophie’s Place has two main goals. First, the program provides services in a child and youth friendly setting. Conducting the interview in a child-friendly setting which reduces stress for the child, but may also make the child more willing to disclose abuse to the interviewer. The second goal of Sophie’s Place is to provide coordinated, compassionate services to children and youth who are victims of abuse.

Successes

- ☺ Received a two year grant of \$350,000 from the Federal Department of Justice to operate Sophie’s Place as a pilot project
- ☺ Sophie’s Place has a victim services worker from the Ministry of Justice and a Family Services Worker from the Centre working on site, with plans to bring other team members on site in the near future
- ☺ Conducted 81 forensic interviews with children who were abused or suspected of being abused



Successfully brought together the partners—The City of Surrey, The Surrey Royal Canadian Mounted Police, The BC Ministry of Children and Family Development, The Victim Services Branch of the BC Ministry of Justice, and The Centre for Child Development—to begin work on developing operational protocols and procedures for Sophie’s Place via the facilitation and support of Dr. Brian Katz, Director of Psychology and Family Services of The Centre for Child Development & Director of Sophie’s Place.



Successes:

- ☺ Sophie's Place was awarded \$350,000 operational grant from the Government of Canada for a 2 year pilot project. The Minister of Justice, The Hon. Peter MacKay announced the funding at a press conference held at Sophie's Place. The Minister also toured Sophie's Place and was able to talk with Sophie's Place representatives about Child Advocacy Centres and the work being done.
- ☺ Additional donations totalling \$75,500 were made to the "Sophie's Place Fund" care of the Child Development Foundation of British Columbia ²(www.cdfbc.ca)

Challenges

- ❓ In Canada in 2008, there were 85,440 cases of child abuse that were substantiated and another 17,918 cases that were unsubstantiated but remained suspect. These figures account for only the cases that are reported and investigated through Canadian Child Welfare services.
- ❓ Substantiated maltreatment occurs in approximately 14 out of every 1000 children (Canadian Incidence Study of Reported Child Abuse and Neglect – Major Findings, Public Health Agency of Canada, 2008. Child and Youth Victims of Police Reported Violent Crime, 2008— Statistics Canada)
- ❓ Children with disabilities are 4 to 10 times more vulnerable to sexual abuse than their nondisabled peers. (National Resource Center on Child Sexual Abuse)

Learnings

- ✓ Our partners are devoted and have continued to increase their commitments to achieving success. Thank you Mayor Watts and Sophie Tweed Simmons for being our champions! Thank you Murray Dinwoodie and Judy Mann, City of Surrey; C/Supt. Bill Fordy, Supt. Trent Rolfe, Insp. Manny Mann and Sgt. Monica Jodrey, Surrey RCMP; Bruce McNeill and Amarjit Sahota, Ministry of Children and Family Development; Taryn Walsh and Stephen Ford, Victim Services; Tony Miles (Board Chair) and Dr. Brian Katz, The Centre for Child Development; Judy Krawchuk, Child Development Foundation of British Columbia for being those implementation partners!

² *Please see the Annual Report of the Child Development Foundation of British Columbia for more information on fundraising activities and partners supporting Sophie's Place Child Advocacy Program

We acknowledge the
financial assistance of the
Province of British Columbia

